Coconino County Sheriff's Office

2015 - 2017 Stakeholders Report

Service to Community

911 E. Sawmill Rd.
Flagstaff, AZ 86001
928-774-4523 / 800-338-7888
www.coconino.az.gov/sheriff

Mission

We are committed to providing responsive and effective Service to the Community. We earn and maintain the public's trust and confidence through our integrity and professionalism. We fulfill this commitment by developing professional staff, establishing partnerships within our community, and dedicating our resources and skills to these efforts.

Vision

We are committed to providing exemplary service to our public and improving the quality of life in our community. We recognize and value diversity as we constantly strive to meet future challenges with innovative and creative solutions.

Values

- *__Dedication__ - We provide exceptional service to all people in all circumstances*
- *__Professionalism__ - We perform our jobs conscientiously and to the highest standards*
- *__Ethics__ - We value the public's trust and honor our commitments with honesty and integrity*
- *__Respect__ - We are compassionate and attentive to the needs of our community, co-workers, and the people we serve, and we treat everyone with dignity*

Commitment to Our Employees

The Coconino County Sheriff's Office recognizes our employees as the most valuable resource contributing to our organization's ability to meet our mission. We are committed to supporting staff development and encouraging professional growth. A key to our success is the respect we show our fellow employees and the community we serve.

Leadership Philosophy

We the employees of the Coconino County Sheriff's Office recognize that through our own creativity, knowledge and desire to excel, we will create a work environment with clear goals and mutual support. People excel when given the opportunity for self-development, when recognized for their achievements and contributions, and when empowered to use their talents. We seek and consider input and involvement from individuals throughout our organization during decision making processes. We encourage everyone's involvement as a team toward the accomplishment of our mission of Service to the Community.

INTRODUCTION

OFFICE OF THE SHERIFF

Coconino County is the second largest county in the United States covering 18,617 square miles of land. According to the 2016 census estimates (by the US Census Bureau), our county has a population of 140,908 residents. Our county also is a popular tourist and recreation site with millions of visitors each year. The Grand Canyon alone received over 5.9 million visitors in 2016 (Grand Canyon National Park May 2, 2017 media release on tourism), Lake Powell receives 3 over million visitors annually (Friends of Lake Powell Fact Sheet), and the Coconino National Forest estimated 4.6 million visitors a year (Travel Management Final Environmental Impact Statement 2011, Chapter 3). The county seat and our main office are located in Flagstaff, AZ.

The Sheriff is an elected position with power and authority established in Arizona Revised Statute 11-441. The Sheriff's Office provides law enforcement services to all unincorporated areas of the county, operates the county jail, conducts search and rescue operations, serves civil process, and provides patrol and investigative services to the citizens of Coconino County. Our agency works closely with other public safety agencies in cooperative efforts to ensure community safety in both incorporated and unincorporated areas.

COCONINO COUNTY SHERIFF

Jim Driscoll took office as Coconino County Sheriff in January 2017. He has served Coconino County for 42 years, working in Patrol, Detention, Investigations, Emergency Management, Search and Rescue and served as Chief Deputy of the Coconino County Sheriff's Office. Driscoll has a B.S. in Criminal Justice from Northern Arizona University. He is a graduate of the F.B.I. National Academy, the International Association of Chiefs of Police Leadership in Police Organizations, and the Executive Leaders Program at the Center for Homeland Defense and Security.

Sheriff Driscoll believes one of the most important aspects of his service to the community is to earn and maintain the public's trust. "Everything that we do as elected officials and as law enforcement relies on public trust." It is vital that the public trusts the Sheriff's Office to be dedicated to performing our jobs professionally, ethically and respectfully. Public trust goes hand in hand with being engaged with our community and building community partnerships.

Photo 1 - Sheriff Jim Driscoll

While much of the emphasis of the agency continues to be on community policing and outreach, the complexities of our role and the public's expectations of law enforcement continue to evolve. Sheriff Driscoll is committed to keeping lines of communication open for a successful law enforcement-public partnership.

He is committed to ensuring that the staff of the Coconino County Sheriff's Office continue to be leaders in the future of law enforcement through technology, education, response to community issues such as mental health, staff development, training, and community engagement. This includes developing new competencies and critical thinking skills that serve the public safety needs in our communities. He continues to provide accountability through strategic planning, enhance community policing partnerships, expand volunteer programs such as CERT, initiate public education, advocate for search and rescue, respond to mental health issues, and promote detention programs and public outreach aimed at reducing recidivism and creating better outcomes for the community.

The Sheriff is active on several community boards including Victim Witness, Citizens Against Substance Abuse, Flagstaff Leadership Program, Juvenile Court Advisory Committee, American Red Cross, Big Brothers Big Sisters, Arizona Homeland Security Council, and Northern Arizona Metro Board. He has instructed locally, statewide, and internationally on topics such as emergency management, incident command, community preparedness, search and rescue, violence in the workplace, and critical incident response. He encourages others to be engaged in community roles as well.

STRATEGIC AND LONG TERM PLANNNG

Each year Coconino County Sheriff's Office employees representing all divisions and levels of the agency work with command staff to update our short term and long term strategic plan. Our strategic planning process is used to provide direction as we perform our duties, set priorities, review programs, develop our budget, and work with the community.

Strategic Objectives

Cultivate Organizational Development through competitive pay and benefit plans, developing staff through training and professional growth opportunities, and building upon successes of cross divisional teams and collaborations.

Objective: Enhance Community Quality & Safety through technology, outreach and information sharing, community programs and partnerships, and proactively responding to emerging law Foster Effective and Innovative Use of Resources

Objective: Continue to Provide Responsive & Effective Customer Service through ongoing commitment and training in customer service, timely and effective response to community needs, promoting volunteer programs, and promoting inmate programs.

Objective: Foster Innovative Use of Resources through continued accountable spending and funding practices, exploring new technology based on needs of the agency and community, using green practices to conserve resources and equipment, and prioritizing resource needs.

DATA DISCLOSURE

It is important to realize that all data provided in this report is a snapshot of the data at the time analyses were performed. We recognize that data summaries may change slightly when new or additional information is received and the database updated. We estimate <10% variance in most of our data sets. While specific numbers may vary from report to report, the trends remain. Where possible, data is reported based on calendar year. For budget related information, data is usually presented based on the fiscal year (July 1st through June 30th).   We are committed to continually improving our statistical analyses and providing the most accurate and timely data possible.

Patrol Data

The Coconino County Sheriff's Office contracts with the Flagstaff Police Department to provide our Dispatch Services. All 911 calls, reports of crime, and other requests for deputies' responses go through their Dispatch Center and are entered in the Computer Aided Dispatch (CAD) database. Information from these calls is downloaded to our ILEADS/Records Management System (RMS) database. There are some inconsistencies in the numbers reported by the two sources (CAD and RMS) due to the way data is transferred and classified.

The patrol related data in this report is primarily from our ILEADS/Records Management System. When possible, data excludes calls or reports that have "Cancelled" status. The cancellation of a call or report may occur if several dispatchers receive calls and enter data on the same incident independently, if the call must be reassigned to another agency/jurisdiction, or if the event is resolved by the reporting party and does not require further follow-up by a law enforcement officer. We feel that excluding cancelled calls provides a conservative estimate of our activity.

Detention Data

Our agency uses three main data summary processes to understand trends in our inmate population. The processes are: hand counts, exporting of Jail Management Data to a third-party analytics software known as Looking Glass Analytics (LGAN), and querying Jail Management System data. We have been working toward cross-auditing these systems. While, all three appear to provide similar results in terms of trends, they may vary approximately 10% in the actual numbers they report. Some variation can be attributed to the time at which the data is captured - inmate population fluctuates throughout each day as inmates are booked and released, and records are updated as information is received from courts.

Data may vary from previous year's annual reports. Previous reports filtered /excluded data if Court was listed as out of county, federal, unknown, or none. This filter was previously used to try to correct for issues that were believed to be related to capturing bed rental data. This filter is no longer being applied because it excludes inmate population information that is relevant to the workload of Detention staff.

Throughout the Detention Facility section of the report, attention should be paid as to whether the summary, chart or graph includes or excludes rental bed population. If rental beds are excluded, the summary shows the "local population" that is the result of local law enforcement agency's arrests. Reasons for including rental bed population in a summary is that it provides a more relevant picture of the workload placed on detention staff for the management of those inmates and the makeup of the inmate population being housed.   Exclusion of the rental bed population provides a summary that is more relevant to the workload of law enforcement officers in the field making arrests / initiating bookings.

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ORGANIZATION

Sheriff

Chief Deputy

Commander Operations — **Commander Detention** — **Commander Administration / Support**

Commander Operations

Flagstaff Patrol Lieutenant
- 4 Sergeants 22 Deputies
- Administrative Sergeant
  - Deputies: Forest Lakes, Sedona, Blue
  - Public Info & Community Programs
    - 50+ Volunteers Policing & CERT
    - Reserve Deputies
  - Academy Deputies & FTO Program
    - Civil Corporal

Page Patrol & Detention Lieutenant
- 1 Sergeant + 1 Deputy
- 2 Boat Patrol Deputies
- 1 Substation Deputy Fredonia
- Page Detn Facility 2 Sergeants +

Williams Patrol Lieutenant
- 2 Sergeants + 8 Deputies

Criminal Investigations Lieutenant
- 1 Sgt + 6 Detectives
- Property / Evidence & Crime Scene
- 3 Metro / GIITEM Officers

Search and Rescue Sergeant
- Search & Rescue Deputy
- 100 SAR Volunteers

Commander Detention

Detention Housing Lieutenant
- Housing 4 Sergeants + DOIIs, DOIs,
- Support Sergeant
  - DSO, WC, Commissary, Classification

Detention Intake Lieutenant
- Intake 4 Sergeants + DOIIs, DOIs,
- Court Office Sergeants + 6 DOIIs, DSS
- Medical Director, Medical DOII,
  - Nurse Practitioner, Charge Nurse,
- Medical Unit 2 Admin Specialists

Detention Operations Lieutenant
- Staff Development / Detention
  - Inmate Relations, Gang Liaison
- Food Services Supervisor + Cooks
- Inmate Programs Coordinator
  - 100 Detention Programs Volunteers
  - DSS Assistant (Life Skills, etc.)

Exodus Treatment Supervisor
- 6 Staff (Counselors, Substance

DOII = Detention Officer II
DOI = Detention Officer I
DSS = Detention Support Specialist

Commander Administration / Support

Admin Senior Mgr & Assistant to

Technical Services Manager (IT)
- Admin Specialist & Accounting
- Communications Manager, 3 Technical
- 3 Systems Specialists, System Admin,

Trades/Facilities Manager
- Lead Custodian + 4 Staff
- Maintenance Supervisor + 3 Techs

Human Resources Generalist
- HR Admin Specialist

Administrative Manager (Finance)
- Admin Specialist & Accounting

Admin Ops Manager (Grants,
- 6 Admin Specialists (Admin Team,

Systems Security Supervisor
- 4 Warrants / Extraditions Staff

Figure 1 - Organizational Chart

FINAL ROLL CALL

Deputy Escapulo Dominguez (Norro) - Killed in the line of duty July 17, 1908. Deputy Dominguez was told by a woman that a bartender named Jim Duncan, who was at the Harvey House in Williams, had caused her some trouble. Dominguez found Duncan at the Jones saloon and tried to arrest him, both going for their guns. When the smoke cleared, Dominguez was dead from two gunshot wounds. Two bystanders were wounded. Duncan was taken into custody and rushed to Flagstaff to keep him from being lynched.

Deputy John B. Jamison - Killed in the line of duty September 6, 1982. Deputy Jamison was ambushed while checking on another Deputy who Dispatch had lost radio contact with. The other Deputy was checking on a stolen truck when he was disarmed and handcuffed to a tree by an armed suspect hiding in a tent. The suspect then left in the stolen vehicle, passing Deputy Jamison. The suspect stopped the truck, got out and opened fire with a rifle on Deputy Jamison who was pinned down inside his patrol unit. Jamison was shot three times at close range. Twenty-seven rounds were shot into his patrol vehicle. The suspect and an accomplice fled, but were apprehended in Flagstaff. Both were tried and convicted of felony murder. A female accomplice was released after serving 14 years in prison. The shooter was executed in the year 2000.

Deputy James Michael Young - Killed in the line of duty May 25, 1983. Deputy Young, assigned to the Fredonia District, was attempting to serve an arrest warrant on a subject at his home. Once Deputy Young and backup officers entered the home, the suspect who was brandishing a pistol, came out of a back bedroom where he and Deputy Young came face to face in a narrow hallway. Deputy Young was able to draw his pistol and kill the suspect. Deputy Young was also shot and killed in an exchange of gunfire with the suspect.

Photo 2 - Coconino County Sheriff / Flagstaff Police Law Enforcement Officers Memorial

PERSONNEL & RECRUITMENT

The Sheriff's Office recognizes its personnel as its most valuable resource. The Coconino County Sheriff's Office continues to focus on ways to recruit and retain staff. While we are not able to match the salaries of many other Arizona law enforcement agencies, we continue to work toward a competitive salary plan, and we offer opportunities that might not be available at other agencies.

In addition to advocating for competitive salaries, the Sheriff's Office also actively recruits through community events and job fairs. We developed a recruitment video and explored ways of recruiting via the internet. We offer employee incentives such as tuition reimbursement, a dedicated training program, and innovative shift schedules. We also emphasize employee recognition as important in providing positive feedback and improving employee job satisfaction.

Over the past two years, the Sheriff's Office eliminated four vacant sworn positions to provide salary adjustments to sworn staff to keep those salaries somewhat competitive with other law enforcement agencies. This was a temporary solution to our long-term commitment to ensure employees are appropriately compensated in a competitive market. Other changes in staffing levels were primarily in the area of Detention Civilian staff where additional grant funded positions have allowed us to expand inmate education and treatment programs such as Exodus.

Of our full-time employee positions, approximately 25% are certified peace officers, 40% are detention officers, 24% are detention civilian support staff, and 11% are other civilian support staff.
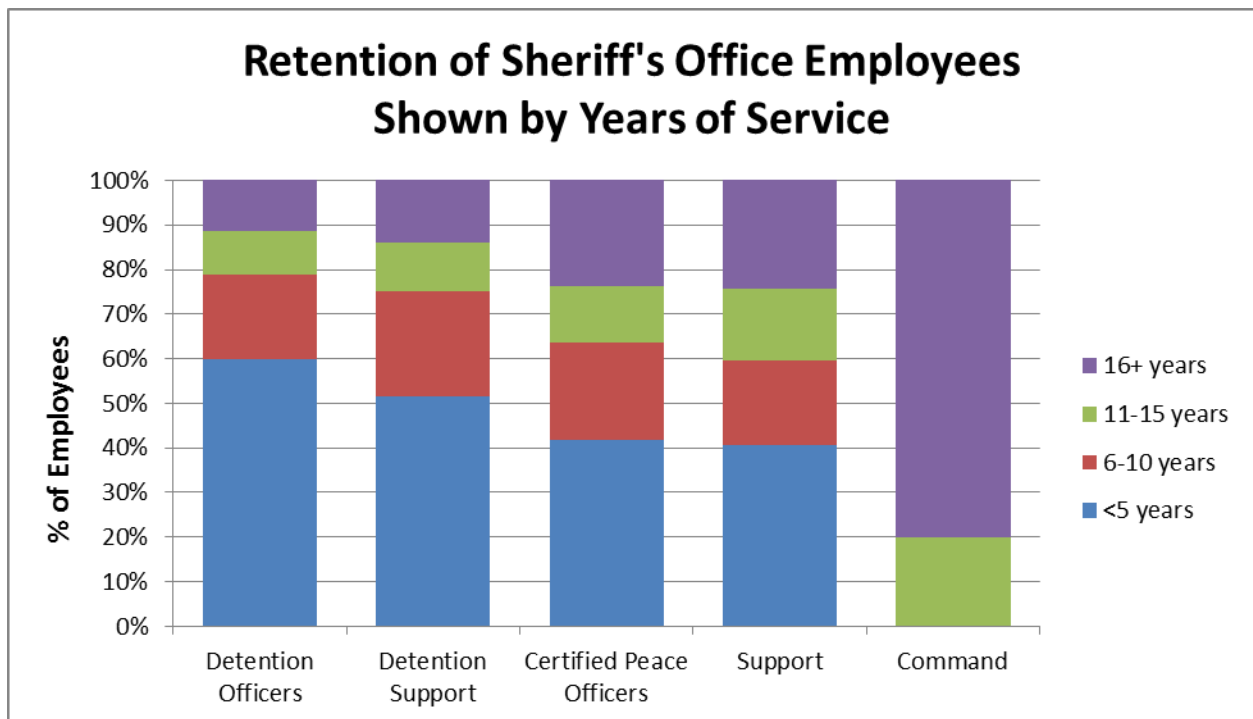
Figure 2 - Years of Service of Employees by Division as an Indicator of Retention as of June 30, 2016.
Detention = Detention Officers; Detention Support = Detention Support Specialists, Program Coordinators and Staff, Kitchen Staff, Medical Staff; Patrol/CI = Sworn Peace Officers; Support = Finance, HR, Administrative Support Teams; Information Technology, Maintenance, Custodial, Warrants; Command = Sheriff, Chief, Commanders.

TRAININGS & PROFESSIONAL DEVELOPMENT

The types of trainings our employees attend range from county or state required trainings to employee personal growth classes. Examples of classes offered to both civilians and sworn officers are: safe driving, blood borne pathogen awareness, grant writing, office and employee management, supervision and leadership, computer trainings, career training for administrative professionals, career training for detention professionals, Search and Rescue skill development trainings, and criminal justice information system trainings. These and other classes are regularly offered by the County, partner agencies, colleges and universities, and independent sources. Several employees utilize tuition reimbursement programs to continue their education at Northern Arizona University and Coconino Community College.

Upon hire, all Sworn Peace Officers must successfully complete an Arizona Peace Officers Standards and Training (AZPOST) Board accredited academy, or if transferring from another jurisdiction show competency in standards set by AZPOST. AZPOST training consists of 16-18 weeks of training (640-720 hours). Training includes law enforcement and criminal justice system, criminal law (laws of arrest, search and seizure, evidence, warrants, civil, juvenile laws, etc.), patrol procedures (observation, special situations such as domestic violence and mentally ill subjects, crimes in progress, crowd control, disasters, hazardous materials, radio communication, fires, traffic, collisions, etc.), investigations (crime scene management, evidence procedures, interviewing, fingerprinting, deaths, narcotic crimes, etc.), community and police relations, records and report writing, proficiency skills (first aid, firearms, physical conditioning, vehicle operations, defensive tactics, etc.). Following academy graduation, they spend a minimum of 18 weeks in the Field Training Program during which time they work under the supervision of mentor deputies certified as field trainers.

Several classes are required by the Arizona Peace Officer Standards and Training (AZ POST) Board as continuing education for certified peace officers. Each year, peace officers are required to show proficiency in day time or night time firearms and discretionary target. In addition, depending on position, they required to complete eight hours of POST approved continuing education annually and eight hours of POST approved proficiency demonstration every three years. In-service training is regularly provided. Some of the topics covered are: domestic violence, drug recognition, gangs, interview techniques, child abuse investigation, cyber investigation, forensic investigations, highway interdictions, search and rescue, radar and traffic enforcement, phlebotomy, sex crimes investigations, and tactical decisions.

Within one year of hire, all Detention Officers must successfully complete the Arizona Detention Association (ADA) curriculum consisting of 6 weeks of training (240 hours). The Coconino County Sheriff's Office has its own Detention Officer Training Academy that meets ADA accreditation and which is provided through a partnership with Coconino Community College. Training combines academic, tactical, physical fitness and team building classes. It mirrors many of the same topics taught in the Peace Officers Academies. Officers receive 13 credit hours toward and Associate degree in the Administration of Justice. Detention Officers also spend several weeks in a field training capacity during which time they work under the supervision of senior staff members. Depending on their assignment, some Detention Officers also must show proficiency in firearms as well.

Incident Command System

The Sheriff's Office has used the Incident Command System for several years in the management of Search and Rescue and major law enforcement events. We meet National Incident Management System requirements to train employees in the Incident Command System and the National Incident Management System. Numbers and types of trainings vary depending on the employee's position and duties.

Leadership Training

We are dedicated to developing future leaders in law enforcement and the community, and our agency continues to emphasize leadership training. In 2007, the Sheriff's Office began police organization leadership training for command and middle management staff through the Arizona Peace Officers Standards and Training (AZ POST) board. At that time, the course was a 160 hour class called Leadership in Police Organizations which was designed by the International Association of Chiefs of Police. Since that time, AZPOST has revamped the course as the Arizona Leadership Program. The program provides leaders with tools to better identify how the roles of individuals, groups, organization, and community all come into play in the success of an agency. Other leadership programs which our staff attends complement these programs: FBI National Academy, National Jail Leadership Command Academy, AZ POST Supervisor's School, and Coconino County Supervisors Development Academy. Many staff members also attain professional certifications in their field such as the Certified Jail Managers, Certified Jail Officers, and Certified Emergency Manager.

Mental Health Training

In 2014 and 2015 the Sheriff's Office began providing First Responder Mental Health First Aid Training to all employees. As part of our commitment to employees and the community we serve, the training had two goals: to provide staff with skills to recognize and serve people we come into contact with who have mental illness, and to provide for employee health and welfare. Other trainings also are available for staff including that address mental health: 7 Habits of Highly Effective People, Emotional Survival for Law Enforcement, Critical Incident Stress Management, Crisis Intervention, and Crisis Negotiation.

EMPLOYEE DEMOGRAPHICS

Snapshot of Age & Gender Distribution of Employees
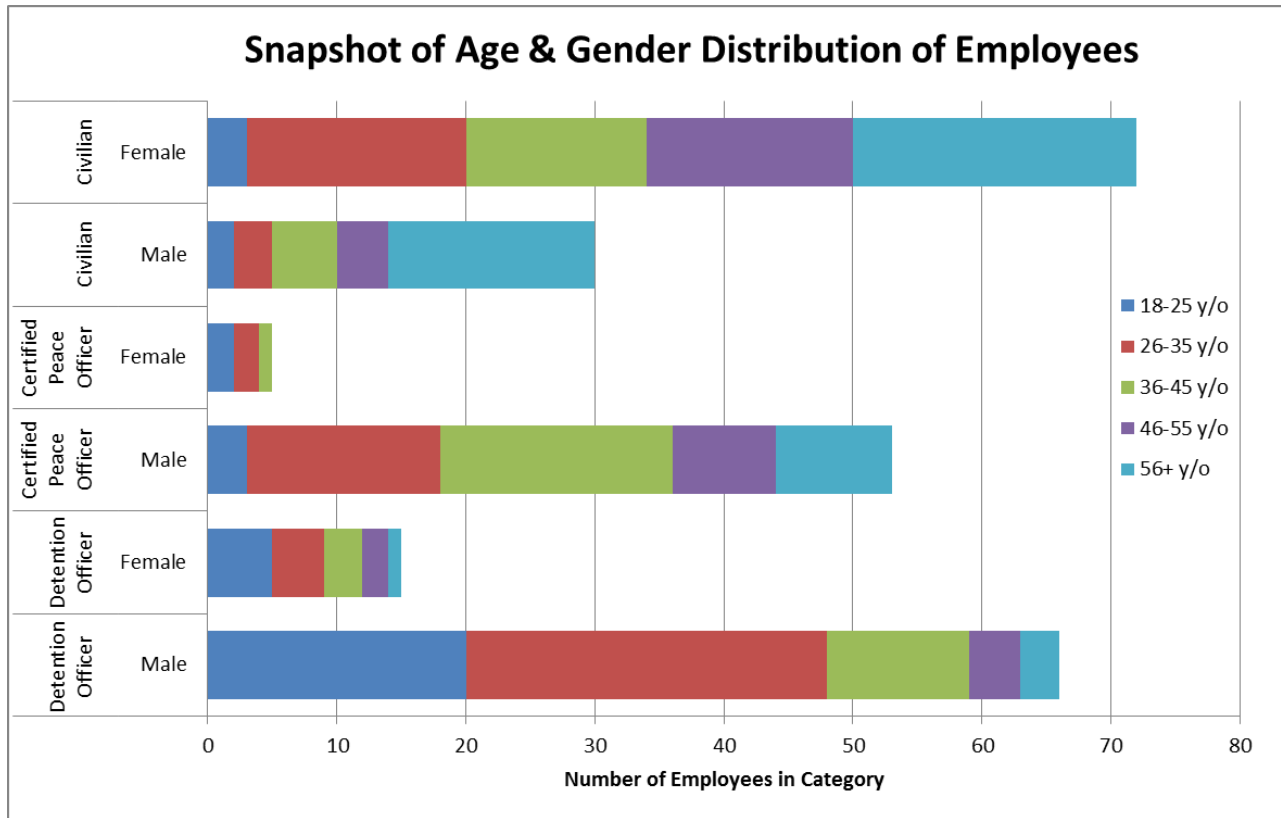
Figure 3 - Snapshot of Employee Demographics on June 30, 2016

N=241 employees and does not equal full-time equivalents (FTE). Data is from the CCSO Employee Database LEAF Intranet.

PUBLIC SAFETY RETIREMENTS *(The position held at the time of retirement is listed)*

Paul Campbell, Sergeant
Page Patrol District
January 2015

Trinidad Logan
Detention Officer
May 2015

Richard Naseyowma
Detention Officer
July 2015

Jason Bond, Sergeant
Criminal Investigations
August 2015

Patti Shores-Prescott
Detention Officer
November 2015

Jon Paxton, Deputy
Sedona Substation
December 2015

Mike Wildermuth, Sergeant
Detention Division
January 2016

Lois Namingha, Sergeant
Detention Division
June 2016

Rick Shouse & Kiko
Deputy & K9 Unit
September 2016

Ron Knoll, Deputy
Williams Patrol District
November 2016

William B. Pribil, Sheriff
December 2016

Matt Freshour, Lieutenant
Detention Division
January 2017

Tim Cornelius, Lieutenant
Criminal Investigations
April 2017

Mike Sifling, Sergeant
Williams Patrol District
April 2017

Dale Prinke, Detention Officer
Detention Division
May 2017

Tom Walden, Detention Officer
Detention Division
October 2017

OTHER AGENCY RETIREMENTS

Karla Bower
Case Worker, Exodus Program
January 2015

Barbara Keeth
Administrative Specialist
May 2015

Maria Roa
Custodian
August 2015
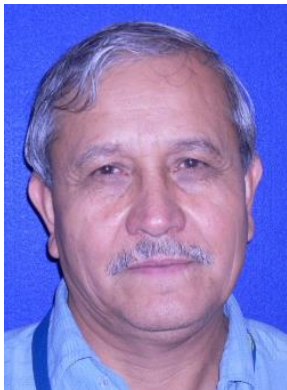
Rafael Luzania
Lead Custodian
August 2015

Theresa Arias
Inmate Sewing Program Coordinator
December 2015

Gail Smigiel
Accounting Technician
January 2016
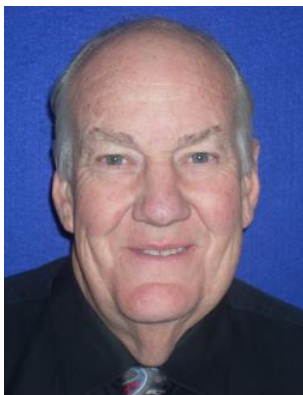
Gerry Blair
Community Programs Planner
May 2016

Tom Florman
Communications Manager
August 2016

Photo(s) 3 – Employees who have retired since previous report

AWARDS AND SPECIAL RECOGNITION

The Coconino County Sheriff's Office is dedicated to celebrating the success and achievements or our employees, volunteers, and community members. Below is a summary of some of the employee successes we celebrated in recent years. We are not able to capture all personal and career achievements of our employees below, but would like to provide a snapshot of some of the successes.

Fraternal Order of Police

2015:   Jonathan Lyman & Ethan Mitkowski
2016:   Timothy McCabe & Lauren Jones
2017:   TBD

Veterans of Foreign Wars

2015:   Patrick Fagin
2016:   Stephen McNerney
2017:   TBD

Exchange Club

2015:   Cory Black
2016:   Robert Smith
2017:   Jacob McGuire

MADD

2017:   James Steng

Coconino County SPIRIT (Serving People, Initiating Respect, & Inspiring Teamwork)

2015:   Bret Axlund, Christopher Clouse, Peggy Crosby, Tom Florman, Eryn Hover, Kathleen Levinson, Robert McKeever, Viola Polyestewa, Ralph Sedillo, Doug Townsend

2016:   Valarie Hannemann, Shannon Manley, Dana Price, Larry Zamora

2017:   Cathy Allen, Jerrimiah Ashley, Valerie Ausband, Chris Barber, Vilma Cabrera, Jacob Christensen, Aaron Clouse, Seth Cutchen, Aaron Dick, Daniel Flores, Shannon Manley, Britanni Schwemley

National Public Service Awards

2015:   **Heidi Videto** – *community service outside of employment*
Marcos Acosta – *as part of the 3rd Annual Lance Davison Memorial Stand DownTeam*
Doug Townsend – *as part of the Holiday Lights Parade Team*
Cathy Allen, Dallas Lilly – *as part of the Solar Photovoltaic Power Project Team*
Jason Lurkins – *dedication to fellow officer training & safety; support of Arizona Unity Tour*
Jennifer Morrison – *volunteer for specialty assignments & community programs*
Jon Paxton – *dedication to the safety and welfare of citizens in Oak Creek / Sedona district*
Kathleen Levinson, Erika Wiltenmuth – *as part of the Lean Committee Team*
Marcelena Rupp – *programs for community outreach and training*
William Schuldies – *community outreach and training on safety*

2016:   **Trevor Wallace** – *dedication to Community Policing*
Cathy Allen, Matt Figueroa, Bill Glenn, Tom Hover – *as part of County's Collective Impact Task Force Team*
Jim Coffey, Bret Axlund, Larry Thomas, Mike Sifling, Donnie Bartlett, Bill Mitchell, Gary Ormsby, Jess Payne, Alyssa Payne, Lauren Jones, Christopher Gregor, Robert Smith – *part of the Situational Awareness Planning and Training Team*
Gerrit Boeck, Scott George, Jon Rodriquez, Erika Wiltenmuth, Larry Zamora – *Electronic Charging Request Team*
John Passantino – *as part of Earth Day Team & Green Team*

2017:   **Paul Baze and Jerrimiah Ashley** – *for their leadership in the Inmate Work Crew program, especially in community outreach about the program and adding graffiti removal to the program*
Valarie Hannemann and Jill Divine – *for coordinating and hosting a showcase of inmate artwork and poems to celebrate the successes of inmates enrolled in the Exodus program*
Jennifer Morrison-Garcia, Anthony Campbell, Garrett Pugh, Myrna Goldstein, Marcelena Rupp, Sue Thompson, and Janelle Benale – *for their dedication and volunteerism throughout the year in coordinating fundraising events and actively encouraging and supporting Northern Arizona Special Olympics athletes*
Summer Wolfe – *for her leadership and involvement in providing inmate mental health care and continuity of care by creating strong partnerships*
Cathy Allen – *Executive Review Process / Executive Steering Committee Team*

PATROL

The Coconino County Sheriff's Office Patrol Division is dedicated to proactive measures toward crime prevention and public safety response in which the focus is on a community-law enforcement partnership called Community Policing. The Patrol Division also works closely with the Criminal Investigations Division in providing support to cases assigned to the detectives.

When a person calls the Sheriff's Office to report a crime or suspicious activity, they often first speak with a Dispatcher who relays the information to a patrol deputy who responds to the situation. The deputy meets with the person, either in person or over the phone. If a crime has been committed, the deputy takes an initial report. If the report requires further investigation (such as crimes involving domestic violence, crimes of a sexual nature, crimes against children, homicides or suspicious deaths), the initial report is forward to the Criminal Investigations Division. Reports and investigations are forwarded to the County Attorney's Office which then reviews the information and determines if there is sufficient evidence to charge the suspect.

In addition to responding to reported crimes, Patrol Deputies provide many other daily community safety services including: patrols of neighborhoods, patrols of forest roads, boat patrols, property checks, business checks, motorists/public assists, welfare checks, civil standby's and civil paper service, traffic enforcement, DUI enforcement, accident reports, assistance with fire and medical calls, response to search and rescue incidents, and public education.

Photo 4 – Deputy Gregor helps a camper recover his stolen puppy

CAPACITY TO RESPOND

One of the greatest challenges to the Coconino County Sheriff's Office is the ratio of geographic area to number of officers. Coconino County is 18,617 square miles of land plus approximately 44 square miles of water. If you eliminate the municipalities and reservation within Coconino County, the Sheriff's Office has sole jurisdiction for approximately 11,484 square miles of that area. However, the reality is that our response and interaction with the public includes the populations of the entire county. We have a total of 65 sworn peace officers, including command staff, detectives, and officers in special assignments such as Metro, to cover this geographic area and population. Many unincorporated population centers are remote and response times to those areas can be longer. Over 990,000 miles per year are driven by our patrol division in response to law enforcement needs in Coconino County.

Another challenge is the fluctuating population due to seasonal residents and the large number of people visiting Coconino County for recreational opportunities. Some residential areas in the county increase as much as 10-fold in population during the summer. Estimates for visitors to the county each year are on the order of several million. Seasonal residents and visitors add to requests for service and can significantly lower our officer to population ratio.

County	Coconino
Population of County (US Census July 1, 2016 estimate)	140,908
Square Miles of County (land + water)	18,661
# Authorized Commissioned Officers	65
Sworn / Unincorporated Population *	1.15/1000
Sworn / All County Population	0.46/1000
Sworn / Square Miles	0.003

Table 1 - Capacity to Respond

Population totals are reported estimates in the Quick Facts by the US Census Bureau and do not account for seasonal residents or visitors. * Unincorporated population estimated as approximately 40% of county population based on previous census numbers.
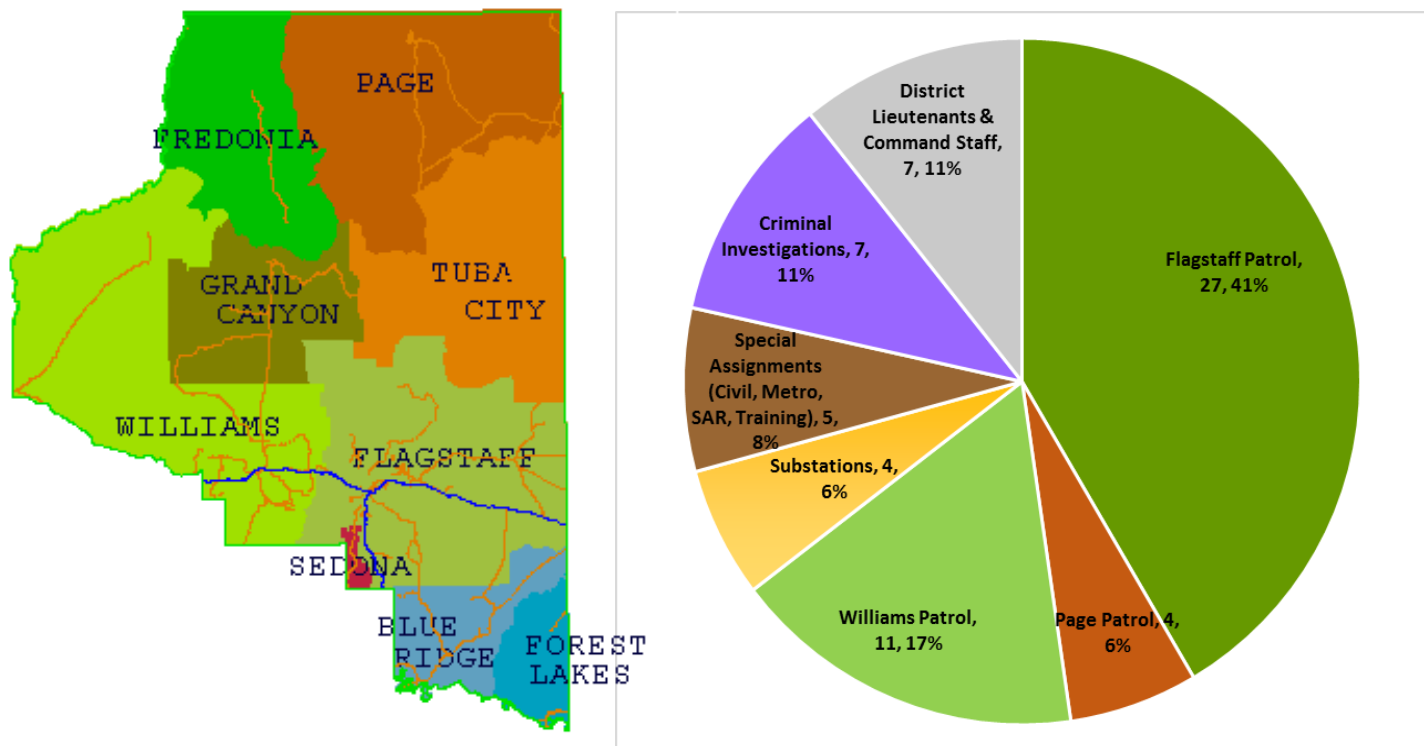
Figure 4 - Distribution of Sworn Peace Officers across Beats and Other Assignments (. While resident deputies cover the substations, deputies from the larger districts also respond to the substation areas.

Flagstaff Patrol District

The Flagstaff Patrol District is responsible for providing patrol functions to the eastern and southern portions of Coconino County. This includes substations in: Sedona, Blue Ridge and Forest Lakes. In addition to the deputies assigned to the substations, there are community policing deputies assigned to: Kachina Village, Pinewood, Doney Park West, Doney Park East, Timberline/Fernwood, Bellemont and Mormon Lake/Ranch Areas. Requests for law enforcement officers for special duties / assignments also are managed by Flagstaff Patrol.

Page Patrol District

The Page Patrol District is responsible for providing patrol functions for the northern portion of Coconino County including the North Rim of the Grand Canyon, Page, boat patrol on Lake Powell and the Colorado River, and Fredonia where there is a substation.

Williams Patrol District

The Williams Patrol District is responsible for providing patrol functions for the western portion of Coconino County, including a substation in Tusayan / Grand Canyon. This district also has been developing community policing programs in: Kaibab Estates, Parks, and Tusayan/Grand Canyon where there is a substation.

FREE ONLINE COMMUNITY CRIME MAPS

Since 2011, the Sheriff's Office has made available to the public access to free, web based, crime maps. The map shows reports for both crime and non-crime incidents. Examples of non-crime incidents include Search and Rescue, Lost/Found Property, Suspicious Activity, etc. The map does not show all calls for service received, but only those resulting in a departmental report.

Data from our Records Management System is uploaded daily to the Lexis Nexis Community Crime Maps website. Some incidents that occur in remote locations, such as forested areas or rural areas may not make it to the map due to lack of an addressing system. To help protect victims of crime, locations on Lexis Nexis Community Crime Maps are listed to the block level of the street. For crimes such as sexual assaults the location is randomly offset slightly on the map.

This is a one way we strive to keep the public informed and involved. Information sharing through crime mapping is one more way we partner with the community to have a positive impact on the quality of life in our neighborhoods.

Anyone can view events by type, location and date range. The program is powered by Lexis Nexis and uses the ESRI ArcGIS mapping software. To access the crime map information for Coconino County, citizens can go to https://communitycrimemap.com.
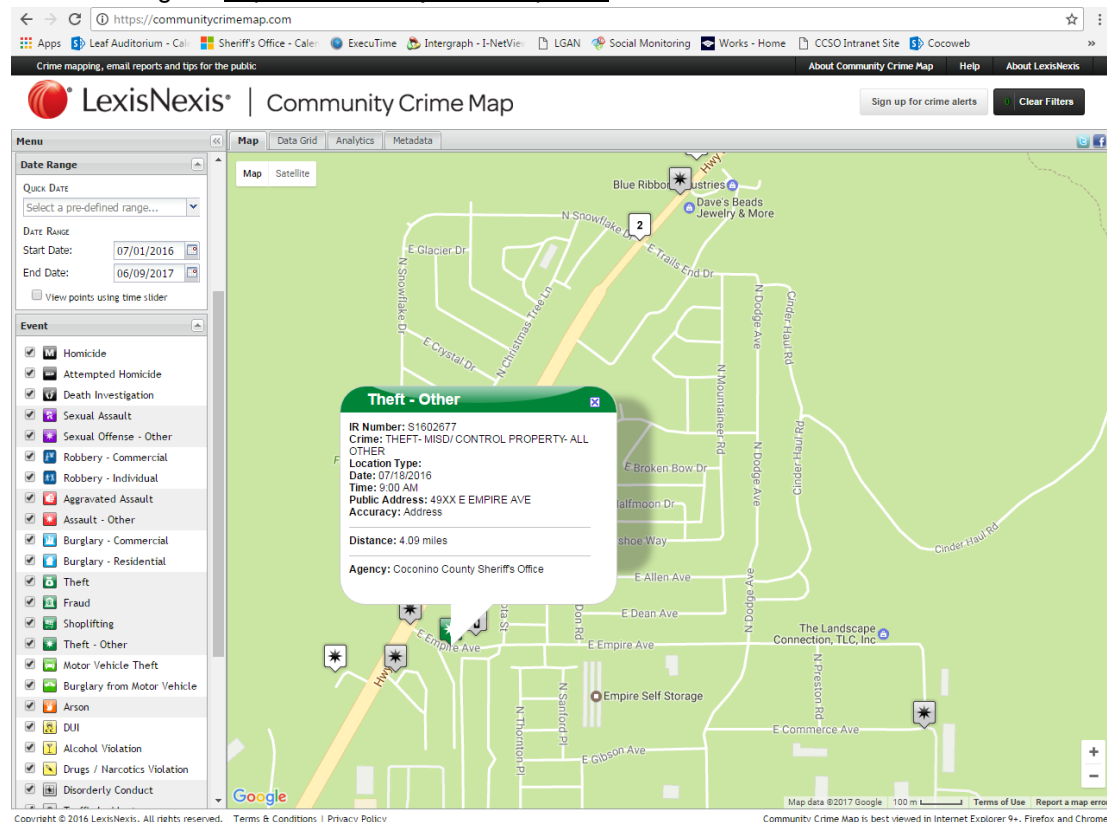
Figure 5 – Screenshot of Lexis Nexis Community Crime Map (example 1) – showing example of expanded information on pin map event
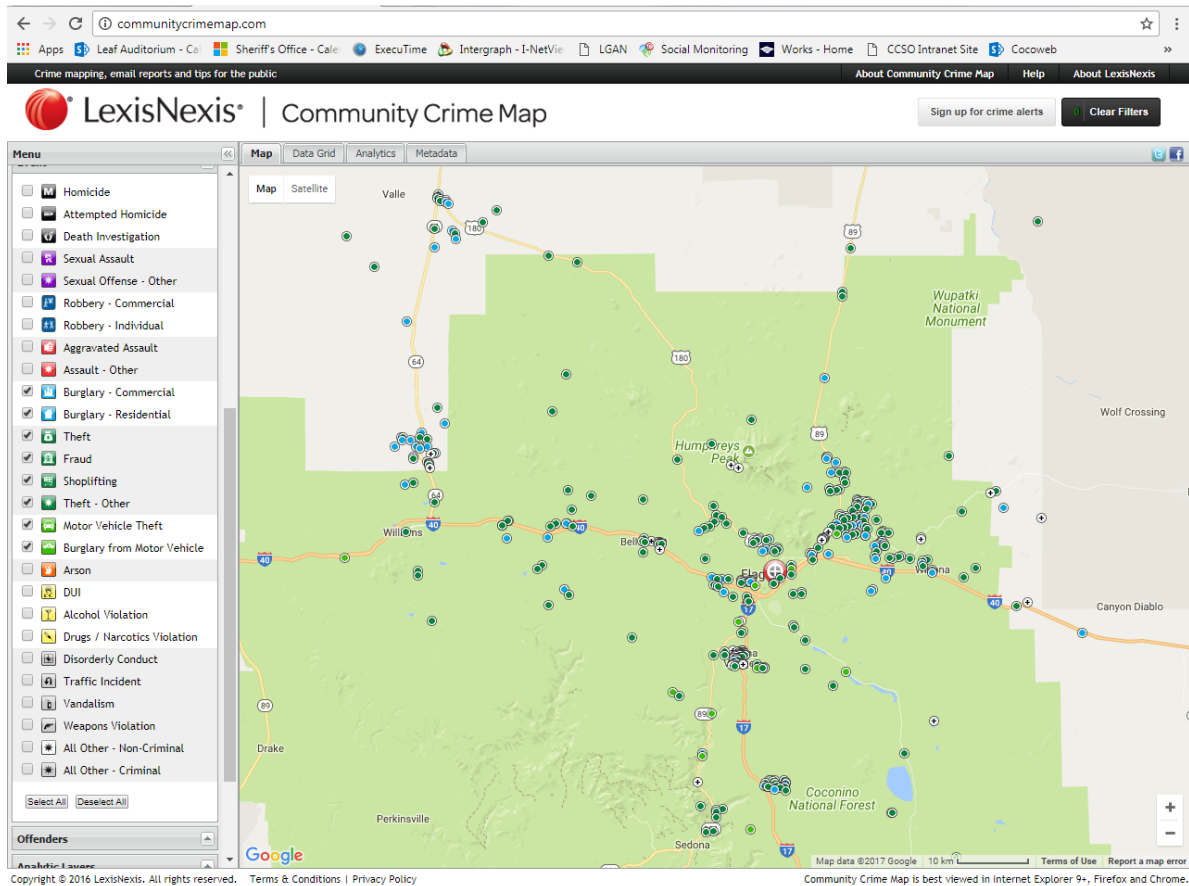
Figure 6 – Screenshot of Lexis Nexis Community Crime Map (example 2) – showing example of pin map for burglaries, thefts, and fraud January 1, 2016 – December 31, 2016 for greater Flagstaff and part of Williams area

METHOD OF DATA ANALYSES

The Coconino County Sheriff's Office contracts with the Flagstaff Police Department to provide our Dispatch Services. All 911 calls, reports of crime, and other requests for deputies' responses go through their Dispatch Center and are entered in the Computer Aided Dispatch (CAD) database. Information from these calls is downloaded to our ILEADS/Records Management System (RMS) database. There are some inconsistencies in the numbers reported by the two sources (CAD and RMS) due to the way data is transferred and classified.

The patrol related data in this report is primarily from our ILEADS/Records Management System. When possible, data excludes calls or reports that have "Cancelled" status. The cancellation of a call or report may occur if several dispatchers receive calls and enter data on the same incident independently, if the call must be reassigned to another agency/jurisdiction, or if the event is resolved by the reporting party and does not require further follow-up by a law enforcement officer. We feel that excluding cancelled calls provides a conservative estimate of our activity.

CALLS FOR SERVICE

Analyzing Calls for Service provides information on patterns in the date, time, location, and nature of the crimes and public safety needs of the community. Information on how calls are received, who initiates the call, and the priority nature of the call adds to the ability to address allocation of resources to public safety needs. These analyses also help apply community policing philosophies.

Call Type Received by Dispatch	2016	2015	2014
Accidents (Motor Vehicle & Public)	924	860	708
Alarms	479	424	419
Alcohol, Drugs, DUI	110	135	120
Animal Control	122	125	150
Assist Other Agency & Attempt to Locate	2791	2860	2520
Civil Matter	574	532	504
Civil Paper Service	1289	943	1085
Civilian Observer, Complaints or Requests for Supervisor	157	96	
Crimes Against Persons (e.g., Assaults, Child Crimes, Domestic Violence, Kidnapping, Robbery, Sex Offenses, Stalking, Threatening/Intimidating, Harassment)	891	928	703
Crimes Against Property (e.g., Burglary, Criminal Damage, Auto Theft, Littering, Loitering, Theft, Trespassing)	962	1112	1110
Disturbing the Peace, Disorderly, Loitering, Weapons	931	953	903
Emergency Medical	1638	1601	1252
Field Interview	627	797	1146
Fire (Structure & Wildland)	792	620	791
Follow Up	2129	2550	2401
Fraud, Forgery, ID Theft	314	301	264
Juvenile Offenses	114	114	101
Motorist Assists and Public Assists	2631	2641	2417
Other (Airplane, Bomb, Train, Hazmat, Inmate Transports, Officer Welfare) *	46	37	
Parking Problems, Private Property Tow, Abandoned Vehicles, Repo *	371	300	
Patrol (Community, Business, Forest)	28658	30954	29447
Property Lost or Found *	182	197	
Requests for Information or Callback from Officer (Officer Information / Message for Field Unit) *	1646	1524	
Search and Rescue & Missing Persons	330	361	302
Special Duty *	172	143	
Suicide, Mental Health Related, Death *	208	228	
Suspicious Activity, Close Patrol, Residence Checks, 911 Hang-up, Stakeout	2469	2807	2512
Traffic Related - Citizen Reported	188	157	189
Traffic Stop - Officer Initiated	4398	6343	7102
Warrants *	330	294	
Other Category 2014 *			2677
TOTAL	**56473**	**60937**	**58823**

Table 2 – Summary of Types of Calls for Service Categories for 2014-2016. Data excludes calls marked cancelled. Data is from ILEADS/RMS queried. * Data from 2014 lumped several categories as "Other" that were further broken out in 2015 and 2016.
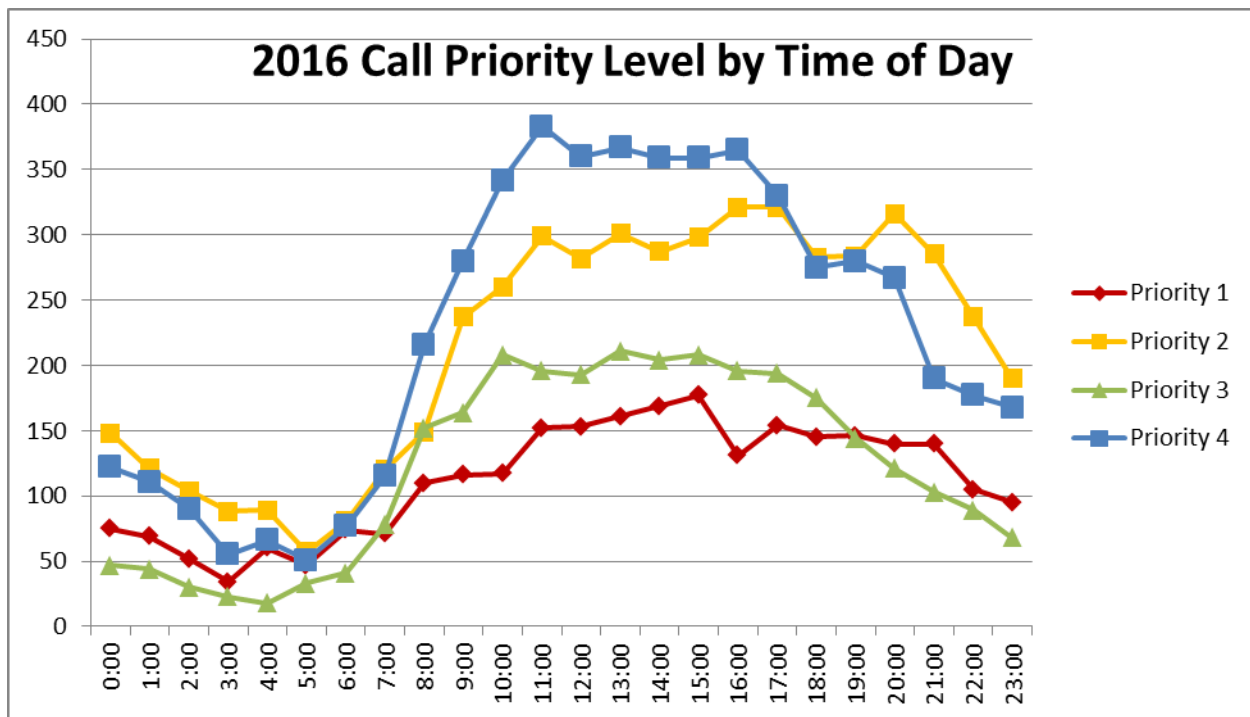
Figure 7 – 2016 Calls for Service by Time of Day and Priority Level 1-4

Priority 1 is the highest emergency level and Priority 6 is the lowest emergency level. Types of calls can fall under different priority categories depending on circumstances of threats to life or property and whether the report is an event in progress or reported afterwards. In general some examples are: Priority 1 often includes Injury Accidents, Burglaries, Domestic Violence, Medical Emergencies Fires, Suicidal Subjects; Priority 2 often includes Suspicious Activity, Alarms, Theft, Trespass; Priority 3 often includes Loitering, Fraud, late report Thefts, Non-Injury Accidents, Criminal Damage, Disturbing the Peace, Traffic Complaints, Parking Complaints; Priority 4 often includes Disturbing the Peace, Assist Other Agency, Attempt to Locate, Civil Matters, Littering, Lost and Found Property; Priority 5 often incudes other Public requests for Officer Contact/Information, Traffic Stops, Follow-up on Cases; Priority 6 often includes Area Patrols, Forest Patrols, Business Checks. Because the data is across an entire year, it does not address trends due to holiday weekends or extreme weather events such as snow storms. 2015 data showed similar distribution.

REPORTS TAKEN

Analyzing Reports taken helps us determine trends in the types of crime in our community, including using the data to investigate crime series (such as burglaries in a community) and planning for future community needs for service.

The number of reports taken is lower than the total number of calls for service because not every call for service results in a departmental report. However, the number of reports is not indicative of the total work effort involved with reports. Many reports require follow up including supplemental reports from multiple officers and/or agencies, evidentiary processing and lab results, additional investigative assignments, charging information, and disposition information.

One way we frequently summarize the types of departmental reports taken by our officers is by summarizing the data based on the most severe offense listed in a report. For example, a burglary may also involve an offense of criminal damage. While both of these offenses are listed in the report, the most severe offense (or higher charge in a court of law) is the burglary. These types of data summaries give us information about general crime trends.

Categorized by Most Severe Offense Listed on Report	2016	2015	2014	2013	2012	2011	2010
Property Crime (Burglary, Theft, Criminal Damage, Trespass, etc.)	709	762	805	762	814	891	815
Traffic / Vehicle (Speeding, License, Insurance, Registration, etc.)	345	554	574	504	578	562	588
Person Crime (Assault, Sex Crimes, Endangerment, Vulnerable Adult or Child, Threat, etc.)	447	434	415	412	444	449	413
Assist Other Agency (EMS, Fire, Law Enforcement)	307	284	326	288	260	242	210
Public Order (Disorderly Conduct, Harassment,	301	288	310	318	287	256	178
Accident - State	271	261	233	228	223	246	248
Warrant (including Failure to Appear/Comply)	244	281	356	347	375	394	350
Other Non-Crime (Lost/Found Property, Abandoned Vehicle, Suspicious Activity, Officer Info, Public Assist, Welfare Check, etc.)	213	247	271	249	256	213	168
Drug Related	147	158	151	162	140	188	164
Accident – PP	141	128	137	120	135	134	116
Suspicious Activity	130	133	135	170	195	165	106
Fraud (Fraud, Forgery, ID Theft, etc.)	128	116	122	128	206	111	109
SAR	120	139	93	102	116	108	101
Suicidal	102	74	70	65	72	39	23
Civil	96	86	84	88	92	70	58
DUI	92	117	133	142	166	130	118
Death (Homicides, Natural, Undetermined, Suicides, etc.) 2016 15% Suicides; 2015 29% suicides)	77	90	70	62	67	73	54
Public Accident	56	50	51	68	67	64	63
Missing Person	47	47	42	30	35	19	22
Other (Probation Violation, Recovered Stolen, Weapons Violation, etc.)	46	40	63	61	58	32	41
Fire Related	46	38	56	55	50	44	19
Alcohol	45	49	76	71	58	41	47
Interfere Judicial	37	32	27	20	30	33	28
Runaway	29	36	37	24	28	36	30
Boat Related	27	5	23	33	45	1	5
Family (Family Trouble, Incorrigible, Custodial, etc.)	23	52	31	22	21	20	16
K-9	20	27	20	42	19	21	0
Animal Related	17	21	25	19	14	6	10
Mental Subject	4	11	31	53	49	52	36
Cancelled	32	65	53	53	57	32	28
Grand Total	**4299**	**4625**	**4950**	**4782**	**4245**	**4061**	**3807**

Table 3 – Comparison of Types of Reports 2010-2016

Offense / Incident Type	Blue Ridge	Detention Facility	Flagstaff *	Forest Lakes	Fredonia	Page	Sedona	Navajo Nation *	Tusayan	Williams	Grand Total
Accident - PP	1	1	86			10	8		21	14	141
Accident - State	17		189	12	3	9		2	10	29	271
Alcohol			20			1			10	14	45
Animal Related			10	1						6	17
Assist Other Agency	4	53	151	3	6	19	3	8	5	55	307
Boat Related						27					27
Cancelled	1		15	1	1	5	2			7	32
Civil	1		68	1			4		3	19	96
Death	4	1	33	6	1	5	4	3	3	17	77
Drug	2	2	87		1	5			20	30	147
DUI	3		54			5			8	22	92
Family Related		1	17		1				1	3	23
Fire Related	1		27	4			1		2	11	46
Fraud	3	1	94			1	1	2	4	22	128
Interfere Judicial			25			1	1		3	7	37
K-9		2	18								20
Mental Subject			3							1	4
Missing Person	3		30	1		1	2		5	5	47
Other		11	21		1	2	1		1	9	46
Other - Non-Crime	5		114	5	1	20	10	1	19	38	213
Person Crime	5	6	289	7		20	4		32	84	447
Property Crime	19	3	446	8	1	31	15	10	37	139	709
Public Accident	11		29	7			4		1	4	56
Public Order	2	1	203	3	3	8	6	2	24	49	301
Runaway			24							5	29
SAR	9		48	6	14	14	7	6	6	10	120
Suicidal Subject	4		69		1	2	4		6	16	102
Suspicious Activity	3		96	1	5	1	3		2	19	130
Traffic / Vehicle	4		203	6	7	7	4	2	24	88	345
Warrant	1	95	92	2	1	16	2		10	25	244
Grand Total 2016	**103**	**177**	**2561**	**74**	**47**	**210**	**86**	**36**	**257**	**748**	**4299**

Table 4 – Comparison of Types of Reports by District in 2016 (* Twin Arrows contracted response is included within the Flagstaff District data summaries)

For the Tables 3 and 4, offenses have been grouped into general categories: **Accident-PP** are private property vehicle accidents; **Accident-State** for collisions on state, county, or city roadways; **Alcohol** for liquor violations; **Animal Related**; **Assist Other Agency** includes assist EMS, assist fire, assist other law enforcement jurisdiction; **Boat Related** for boating accidents and citation reports; **Civil Matter**; **Death** includes homicide, natural, accidental, suicide, and undetermined; **Drug** use, possession and production; **DUI** is driving under the influence of alcohol or drugs or driving with DUI suspended license; **Family** includes custodial interference, family trouble, incorrigible; **Fire Related** includes arson, structure fires, wildland fires, reckless burning and fire ban violations; **Fraud** includes forgery, fraudulent use of credit cards or personal identity, and fraudulent schemes; **Interfere Judicial** proceedings and contempt of court; **K-9** deployment; **Mental Subject**; **Missing Person** (not Search and Rescue related); **Other Crime** includes failure to obey officer, fleeing from officer, parole and probation violations, sex offender registration violations, weapons misconduct, zoning violations; **Other Non-Crime** includes abandoned vehicles, airplane crashes, alarm reports, lost/found property, motorist and public assists, and welfare checks; **Person Crime** includes aggravated assault, simple assault, endangerment, child/adult neglect/vulnerability, homicide, kidnapping, robbery, sex offenses, threatening/intimidating; **Property Crime** includes burglary (residential, business, and vehicle), criminal damage, littering, theft, trespass; **Public Accident** includes accidental discharge of weapons; **Public Order** includes disorderly conduct, fighting, noise, false reporting, harassment, obstruction of thoroughfare; **Runaway** juveniles; **SAR** are Search and Rescue events; **Suicidal** subjects or attempts (sometimes taken under the category of Officer Information reports or Non-Crime events); **Suspicious Activity** ; **Traffic/Vehicle** includes traffic violations such as speeding, license and insurance violations, plate and registration violations, reckless driving; **Warrant** includes bench warrants, grand jury warrants, out of jurisdiction warrants, failure to appear warrants, and failure to comply warrants.

ARRESTS AND CITE/RELEASE

Over the past several years, the criminal justice system in Coconino County has taken a novel approach to having people serve time in jail. It was noted that many individuals serving time were non-violent offenders. A by-product was that community businesses were losing productivity because these members of the work force were not able to report for work when incarcerated. An additional by-product of booking individuals for minor infractions was that the jail faced over-crowding issues. As a result, several programs were started to address these issues. One program was Pre-Trial Services. Another program encouraged officers to cite and release individuals, especially for minor, non-violent crimes where there was no perceived danger to the parties involved if the individual was not taken into custody.

Cite and release differs from booking in that the individual is not immediately taken into custody and booked into jail. In both booking and cite and release cases, the individual receives a citation listing the charges against him/her. For those who are cited and released, they still must appear before the appropriate court on a predetermined date for review of the case and sentencing. Sentencing may or may not result in jail time.

In many circumstances, officers are afforded additional flexibility in dealing with juvenile offenses. Unless the crime is of serious nature, juveniles are often referred to the Juvenile Justice System which reviews the case and determines the necessary actions.

The Sheriff's Office does not require officers to fill quotas for citations, arrests, etc. Rather, the policy of the Sheriff's Office continues to be to take the actions necessary to result in corrective behavior of the offender and safety of the community. The below table summarizes the number of arrests according to the most severe charge. This summary is intended to provide information about public safety and crime trends.

	2010	2011	2012	2013	2014	2015	2016
Felony	**212**	**220**	**300**	**291**	**240**	**282**	**227**
Full Custody Booking	48	63	92	167	168	185	149
Taken into Custody	17	9	31	9	1	15	15
On View Arrest	132	127	143	81	37	41	25
Cite and Release	2	4	7	4	1	0	3
Issued Summons	13	16	25	29	25	41	34
Summoned/Cite & Release		1	2	1	3	0	1
Misdemeanor	**1347**	**1388**	**1503**	**1477**	**1454**	**1383**	**1174**
Full Custody Booking	144	227	260	456	517	461	406
Taken into Custody	108	67	56	16	18	26	23
On View Arrest	368	349	338	155	92	104	82
Cite and Release	584	610	691	670	645	622	473
Issued Summons	102	118	145	134	145	163	187
Summoned/Cite & Release	39	17	13	46	36	6	3
Not Listed	2				1	1	
Not Listed	**18**	**26**	**15**	**15**	**13**	**15**	**21**
Full Custody Booking			1				
Cite and Release	5	15	3	10			5
Issued Summons		2	2		1		3
Summoned/Cite & Release			1				
Not Listed	13	9	8	5	12	15	13
Warrant	**227**	**248**	**230**	**263**	**326**	**312**	**391**
Full Custody Booking	76	105	86	167	257	197	226
Taken into Custody	15	16	30	26	23	79	109
On View Arrest	136	127	114	70	46	34	55
Not Listed						2	
Grand Total	**1804**	**1882**	**2048**	**2046**	**2033**	**1992**	**1813**

Table 5 - Arrests by Type of Arrest 2010-2016

CITATIONS

A citation or complaint is an order requiring a person to appear in court on a specific date and time to respond to allegations contained in the citation. Citations are generally issued for traffic related offenses; complaints are issued for non-traffic. Other types of citations may be for Title violations, city/county ordinance violations, and petty offenses (example: disorderly conduct – noise).

	Flagstaff Justice Court	Fredonia Justice Court	Page Justice Court	Williams Justice Court	Other Justice Court	Other City Court	Court Not Listed	Voided Citation	Grand Total
2012 Totals	*2016*	*4*	*69*	*905*	*7*	*1*	*39*	*78*	*3119*
8 Code (Traffic)	1611	2	49	763	6	1	14		2446
13 Code (Criminal)	316		9	101	1		21		448
Title 4 (Alcohol)	80	2	1	32			3		118
Title 5 (Boat)			10						10
County Fire Ban	4			7					11
Other	1			2			1		4
Voided	4							78	82
2013 Totals	*2133*		*131*	*515*	*4*		*16*	*46*	*2845*
28 Code (Traffic)	1716		54	360	4		8		2142
13 Code (Criminal)	326		10	130			7		473
Title 4 (Alcohol)	74		6	23					103
Title 5 (Boat)	1		61				1		63
County Fire Ban	11								11
Other	3			2					5
Voided	2							46	48
2014 Totals	*1823*	*19*	*80*	*596*	*7*	*3*	*110*	*101*	*2739*
28 Code (Traffic)	1503	13	62	440	5	3	40		2066
13 Code (Criminal)	245	6	8	130	2		62		453
Title 4 (Alcohol)	49		3	19			7		78
Title 5 (Boat)			7						7
County Fire Ban	17			3					20
Other	6			2			1		9
Voided	3			2				101	106
2015 Totals	*1527*	*5*	*61*	*625*	*1*		*108*		*2327*
28 Code (Traffic)	1200	3	45	477			17		1743
13 Code (Criminal)	267	2	15	118			32		434
Title 4 (Alcohol)	45			19			4		68
Title 5 (Boat)			1						1
County Fire Ban									
Other	10								10
Voided	5			11			55		71
2016 Totals	*1124*	*16*	*87*	*526*	*4*		*59*		*1816*
28 Code (Traffic)	768	15	42	363	3		5		1196
13 Code (Criminal)	311	1	21	133	1		16		483
Title 4 (Alcohol)	31		1	22			1		55
Title 5 (Boat)			23						23
County Fire Ban	6			2					8
Other	1			4					5
Voided	7			2			37		46

Table 6 - Citations issued by Top Charge and Court 2012-2016

TRAFFIC & DUI ENFORCEMENT

The Coconino County Sheriff's Office is an active participant of traffic enforcement programs throughout the county on both roadways and waterways. The traffic enforcement program focuses on identifying and taking appropriate action against aggressive drivers, impaired drivers, drivers endangering occupants, speeders, and drivers disobeying other highway safety and boating safety laws. The goal is to help prevent crashes and avoid deaths and injuries by improving driving behavior of the public. Regular traffic, boat, and ATV patrols are aimed at improving driver behavior through education and information.

Certified Drug Recognition Experts (DRE) use a standardized twelve step evaluation process that helps the officer determine if a person is under the influence of drugs and potentially identify the type of drug causing the impairment. Based on the evaluation, the DRE can request the collection and analysis of an appropriate chemical sample (blood or urine) to obtain corroborative, scientific evidence of the subject's drug use. The skills of a DRE also may be called upon during criminal investigations.

The Sheriff's Office also uses a process in which a blood sample is taken from a person to determine level and type of impairment. Our phlebotomy program began in 2005. Officers spend several weeks of both classroom and field training to become certified to draw blood. According to law, an officer can request a DUI suspect submit to a blood draw for analyses of substances that can cause impairment.

Traffic Stops by Disposition

	2010	2011	2012	2013	2014	2015	2016
Written Warning	3510	3052	2111	1586	1328	1121	579
Verbal Warning or Field Interview	3238	3864	4310	4327	3300	3216	2472
Repair Order	1373	1057	595	445	386	304	184
Public Assist	135	94	30	37	24	19	10
Other (Cancelled, Referred to Other Agency, Assist Other Officer, etc.)	179	141	135	260	290	242	169
Citation or Arrest	2749	2462	2396	2089	2048	1654	1133

Figure 8 – Number of Traffic Stops by Clearance Categories 2010-2016

Number of DUI Related Reports

Year	Reports
2010	204
2011	164
2012	207
2013	195
2014	175
2015	156
2016	154
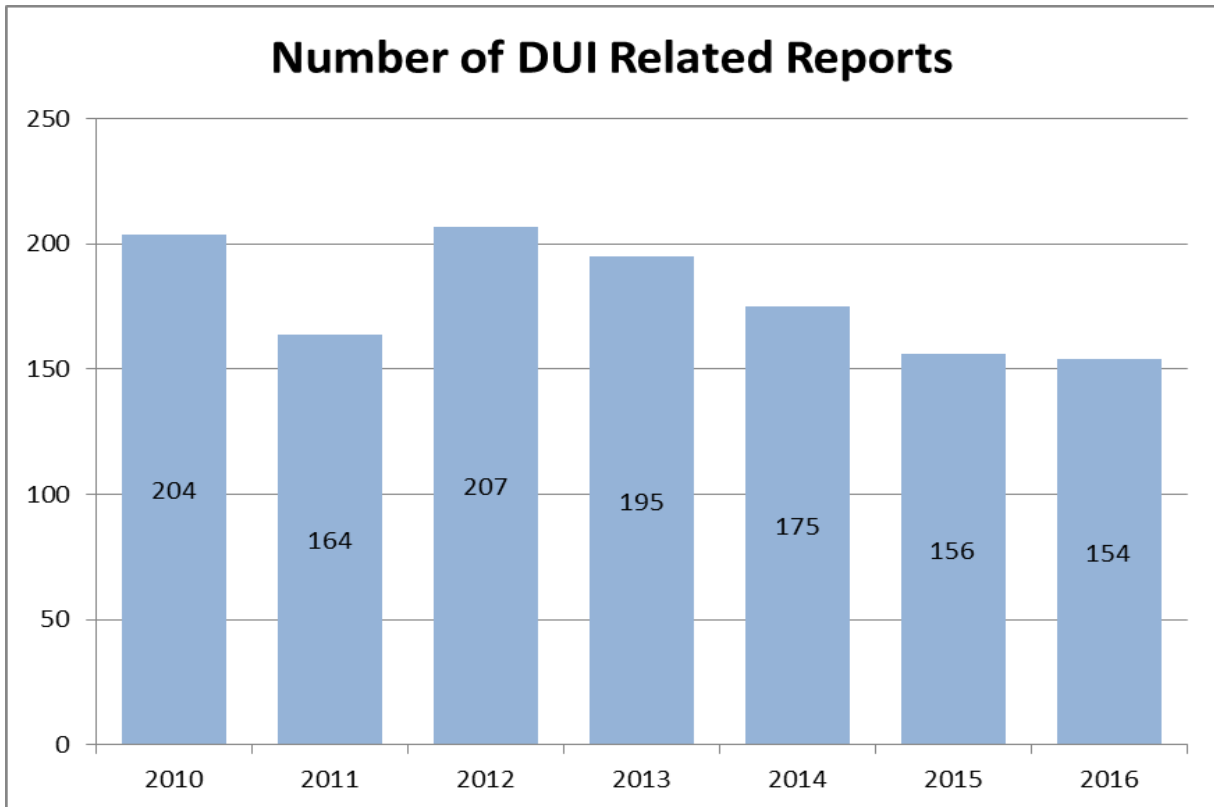
Figure 9 - DUI Related Reports 2010-2016

OFF HIGHWAY VEHICLE ACTIVITY

The Sheriff's Office works in a highly rural environment and deals with many issues related to off highway vehicles (OHV) and all-terrain vehicles (ATV). Some of the issues include general traffic safety (no license, speeding, etc.), child endangerment (children riding without proper protective gear), disturbing the peace, injury accidents, and search and rescue events for lost hunters or others recreating on OHVs. We regularly hold OHV task force patrols to continue to educate the public about OHV safety.

MANDATORY VEHICLE IMPOUNDS

In accordance with Arizona Revised Statutes Chapter 8, Article 9 (A.R.S. 28-3511 through 28-3515 and 28-878), the Coconino County Sheriff's Office conducts mandatory impounds of vehicles. Among the reasons a vehicle is impounded include a driving while license is suspended or revoked, non-compliance with financial responsibility requirements, driver has been involved in an accident and has not proof of insurance, or driver has been arrested for Extreme DUI or Aggravated DUI.

Number of Mandatory Impounds

	2010	2011	2012	2013	2014	2015	2016
■ Other	10	13	16	12	12	10	2
■ Page District	19	2	19	21	14	6	3
■ Williams District	110	104	77	58	44	49	55
■ Flagstaff District	504	391	309	331	344	381	215
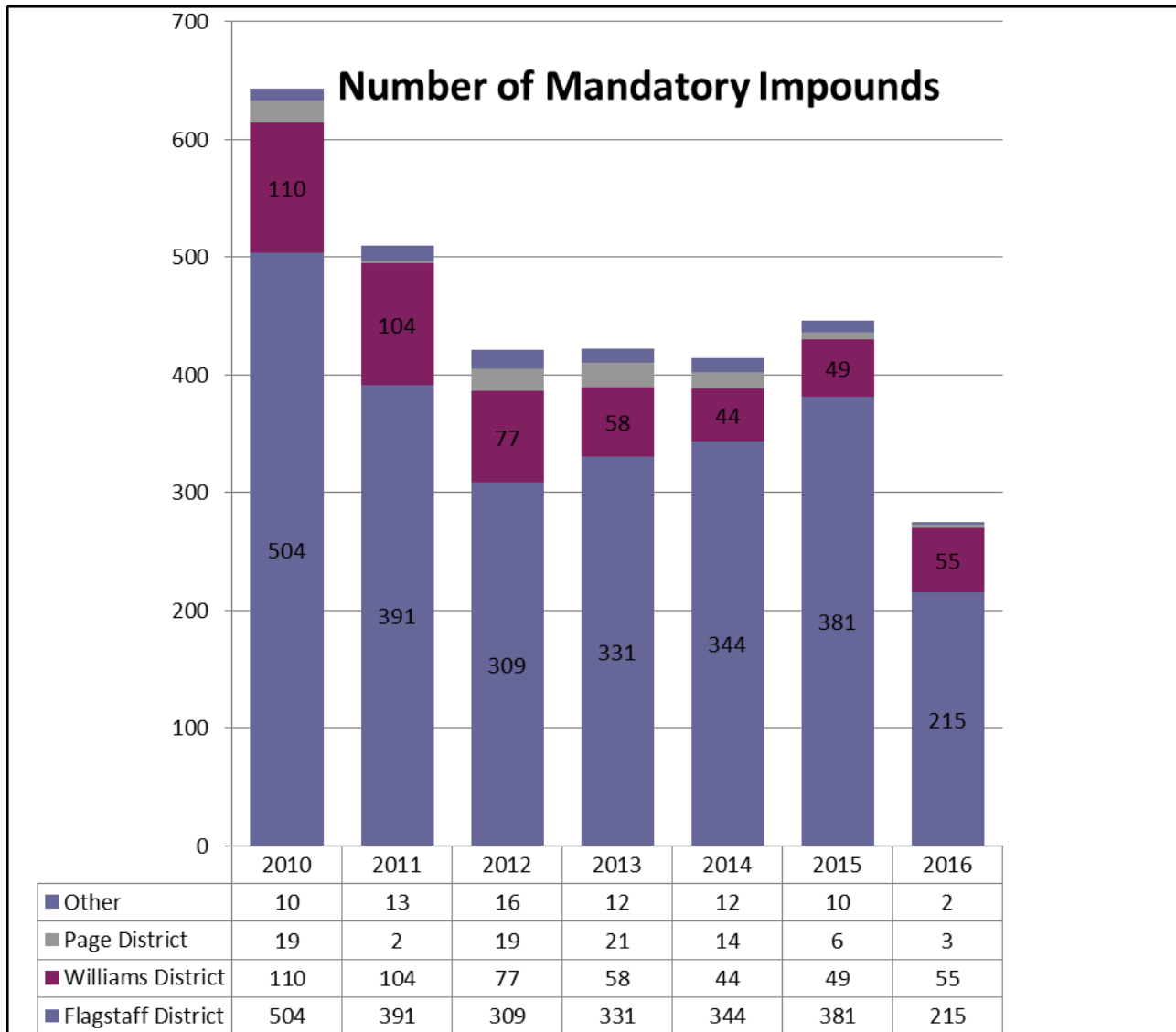
Figure 10 - 30-Day Impounds by District 2010-2016

SEARCH AND RESCUE

The Coconino County Sheriff's Office has provided search and rescue services for many individuals over the years. Each case is treated with the same respect for the victim's safety and family's concerns. While some search and rescue events are handled by deputies on shift, there are many that require more resources. That's when the Coconino Sheriff's Search and Rescue (SAR) Unit of volunteers literally comes to the rescue! This unit is a volunteer arm of the Sheriff's Office and made up of around 145 active volunteers.

As defined by Arizona State Statute, the responsibility to conduct or coordinate, "search and rescue operations involving the life or health of any person" falls upon the Sheriff of that county (ARS 11-441). The statute further states that the sheriff, "may assist in such operations in another county at the request of that county's sheriff, and may request assistance from any persons or agencies in the fulfillment of duties under this subsection." In addition to traditional missions, our Search and Rescue Unit assists with evidence searches, disaster responses, management of other significant events, and community education. Our SAR Coordinator and Volunteers are regularly recognized locally, statewide, and nationally for their responses. The Coconino County Sheriff's Office has one full-time Sergeant and one Deputy who serve as our Search and Rescue Coordinators. Other Deputies are trained as Assistant Search and Rescue Coordinators. Over 100 unpaid volunteers specially trained for search and rescue operations support the unit. These volunteers have formed an incorporated unit of Coconino County Sheriff's Office Search and Rescue Volunteers in Flagstaff. Subunits of the Search and Rescue Unit include the Flagstaff Unit (Ground Search and Technical Rescue), the Mounted Unit, the Heli-Rescue Unit, and the Alpine Unit. We also receive assistance during training and large missions from other agencies including the Arizona Department of Public Safety Air Rescue, the National Park Service, and the US Forest Service.

Search and Rescue related calls can have a significant impact on our agency's operations. Search and Rescue can be very costly in terms of personnel, time, training, equipment and other resources. Calls range in their complexity, each one having a unique set of components. Events range from searching for lost hunters, hikers, children and persons with medical conditions across expanses of forested areas; to searching for evidence in homicide cases; to rescuing people using technical rescue skills; to providing personnel resources in the face of large planned events such as VIP visits; to conducting evacuations of communities threatened by natural disasters. By Arizona State Statute, the county Sheriff has the responsibility of conducting and coordinating all evacuations and search and rescue events in the county. Coconino County Sheriff's Office is fortunate to have a Search and Rescue program that is staffed by highly dedicated and well-trained employees and volunteers.

Photo 5 – Search and Rescue Team prepares for technical rescue

Due to the large area of our county, the rural and rugged nature of much of the county, and the great recreational opportunities that exist in Coconino County, search and rescue operations are frequent and can be quite costly. Our Search and Rescue (SAR) appropriated operating budget was $313,495 for FY2017, excluding Search and Rescue building appropriations.

Over the past several years, much of the funding for our Search and Rescue program has been from Title III Forest Fee Funds allocated to our program by local government. In 2017, Title III monies were no longer allocated for Search and Rescue. Other funds have come from private donors. The Flagstaff Sheriff's Posse also has contributed significant funding over the years to purchase necessary equipment. In 2017 the Posse disbanded after some 50 years of helping law enforcement and the community.

Volunteer hours toward search and rescue missions and trainings afford us significant savings for the program. Volunteers commit significant resources in their time and personal equipment to the SAR program. Training is a large component of the program ensuring that responders are current on the skills they rely upon during SAR events. Many of the responses require highly technical training and equipment. All SAR volunteers must successfully complete an application, general background check, and SAR Basic Training. Volunteers and deputies also receive specialized training in: map and compass navigation, Global Positioning System (GPS), high angle rescue, low angle rescue, ATV / snowmobile / snow cat operations, tracking, alpine operations, personal locator beacons, and helicopter rescue.

SAR, Inc. responded to 90 different call outs during 2016. We commonly have multiple searches on the same day. A total of 593 volunteer hours were dedicated to those 78 search and rescue incidents. That is an average of 7.6 hours per search and rescue incident! When you multiply that by a dozen members who may be on the callout, you can see how important the time and effort of these team members are in

responding to a lost person. The members of this elite group of responders can find themselves responding to two or more call-outs in a single day. They also provide public education on how to prepare for the outdoors.

As people continue to engage in more risky activities, our SAR unit has continued to keep current in search and rescue techniques.

See also Appendix A for 2015 and 2016 Search and Rescue Reports

Calendar Year	SAR Unit Active Members	SAR Unit Incident Responses	SAR Members Total Incident Hours	SAR Members Total Exercise Hours
2012	128	74	575	651
2013	142	87	736	1,767
2014	144	78	593	2,167
2015	129	88	641	2,485
2016	111	90	1,175	2,139

Table 7 - Search and Rescue Volunteer hours and responses 2012-2016
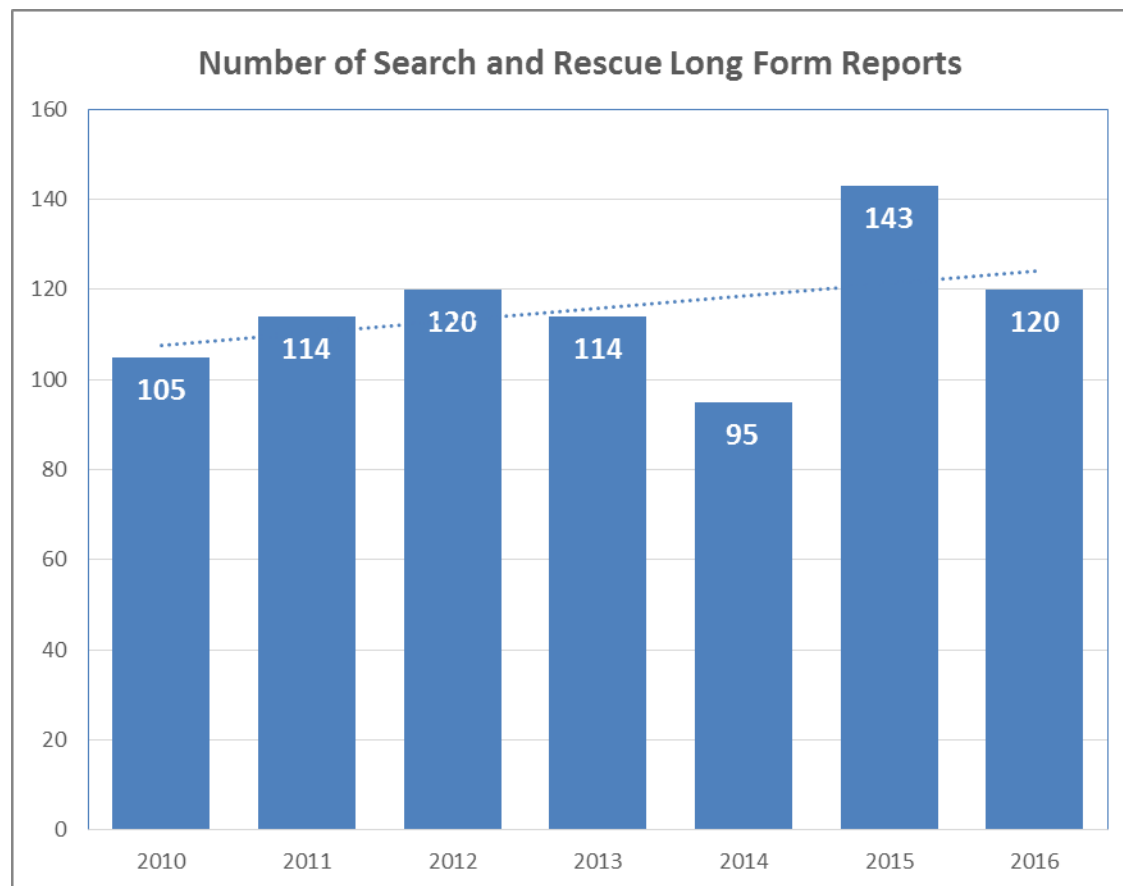
Figure 11 - Search and Rescue Missions resulting in departmental reports
The difference between these and the calls for service are that missions resulting in reports required deputy response, investigation, and/or call of additional resources. Data is from ILEADS/RMS queried through Access.

SAR Unit Event Responses by Type in 2016
(N=97)

- Law Enforcement Assist
- Personal Locator Beacon
- Recovery
- Helicopter Rescue
- Natural Disaster
- Rescue
- Search

1%
5%
5%
5%
3%
49%
32%
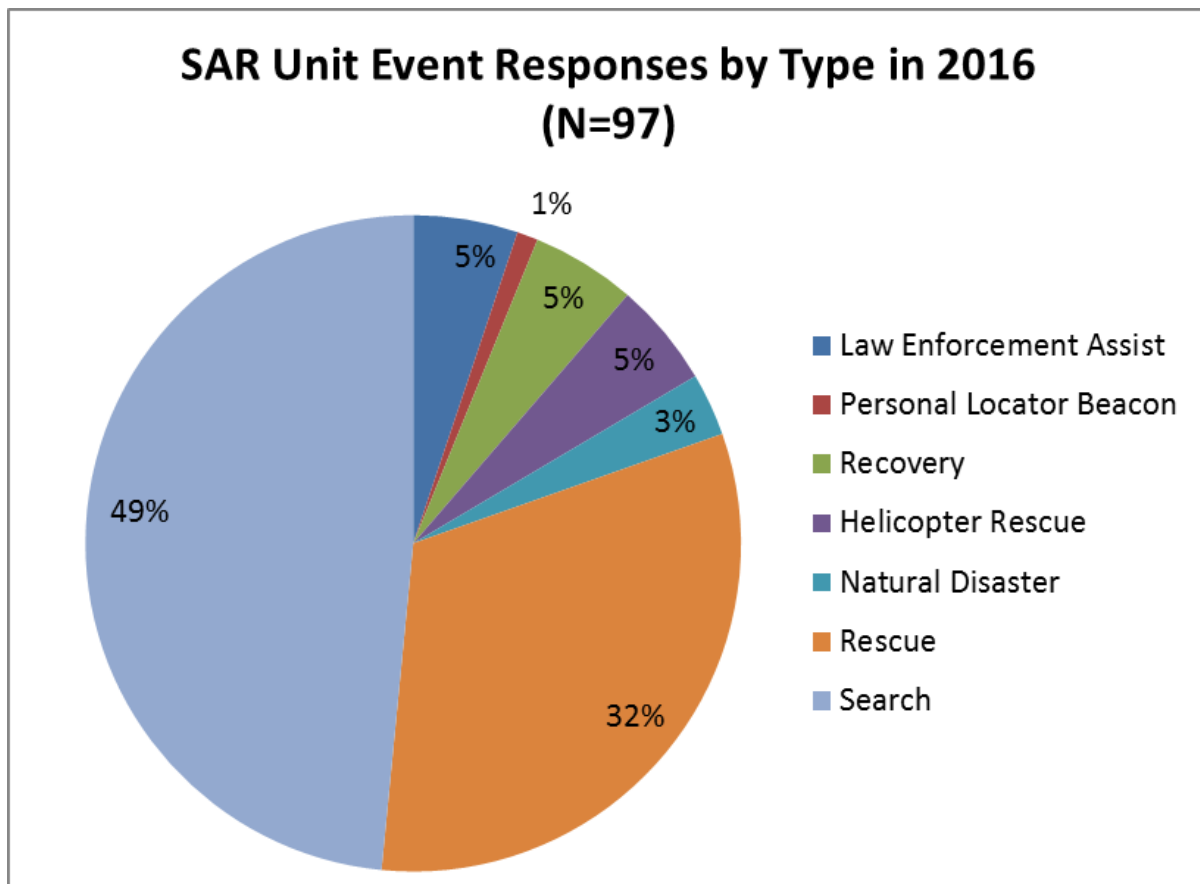
Figure 12 - SAR Event Types in 2016

CIVIL PROCESS / SERVICE

By Arizona State Statute, the Sheriff through its Civil Office has the responsibility of serving legal documents originating in Superior Court to individuals residing in Coconino County, not including reservation lands. The Civil Office also assists citizens and attorneys by serving other types of legal documents to individuals residing in the county. Other functions include executing writs of restitution, writs of replevin, writs of garnishment, writs of attachment, and writs of execution, etc. Fees charged by the Sheriff are set by ARS 11-445. In 2016 $22,992 in fees were collected in Sheriff Fees.

Per Arizona State Statute, the Coconino County Sheriff's Office also is responsible for assisting with the collection of personal property taxes once they have become delinquent. Each year the Civil Office works with the Coconino County Treasurer's Office to compile and mail delinquent tax letters. While the Sheriff's Office assists in the collection of these taxes, the funds go into the County General Fund and are not a part of the Sheriff's Office budget.

Packet Type	Blue Ridge	Greater Flagstaff	Forest Lakes	Fredonia	Grand Canyon	Page	Sedona	Tuba	Greater Williams	Grand Total
Child Support/Custody	1	63		3		7	1		3	78
Divorce		47				1			7	55
Guardianship		18				1				19
Injunction		31				1			14	46
Liquor License		3	2	1		1				7
Mental Health		213							1	214
Notice		24		1		7			3	35
Notice of Pending Forfeiture										0
Order (Miscellaneous)		5				2			1	8
Order of Protection		89		2		21	1		18	131
Order to Show Cause		5				1			1	7
Other		1				1			1	3
Pawn License		6				2				8
Pending Order of Protection		5				1				6
Petitions		1				1			1	3
Small Claims		3		1		5			3	12
Subpoena		105	1			106			45	257
Subpoena-Criminal		2								2
Summons		60		8	4	38	4		27	141
Summons/Forcible Detainer		1				77			4	82
Writ of Execution		5					1		1	7
Writ of Garnishment		4			1	7			3	15
Writ of Replevin		1				20			1	22
Writ of Restitution		5		1					3	9
Writ of Special Execution		3								3
Zoning Violation Notice										0
Grand Total	1	700	3	17	5	300	7	0	137	1170

Table 8 - Civil Process by Packet Type and District in 2016

Data is from ILEADS/RMS queried through Access. Over 1440 civil papers were processed by our agency in 2016; however, the above table shows only those 1170 papers where service was performed by Coconino County Sheriff's Office. Many of the additional papers processed by our agency are Orders of Protection which require the Sheriff's Office to process the state data base entry, but service on the individual is performed by another agency (e.g., Flagstaff Police, Page Police, Constable, etc.).

SPECIAL ASSIGNMENTS

Several specialty assignments are available for deputies. Some of these are full-time assignments (such as the gang and drug task forces) and others are in addition to regular patrol assignments. Some assignments are made through a competitive testing and interview process.

Metro and Drug Interdiction

Since 1987, the Sheriff's Office has partnered with other law enforcement agencies to form the Northern Arizona Street Crimes Task Force Metro Unit. The primary objectives of the unit are to investigate, arrest, and prosecute gang members and narcotics traffickers in Northern Arizona. The unit is governed by the Coconino County Metro Board of Directors and managed by the Flagstaff Police Department.

Participating agencies include Coconino County Sheriff's Office, Flagstaff Police Department, Williams Police Department, Arizona Department of Public Safety, the Federal Bureau of Investigation, the U.S. Custom Service, and the Coconino County Attorney's Office.

The Metro Unit receives grant funding from the Arizona Criminal Justice Commission to help cover salaries of the officers assigned to the unit. One Sheriff Deputy is assigned to the Metro Unit. Requests for reporting information on Metro should be routed through the Flagstaff Police Department.

School Education Officers

Each year our deputies work with classes at schools including Sechrist, Cromer, Leupp, Star, and Parks-Maine Consolidated to develop respectful, trust-building relationships between students and law enforcement. The interaction also provides students with information to help them make positive, law-abiding decisions. Officers are part educator and part mentor to the students. Because of the regular interaction between officers and students, students come to see officers in a positive light and as a place to turn in time of need.

While DARE and Stranger Danger are two of the better-known classes taught nationally, our deputies provide a variety of classes that teach students about the effects of drugs and alcohol on the body and mind. They discuss other topics as well, such as Stranger Danger, Hug a Tree, and safety messages about walking or riding to school and Trick or Treating. Deputies also work closely with the teachers, bus drivers, and students to practice emergency procedures for school security. Search and Rescue Volunteers also teach students outdoor safety skills.

Photo 6 – Deputy Morrison-Garcia visits schools to teach students about safety and healthy choices

Boat Program

The total area of Lake Powell is some 254 square miles of water and 1,900 miles of shore. Some two million people visit the area each year to enjoy hiking, boating, water sports, fishing, and camping. The large number of people creates a need for proactive boating safety outreach and enforcement.

The Coconino County Sheriff's Office began its Boat Patrol Program in 1986. The Coconino County Sheriff's Office instituted our Boat Patrol Unit in 1986 and our Dive Team in 2007. We have three full time Boat Patrol Deputies, and five Dive Team members who work out of our Page office. We work closely with Arizona Game and Fish Department, Glen Canyon National Recreation Area National Park Service, Page Police Department, and Utah State Parks to reduce boating related accidents and deaths.

Photo 7 – Boat Patrol Deputy Wallace cruises the waterways to educate the public about boating safety

While much of the activity of our Boat Patrol Unit and Dive Team occurs on Lake Powell or the Colorado River, they also regularly respond to other waterways. Just this last summer they performed a dive recovery for a young man who drowned in Lake Mary, and they assisted the Apache County Sheriff's Office with a recovery near Greer, AZ. They also have responded to recoveries and evidence searches in Blue Ridge Reservoir as well as Forest Lakes.

Boat Patrol is a balance between education, search and rescue and enforcement. Over the years, deputies have performed many water rescues due to inclement weather, sinking vessels or boating accidents. They enforce Title 5 watercraft operation laws which range from registration to required safety equipment, operation and navigation rules, and towing. They regularly patrol and use check points to remove intoxicated boaters from the water. Public education also is a big focus for both teams.

The Sheriff's Office currently has a 27-foot all-weather Boston Whaler, a 23-foot Koffler jet drive boat for patrol on the Colorado River, and two jet skis for harbor and low water patrols. In 2016 we acquired a much newer 18-foot Boston Whaler through the Arizona Game and Fish Department law enforcement donation program. This was a much-needed acquisition as the other whaler is nearing its life expectancy. The newer whaler increases our ability to patrol the lake in a more cost-effective manner.

Funding for these programs is largely through the statutorily set Law Enforcement Boating and Safety Fund. These funds are allocated from a percentage of Arizona boat registration fees collected by the Arizona Game and Fish Department.

	2015	2016
ACTIVITY		
Recreational Boating Safety Activity Hours	4160	4200
On the Water Patrol Hours	1040	1080
Number of Alcohol OUI Arrests	0	1
Number of Drug OUI Arrests	0	0
Number of EMS/SAR Responses	8	13
Number of Boating Compliance Checks/Contacts	585	880
Number of Boating Citations (non-OUI)	1	22
Navigation Rule Citations	0	3
No Throwable (Type 4) PFD Citations	0	5
Wearable PDF Citations	0	2
Careless/Negligent/Reckless Citations	0	0
Registration Citations	0	3
Fire Extinguisher Citations	1	3
Number of Warnings for Boating Violations	120	220

Table 9 - Waterway Activities of the Boat Patrol Program 2015-2016

Data is compiled by the Page Substation and provided annually for Arizona Game and Fish annual boat patrol reporting.

Dive Team

In April 2007, our five-person Dive Team was created. The team currently is composed of officers from our Page Substation. The team is trained to conduct underwater searches using advanced diving techniques and equipment. Underwater searches are especially important for the recovery of drowning victims and for retrieval of submerged evidence. The team also is trained in swift water rescues.

The Coconino County Sheriff's Dive Team will respond to any water related mission in Coconino County and is available for requests from surrounding agencies, with approval from the Sheriff.

The team is supported by grant funds through the Law Enforcement Boating Safety Fund and through cooperative assistance from Glen Canyon National Recreation Area.

Mounted Unit

The Coconino County Sheriff's Office maintains a Mounted Unit comprised of both Deputies and Civilian Volunteers. These individuals provide mounted Search and Rescue, mounted community patrols, mounted forest patrols, and crowd control. The Mounted Unit also does community outreach during parades and public education events.

The unit members and their horses must complete a rigorous training including: personal safety, general Search and Rescue procedures, event management, map and compass navigation, GPS navigation, and tracking. They also must complete courses that demonstrate mounted skills and that the horse and rider are able to work under a variety of potentially distracting or stressful conditions. Many members of the unit have been certified through the Arizona Mounted Police Officers Academy.

Tactical Team

In 2006, Deputies from the Sheriff's Office became part of the Flagstaff Police Department Multi-Agency Tactical Team. Five Sheriff's deputies were selected to join the team after passing a rigorous physical fitness test and interview process. These officers are still members of the regular patrol division and also are on call for the tactical team.

In addition to regular physical fitness and weapons training, the team trains for hostage rescues, situations where a subject may be barricaded, situations in which an officer may be endangered, and specialized entries into buildings. They assist Metro Street Crimes Unit; Drug Enforcement Administration (DEA); and Alcohol, Tobacco and Firearms (ATF) with high risk warrant service. Requests for reporting information on the Tactical Team should be routed through the Flagstaff Police Department.

Other training our deputies receive is Exterior Response to Active Shooter Events (ERASE) which is a part of the Advanced Law Enforcement Rapid Response Training. Several deputies also teach Civilian Response to Active Shooter Events Interior.

Heli-Rescue Unit

The Heli-Rescue Team is an interagency Team that performs helicopter based technical rescue operations including heli-rappels, short-hauls, and long-line hauls. Team members must be certified Emergency Medical Technicians and train closely with the Coconino County Sheriff's Search and Rescue Unit as well as the Arizona Department of Public Safety Air Rescue team. They must complete the basic heli-rescue training of approximately 20 hours and be recertified every 120 days.

K-9

The Coconino County Sheriff's Office brought K-9 s formed in 2007 and currently has one Police Service Dog team. The K-9 team consists of a sworn veteran deputy and a certified dual-purpose police service dog. The canine lives with and responds to scenes with the deputy who has been through specific training as the dog's handler.

The deputy and canine partner attend a special Law Enforcement Service Dog Academy. During the academy the team trains in obedience, patrol tactics, control work, building searches, area searches, suspect apprehensions and narcotic detection. The team is certified as a Patrol Dog Team and Narcotic Detector Dog Team under the national standards as set forth by the National Police Canine Association.

The K-9 Team provides specialized services in situations when a canine can be used more effectively and with another level of safety. K-9 Unit services are available to assist local, state, and federal agencies. The K-9 Team also provides demonstrations for public and civic organizations.
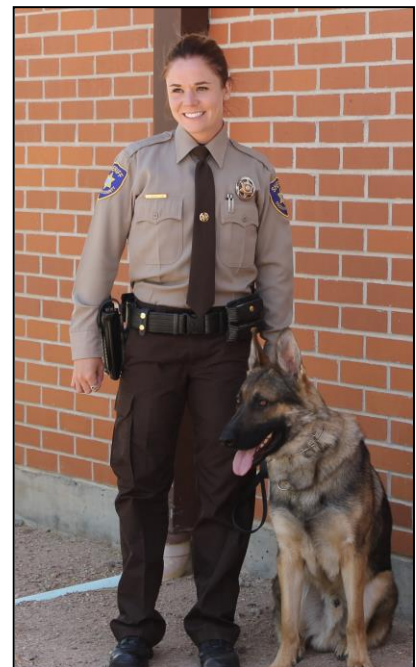
Photo 8 - Deputy Wenstrom with K9 Ruger

The mission of the Coconino County Sheriff's Office Armory staff is, "…working in a team effort, we dedicate ourselves and all available resources to the development and institution of departmental firearms policies, training programs and firearms maintenance. We will always recognize that in our role as firearms instructors, our training programs and policies could at any time have far reaching impact on our department's personnel, their families and the public this agency serves. We will strive to provide comprehensive and up to date instruction of department firearms policy and use of departmental firearms and tactics to all of this agency's qualified firearms personnel."

Armory staff responsibilities include organizing training and qualifications, maintaining armory equipment and supplies, and developing firearm related policies. They also have been active in researching and applying for armory related grants. Both Patrol and Detention officers make up the armory staff.

Photo 9 – Sergeant O'Brien of the Armory staff leads firearm trainings and qualifications

COMMUNITY ORIENTED POLICING

The Sheriff's Office Patrol Division is committed to Community Policing: to meet the needs of the community and work toward the common good of the community; to enhance the quality of life within the community; to establish alliances among law enforcement, community members, businesses and other government entities; to become part of the community and develop a thorough understanding of day to day activities in the community; and to facilitate crime prevention and problem solving in the community.

All deputies are trained in community policing. Some neighborhoods in the county have designated officers who work closely with neighborhood groups and organizers of special events. Community Deputies are available as a resource to residents in their assigned neighborhoods; however, all deputies take police reports anywhere in the county.

Our Community Policing Program grew during the late 1990's and was funded through Department of Justice, Community Oriented Policing Services (COPS) grants. We received our first COPS grant in 1996 and subsequent grants through 2002. Much of the COPS funding has since been redirected to other federal grant programs; however, Community Oriented Policing continues to be a priority of our agency.

Our staff participate in many additional community outreach activities such as: Search and Rescue presentations to groups; K9 exhibitions; education and outreach at the County Fair, Job Fairs; Health and Safety Fairs; Neighborhood Watch meetings; Identity Theft Trainings; Violence in the Workplace and Safety Awareness trainings; Detention and Exodus Program Tours, Law Enforcement Toy Drive, and Special Olympics, to name a few. See also the Support Services, Community Programs section of this report for more information on community partnerships.

Photo 10 – Sergeant Maggard shows that public safety services take many forms such as helping a mother and her son change their tire. Community outreach creates positive community and law enforcement relations.

AIR OPERATIONS

In 2011 the Coconino County Sheriff's Office Air Operations Program was developed with the mission to support, promote, and advance law enforcement effectiveness through utilization of aircraft by governmental agencies in support of public safety missions through safe and timely use of fixed winged aircraft. This program was originally funded through a grant by the Northern Arizona Metro Board.

Examples of its use include transport of SWAT to emergency events, extradition of inmates, transport of evidence and investigations for felony cases, executive transports to geographically distant communities, surveillance for illegal drug activity, fire ban surveillance, and search and rescue events.
Air transport can provide a rapid response to emergency situations. Factors also considered include time effectiveness, cost effectiveness, scheduling needs, geographic coverage needs, and air resource needs.

CUSTOMER SATISFACTION SURVEYS

Customer feedback is important to us because it provides us with opportunities to celebrate successes in providing excellent customer service as well as to make improvements where needed. We currently use several surveys to help us meet our goal of premier customer service: survey of people listed as a victim on one of our agency reports; survey people in the community to help identify quality of life issues; surveys for visitors, attorneys, and bondsmen regarding detention services; and surveys of internal and interagency customers to measure effectiveness of internal services.

The survey sent to people who have been listed as a victim in one of our agency reports helps us assess some features of response to calls for service requested by the public. Each month, a random number generator allows us to select twenty percent of the reports taken that month.

Some reports are excluded from the mailing because the victim is the State of Arizona or some other non-person entity. Others are excluded to protect the victim if he/she is a child or the victim of a domestic violence situation in which they may still be living with the suspect.

The survey asks for the person to provide the neighborhood in which they live and to rate several areas: how their phone call was received, the expediency of the service he/she received, how he/she was treated, the accuracy of the report taken, and the safety of his/her neighborhood. This survey asks the person to identify Individuals have the option of mailing the survey back in a pre-paid envelope, or entering their responses on-line on our website. All responses are entered into our web page database.

Calendar Year	2010	2011	2012	2013	2014	2015	2016
Number of Surveys Mailed	370	406	438	587	499	500	402
Number of Solicited Responses	66	72	57	86	100	83	58
% of Citizen Responses Rating Neighborhood Safe or Very Safe	92%	74%	81%	91%	86%	85%	90%
% of Citizen Responses Rating Deputy Courtesy Good or Excellent	97%	92%	94%	95%	98%	96%	94%
% of Citizen Responses Rating Deputy Interest Good or Excellent	96%	89%	92%	95%	95%	90%	91%

Table 10 - Responses from Customer Satisfaction Surveys for reports taken 2010-2016

CRIMINAL INVESTIGATIONS

The Criminal Investigations Division is responsible for the advanced investigation of misdemeanors, felonies, missing persons, deaths, and internal affairs. This division provides narcotics and gang interdiction, manages sex offender registrations, conducts computer forensics, serves warrants, processes crime scenes, and manages and maintains evidence. The Division is committed to providing an advanced level of expertise to the investigation, resolution and prosecution of crimes against persons and property. The Division also works closely with the Metro and GIITEM Units (see Special Assignments in the Patrol Section of this report).

Photo 11 – Investigation of a plane crash in Northern Arizona

CASE LOAD

In general, detectives are assigned districts throughout the county and investigate crimes within those districts. However, several detectives also have special assignments, such as investigating domestic violence cases, monitoring sex offender registrations, performing background checks for firearms license requests, and handling computer forensics cases.

		Year Case Assigned					
	Investigation Type	**2012**	**2013**	**2014**	**2015**	**2016**	Grand Total
Felony	Accident - Fatal						
	Aggravated Assault	20	6	8	6	22	62
	Assist Other Agency						
	Arson	1	2		3	2	8
	Burglary	103	63	61	71	29	327
	Burglary of Motor Vehicle	21	2	14	5	2	44
	Counterfeiting				1		1
	Criminal Damage	2	2		2	2	8
	Disorderly Conduct		1		1	2	4
	Driving While Impaired				1		1
	Embezzlement	1					1
	Family-Children Crimes	35	23	28	19	12	117
	Forgery	1	1	2	2	3	9
	Fraud	49	25	17	14	31	136
	Harassment/Threatening/Intimidating	1				1	2
	Homicide	2	2	3	1	1	9
	Larceny	40	14	16	15	21	106
	Motor Vehicle Theft	6	8	7	6	7	34
	Narcotics	1	1		1		3
	Non-Criminal Incident	1					1
	Other Crimes	3	4	2	2	3	15
	Property Crimes			1			1
	Robbery	2		1	1	3	7
	Recovery Stolen Vehicle	1					1
	Sex Offenses	41	44	37	35	45	202
	Sex Offender Registration	12	3	2	1	1	19
	Simple Assault			1		1	2
	Suicide	1					1
	Traffic Offense	1					1
	Trespass		1	1	1		3
	Warrant Arrest	2	1		1	1	5
	Weapon Crimes		2	1			3
Felony Total		347	205	203	190	189	1134
Misdemeanor	Accident - Non-Injury						0
	Accident - Injury	1					1
	Accident - Fatal	2					2
	Accident - Hit and Run						0
	Aggravated Assault				1		1
	Alcohol Violations	2					2
	Animal Related	1					1
	Assist Other Agency	8	6	2	1		17
	Arson	1				1	2
	Burglary			1	2		3
	Burglary of Motor Vehicle						0
	Criminal Damage	1	1	1	1		4
	Death - not Homicide or Suicide	19	7	7	1		34
	Disorderly Conduct	3	1			1	5
	Driving While Impaired						0
	Explosives Violations			3			3

							Total
	Family-Children Crimes	3	2	3	4	1	13
	Found Property						0
	Fraud	8	1	3	3	3	18
	Harassment/Threatening/Intimidating	3	3		3		9
	Juvenile Offense		1				1
	Larceny	9	3	10	12	5	39
	Lost Property	1			2		3
	Missing Person or Runaway	3	1		1		5
	Motor Vehicle Theft				1		1
	Narcotics					1	1
	Non-Criminal Incident	8	2	4			14
	Other Crimes	4	3	4	3	2	16
	Personal Injury / Public Accident						0
	Search and Rescue	1	1				2
	Sex Offenses				1		1
	Sex Offender Registration	1					1
	Simple Assault	6	4	1	2	2	15
	Suicide - Attempted	1					1
	Suicide - Completed	3	3	3			9
	Suspicious Activity	10		1	1	1	13
	Traffic Offense	3			1		4
	Trespass			1	1		2
	Warrant Arrest	3	1				4
Misdemeanor Total		105	40	44	40	18	247
N/A	Accident - Fatal	2	2	1			5
	Assist Other Agency	3	4	5			12
	Death - not Homicide or Suicide	12	24	24			60
	Found Property		1				1
	Juvenile Offense		1				1
	Missing Person or Runaway	9	6	7			22
	Non-Criminal Incident	4	2	3			9
	Recovery Stolen Vehicle		1				1
	Search and Rescue	1					1
	Suicide - Attempted	1	1				2
	Suicide - Completed	7	7	5			19
	Suspicious Activity	5	5	7			17
	Traffic Offense		1				1
N/A Total		44	55	52			151
Grand Total		496	300	351	321	289	
% of CI Investigations that are Felonies		*70%*	*68%*	*58%*	*59%*	*65%*	

Table 11 - Investigations assigned to Criminal Investigations 2012-2016

Data from ILEADS/RMS export searched in Case Management by Division Assigned CI. Case assignments include both cases requiring detailed follow-up investigation and informational cases to track activities in districts. Total number of cases assigned may be over or under estimated due to tracking system which is not always in sync with personnel assignment changes (i.e., when a new officer is assigned to or moved from CI).

DOMESTIC VIOLENCE UNIT

Detectives are responsible for conducting follow up investigations on felony offenses committed in domestic relationships. All domestic cases investigated by the Sheriff's Office are reviewed to check prior domestic violence history and to identify potentially volatile situations. This information is shared with the prosecutors and judges to assist with sentencing and probation decisions.

Detectives work closely with Victim Witness and other services for victims of domestic violence. They present classes to officers, educators, health care workers, the Domestic Violence Impact panel (sponsored by Adult Probation), and the Citizens' Police Academy to provide others the tools to recognize, understand, and work with people involved in domestic violence situations.

Approximately 7% of reports taken by deputies in 2013 and 2014 were identified as Domestic Violence related (per Incident Module of ILEADS/RMS, DV box Y/N). This means there was a domestic or family component to the people involved in the report, but does not necessarily mean a Domestic Violence offense was committed. Domestic Violence offenses are defined by Arizona Revised Statute 13-3601A.

	2011	2012	2013	2014	2015	2016
Domestic Violence Related Incidents *(as shown in Incident module, DV box Y/N)*	296	340	327	314	348	337
Domestic Violence Related Arrests or Citations *(cross referenced to count each Department Report only once)*	195	214	208	194	Not calculated	Not calculated

Table 12 - Departmental Reports with Domestic Violence (DV) Component 2011-2016

SEX OFFENDER REGISTRATIONS

OFFENDERS	TOTAL	PUBLISHED
Active	185	105
Inactive-Other	8	0
Inactive-Incarcerated	5	0
Inactive-Out of Area	94	0
Inactive-Deceased	28	0
Inactive-Reg. Expired	66	0
Absconder	6	3
Unlocatable	0	0
Deported	0	0
Total	392	108

Any person who has been convicted of certain sex offenses must register in the county in which he/she resides, per Arizona Revised Statutes. Registrations, community notifications, and registration violation investigations are conducted through the Criminal Investigations Division. The Coconino County Sheriff's Office processes registration information for sex offenders in Coconino County. Most of the Tribal Governments in Coconino County have adopted the Adam Walsh Act and also manage sex offenders in their jurisdiction.

To find out more information about laws regarding sex offenders or to view a map of current sex offenders, go to the Arizona Department of Public Safety Sex Offender Information web page: https://www.azdps.gov/services/public/offender

Figure 13 - Offender Watch dashboard report for Coconino County as of 12/4/2017

EVIDENCE AND CRIME SCENE PROCESSING

An Evidence Technician / Crime Scene Investigator supports Criminal Investigations and Patrol.

COLD CASE SQUAD

The Coconino County Sheriff's Office Cold Case Squad was established in 2005. The Squad reviews cases that have not been solved. Some of these cases date back to 1955 when many forensic tools were unavailable for investigations. All members of the squad are volunteers. They range from retired law enforcement officers, forensic nurses, crime lab analysts, and data specialists. Whenever possible, evidence from these cases is re-examined using the newest scientific methods. For a list of our Cold Cases, please visit http://www.coconino.az.gov/684/Cold-Case-Unit. A Facebook page shares information about the cases https://www.facebook.com/CoconinoSheriffColdCases).

Recent accomplishments of the Cold Case Squad:

- In March 2015 Jana White joined the squad to investigate unsolved missing person cases. Jana has 37 years of law enforcement experience. She cataloged 23 unsolved missing person cases dating back to 1991. She has cleared 12 of the 23 cases, locating 7 persons alive and 5 deceased. One notable case was that of missing person Brian Nez. Nez went missing in 1994 at the age of 19. In her investigation, White found that the AZ Department of Public Safety had investigated a fatal car-pedestrian accident near Winslow, AZ around the time Nez went missing. The pedestrian had not been identified at the time of the accident. Due to the diligence of the County Medical Examiner's Office in entering information about the unidentified victim into a national missing persons database, and because Nez' mother had him fingerprinted as a child at a school function, White was able to positively identify Nez as the victim of the accident.

- In February 2014 Robert Resendez was arrested for the 1981 homicide of Gerry Heath. Cold Case investigators Chuck Jones and Joe Sumner matched fingerprints from the crime with Resendez. They located and interviewed Resendez during which time he confessed. Although Resendez was eventually acquitted by a jury trial in 2015 for Heath's homicide, the cold case team learned Resendez was a person of interest in a 2007 cold case homicide that occurred in a homeless camp in Albuquerque, NM. Albuquerque cold case detectives re-opened that case, and Resendez pled guilty to manslaughter in May 2017.

- In November 2017, the cold case squad identified Robert Milton Byrd as a strong suspect in the 1975 murder of 21 year-old Deborah Carrick. Carrick had been traveling by hitchhiking and bus from Connecticut to California. Prior to Carrick's body being found, several of her personal belongings were found near Santa Rosa, CA. Traveler's checks she had been carrying surfaced as forged and cashed from locations ranging from Rocky Mountain National Park, CO to Albuquerque, NM. Shortly thereafter, Carrick's body was found near State Route 64 between Cameron and Grand Canyon National Park. The cause of death was blunt force trauma to the head. Fingerprints from the cashed traveler's checks were submitted to the FBI in 1977 and again in 2009, but no matches were found at those times. In late 2016, the FBI matched the fingerprints from the checks with Byrd. Byrd had a history of arrests for forgery, armed robbery, assault with a deadly weapon, and rape. He was known to have lived in the San Francisco Bay area at the time Carrick's personal belongings were found in Santa Rosa. He also had been arrested in Hobbs, NM for a sex crime one week after the forged checks were cashed in Albuquerque. Cold Case investigators are continuing their follow up with NM and CA law enforcement regarding evidence; however, Byrd died of an amphetamine overdose in July 1977. Carrick is survived by four sisters.

DETENTION FACILITY

In addition to the responsibility to preserve the peace, a major responsibility of the Office of the Sheriff in Arizona is to provide for the safe and humane housing of inmates. The Coconino County Sheriff's Office prides itself on the respect with which our employees treat those incarcerated in our facility.

- **11-441**. Powers and duties. (A) The sheriff shall: (5) Take charge of and keep the county jail, including a county jail under the jurisdiction of a county jail district, and the prisoners therein.
- **31-121**. Duty of sheriff to receive and provide for prisoners; contracts for furnishing food; city or town prisoners; employment; canteens; special services fund; insurance; education programs.
- **48-4002**. Board of directors; administrative powers, duties and immunities. (A) The county board of supervisors shall serve as the board of directors of the district. (B) A county jail district organized under this chapter is a tax-levying public improvement district.

The Coconino County Sheriff's Office operates two detention facilities in Coconino County. The main facility is in Flagstaff and serves as a regional holding facility which houses sentenced and un-sentenced misdemeanor and felony adult offenders and remanded youth. The Sheriff's Office satellite detention facility is located in Page, AZ and is a short term, 72-hour, holding facility. The facility in Page is a booking and temporary holding facility for people arrested in the northern part of the state before being transported to the Flagstaff facility.

The facilities operate under the Coconino County Jail District and provides inmate housing for local, state, and federal law enforcement agencies and courts in Northern Arizona. The primary objective of the Detention Division staff is to provide a safe and secure environment for inmates and staff alike, while guaranteeing the Constitutional rights of those being held. We provide not only for a safe and secure facility but also help initiate positive change in the lives of inmates. These objectives are important components of enhancing community safety and quality of life.

METHOD OF DATA ANALYSES

Our agency uses three main data summary processes to understand trends in our inmate population. The processes are: hand counts, exporting of Jail Management Data to a third-party analytics software known as Looking Glass Analytics (LGAN), and querying Jail Management System data. We have been working toward cross-auditing these systems. While, all three appear to provide similar results in terms of trends, they may vary approximately 10% in the actual numbers they report. Some variation can be attributed to the time at which the data is captured - inmate population fluctuates throughout each day as inmates are booked and released, and records are updated as information is received from courts.

Data may vary from previous year's annual reports. Previous reports filtered /excluded data if Court was listed as out of county, federal, unknown, or none. This filter was previously used to try to correct for issues that were believed to be related to capturing bed rental data. This filter is no longer being applied because it excludes inmate population information that is relevant to the workload of Detention staff.

Throughout the Detention Facility section of the report, attention should be paid as to whether the summary, chart or graph includes or excludes rental bed population. If rental beds are excluded, the summary shows the "local population" that is the result of local law enforcement agency's arrests. Reasons for including rental bed population in a summary is that it provides a more relevant picture of the workload placed on detention staff for the management of those inmates and the makeup of the inmate population being housed. Exclusion of the rental bed population provides a summary that is more relevant to the workload of law enforcement officers in the field making arrests / initiating bookings.

INMATE POPULATION

It is important to note that our local inmate population consists of individuals waiting for trial and individuals waiting for sentencing, we also rent beds to other jurisdictions. The detention facility holds individuals for all of Coconino County, including the Cities of Flagstaff, Williams, Page, Fredonia, and individuals booked by federal agencies including the National Park Service, Game and Fish, Forest Service, Federal Bureau of Investigations, Bureau of Indian Affairs, United States Marshals, and Bureau of Prisons.

Over the past seven years, an average of 72% of these inmates enters our facility on misdemeanor charges and an average of 28% on felony charges. While more are booked on misdemeanor charges, the inmates with misdemeanor charges have shorter lengths of stay and therefore make up a smaller proportion of the average daily population. LGAN = Looking Glass Analytics, a third-party vendor that provides reporting based on our Records Management System. There is variation in the reporting by both systems as shown above in the Total Inmates Booked columns.

Fiscal Year	Total Inmates Booked (includes bed rentals) per Records Management System	Total Inmates Booked (includes bed rentals) per LGAN	Inmates with Misdemeanors (includes bed rentals) per LGAN	Inmates with Felonies (includes bed rentals) per LGAN
2011	11227	11208	8607	2601
2012	11381	11365	8727	2638
2013	10884	10855	8177	2678
2014	10796	10787	7716	3071
2015	10571	10555	7554	3001
2016	10791	10780	7387	3393
2017	10821	10795	7166	3629

Table 13 - Total Number of Inmates Processed / Booked 2011-2017 (includes rental beds)
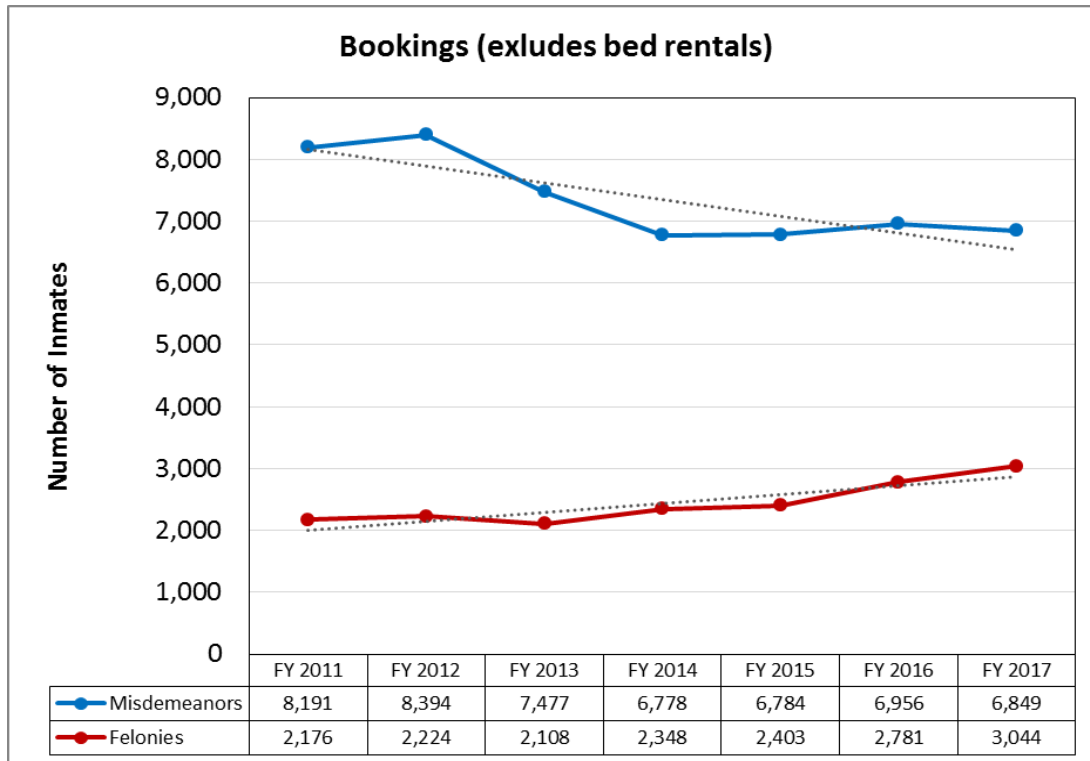
Bookings

Figure 14 – Trend Analysis of Local Population Bookings by Misdemeanor / Felony Category FY 2011-2017. *Data from LGAN includes all courts except those associated to records labeled as bed rentals.*

	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Misdemeanors	8,191	8,394	7,477	6,778	6,784	6,956	6,849
Felonies	2,176	2,224	2,108	2,348	2,403	2,781	3,044
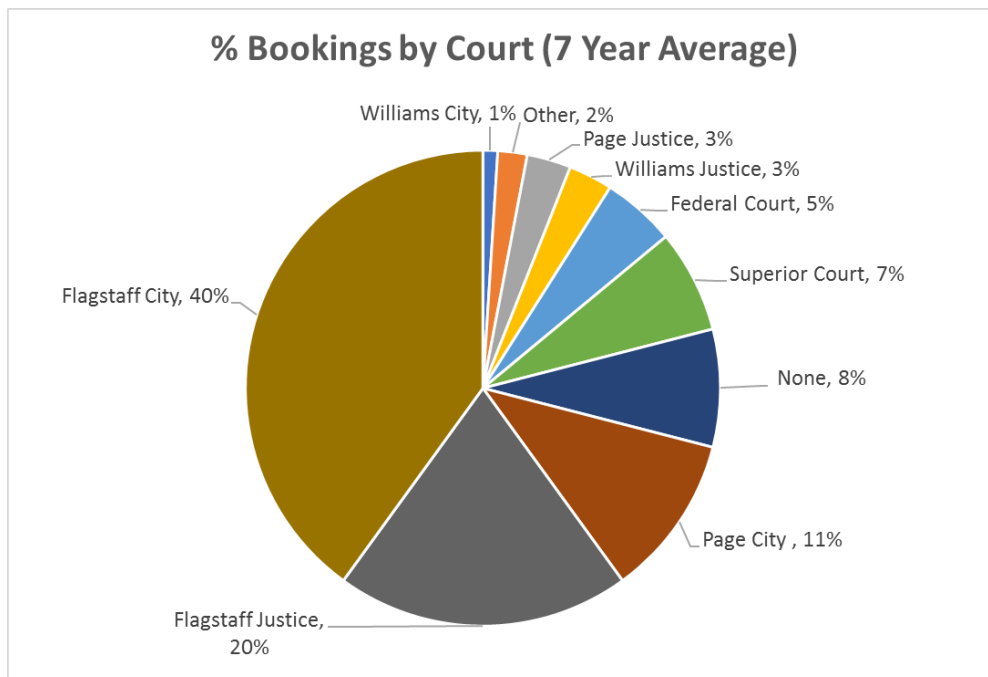
Figure 15 – Percent of Bookings by Court into which Inmate is booked averaged across FY 2011-2017. None includes prisoners in transit, US Marshal holds, etc. Data from LGAN includes rental beds.

Bookings by Time of Day & Day of Week
(averaged across FY 2011 - 2017)
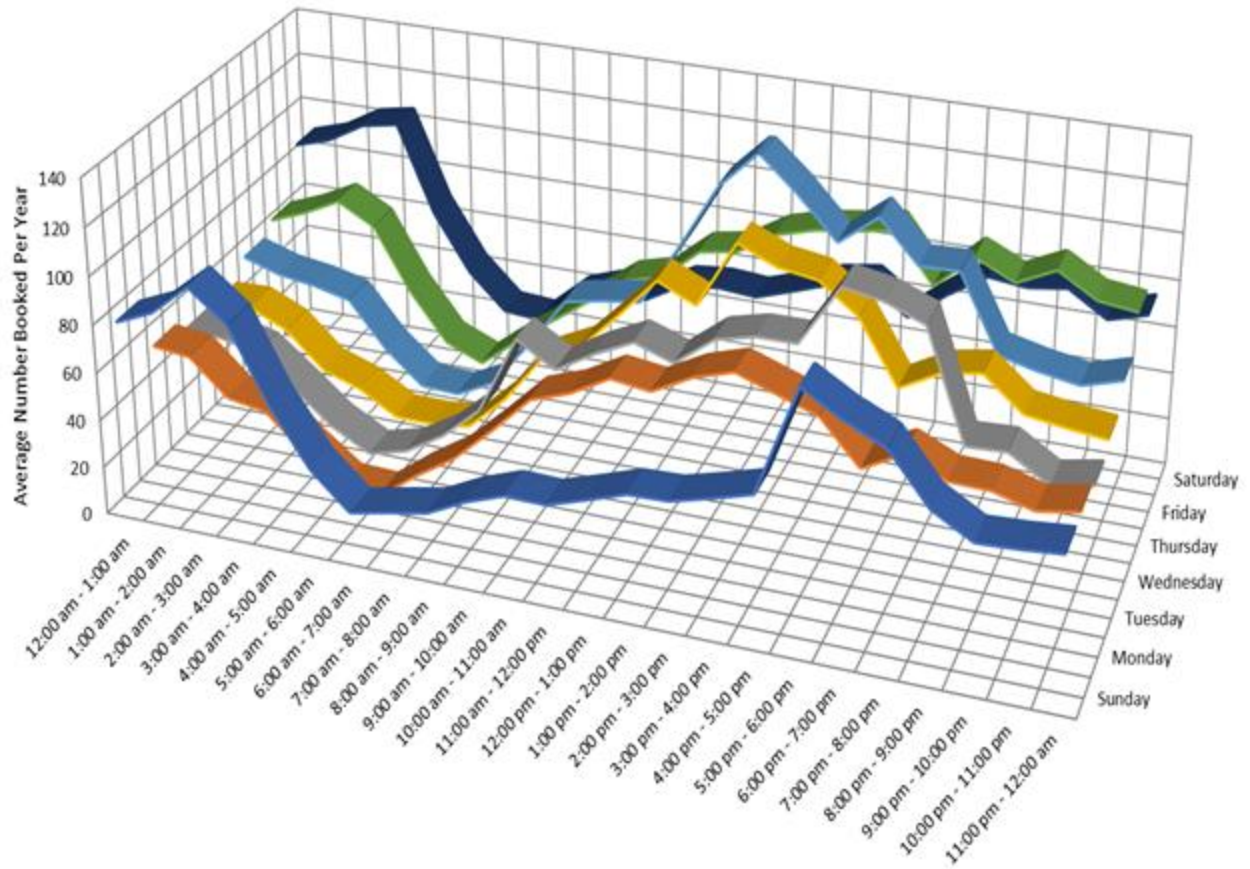
	12:00 am - 1:00 am	1:00 am - 2:00 am	2:00 am - 3:00 am	3:00 am - 4:00 am	4:00 am - 5:00 am	5:00 am - 6:00 am	6:00 am - 7:00 am	7:00 am - 8:00 am	8:00 am - 9:00 am	9:00 am - 10:00 am	10:00 am - 11:00 am	11:00 am - 12:00 pm	12:00 pm - 1:00 pm	1:00 pm - 2:00 pm	2:00 pm - 3:00 pm	3:00 pm - 4:00 pm	4:00 pm - 5:00 pm	5:00 pm - 6:00 pm	6:00 pm - 7:00 pm	7:00 pm - 8:00 pm	8:00 pm - 9:00 pm	9:00 pm - 10:00 pm	10:00 pm - 11:00 pm	11:00 pm - 12:00 am
■ Sunday	81	88	101	88	58	34	20	23	26	34	40	40	45	50	51	55	60	105	95	88	68	58	59	61
■ Monday	58	56	42	39	25	13	12	24	35	49	65	71	80	78	87	92	86	80	63	72	64	64	59	62
■ Tuesday	53	52	48	35	22	13	18	27	41	74	65	74	82	76	89	93	93	118	115	109	64	65	55	58
■ Wednesday	52	53	45	31	25	16	16	18	33	53	61	77	95	87	116	108	106	94	68	77	80	66	64	62
■ Thursday	60	55	53	49	30	16	16	24	44	65	68	71	97	125	141	126	109	122	105	106	74	70	68	73
■ Friday	65	71	79	70	43	23	17	29	41	53	65	69	83	86	96	100	102	105	85	99	92	100	90	88
■ Saturday	88	93	102	105	67	43	28	27	41	46	44	54	55	54	59	65	68	56	69	79	77	80	69	74

Figure 16 – Bookings by Time of Day and Day of Week for Local Population averaged across FY 2011-2017. Data from LGAN includes rental beds.

Crime Categories Booked

	Misdemeanor	Felony	Total
Public Order	13%	1%	14%
Disobey Court Order	10%	2%	12%
Warrant or Hold	9%	7%	17%
Unknown	8%	1%	9%
People	7%	3%	11%
Property	7%	3%	10%
Other Alcohol	6%	0%	6%
DUI	5%	2%	7%
Drug Possession	3%	3%	6%
Criminal Traffic (Non-DUI)	3%	0%	3%
Probation Violation	0%	4%	4%
Drug Sales	0%	1%	1%
Total	72%	28%	100%

Table 14 – Percent Bookings by Crime Category averaged across FY 2011-2017. Data from LGAN based on top / most severe charge per booking; includes rental beds. The most significant effect of including rental beds in this summary is that it results in warrant / holds being the highest percentage.

Average Daily Population

The average rate of increase in our local inmate population has ranged from as low as 0% to as high as 20% in the last fourteen years. We continue to monitor the trends in average daily population for use in strategic and facilities planning.
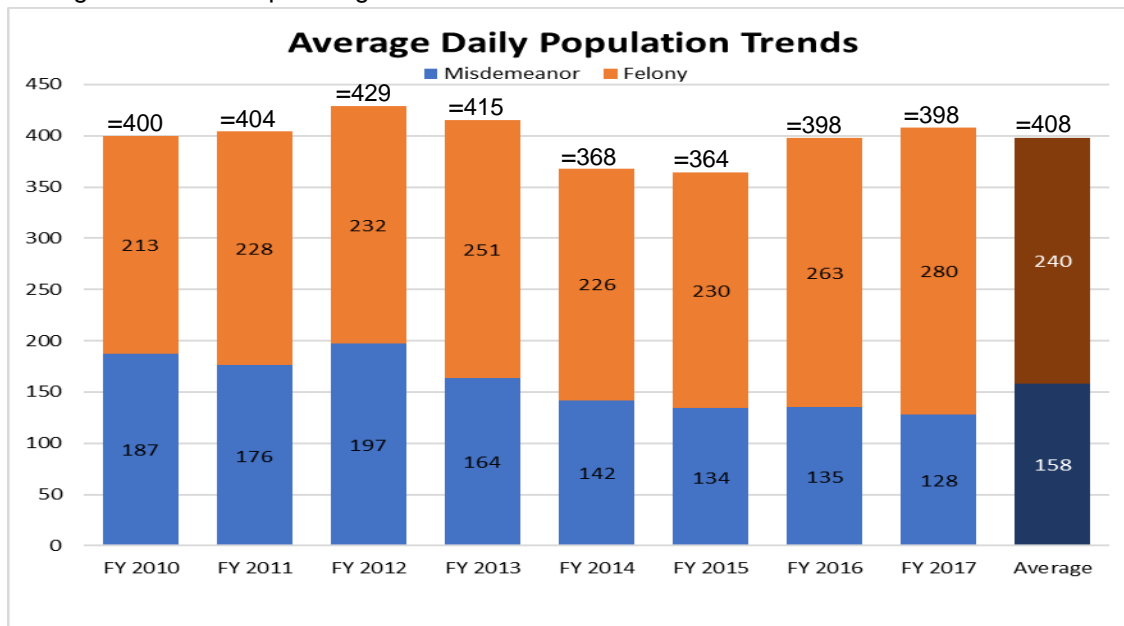
Figure 17 - Average Daily Population (ADP) by Misdemeanor and Felony Charges for Local Population excluding rental beds. Data is from LGAN.

Average Daily Population (excludes bed rentals) FY 2010 - FY 2017

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
FY 2010	413	420	405	390	422	379	403	407	413	385	362	397
FY 2011	421	423	420	411	390	373	386	404	397	389	404	428
FY 2012	440	457	461	449	441	398	410	402	389	425	421	456
FY 2013	462	463	466	475	449	408	383	360	349	352	398	411
FY 2014	412	392	367	373	364	364	354	363	351	352	348	378
FY 2015	378	391	386	342	345	341	358	363	369	360	349	380
FY 2016	431	430	405	401	407	382	396	382	377	384	384	396
FY 2017	403	455	410	415	416	387	383	393	410	390	416	413

Figure 18 – Average Daily Population Trends for Local Population by Month and FY 2010-2017 (excludes rental beds to other jurisdictions). Data is from LGAN.

Length of Stay
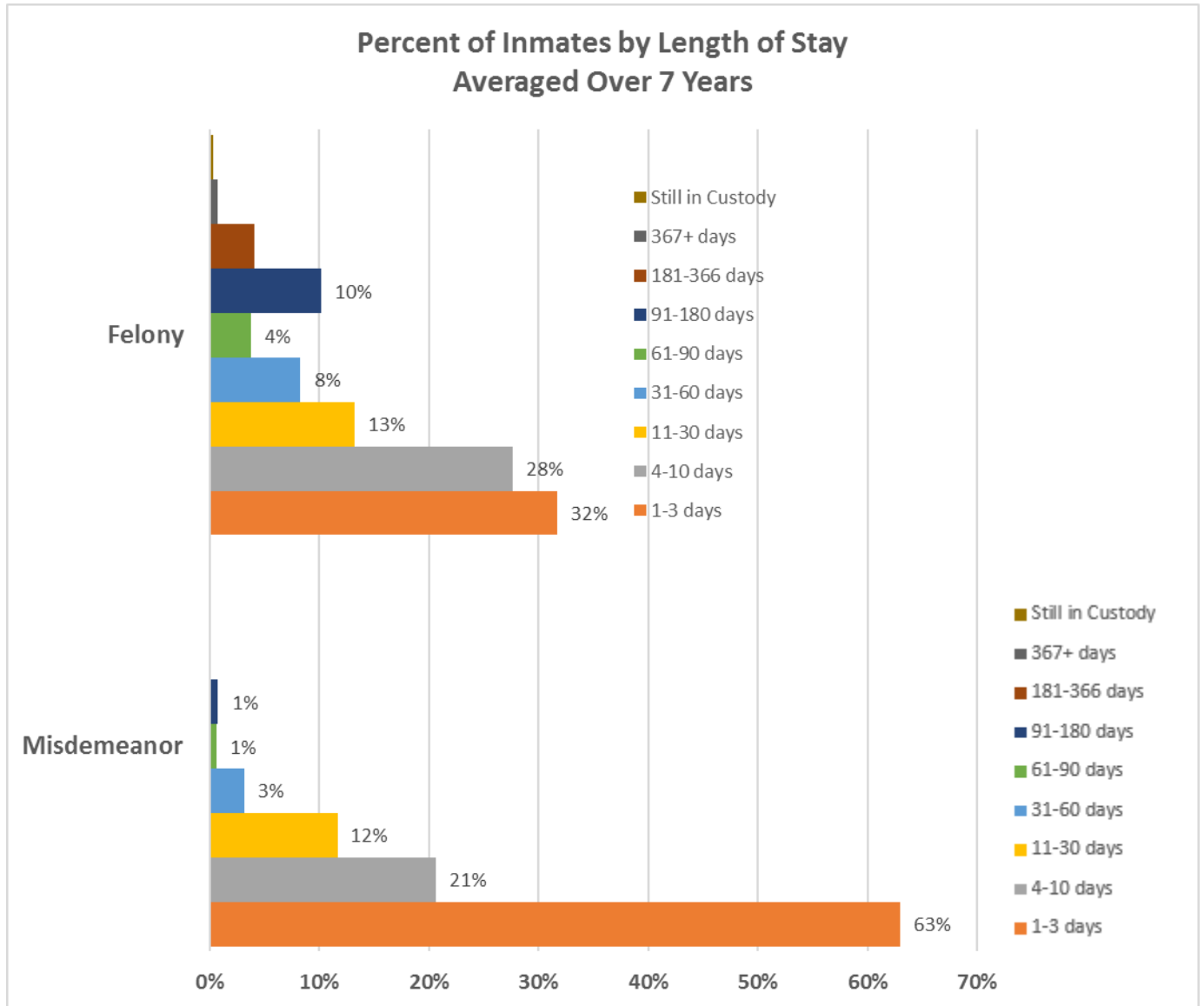
Figure 19 – Length of Stay by Charge Type averaged across FY 2011-2017. Data is from LGAN excluding rental beds.
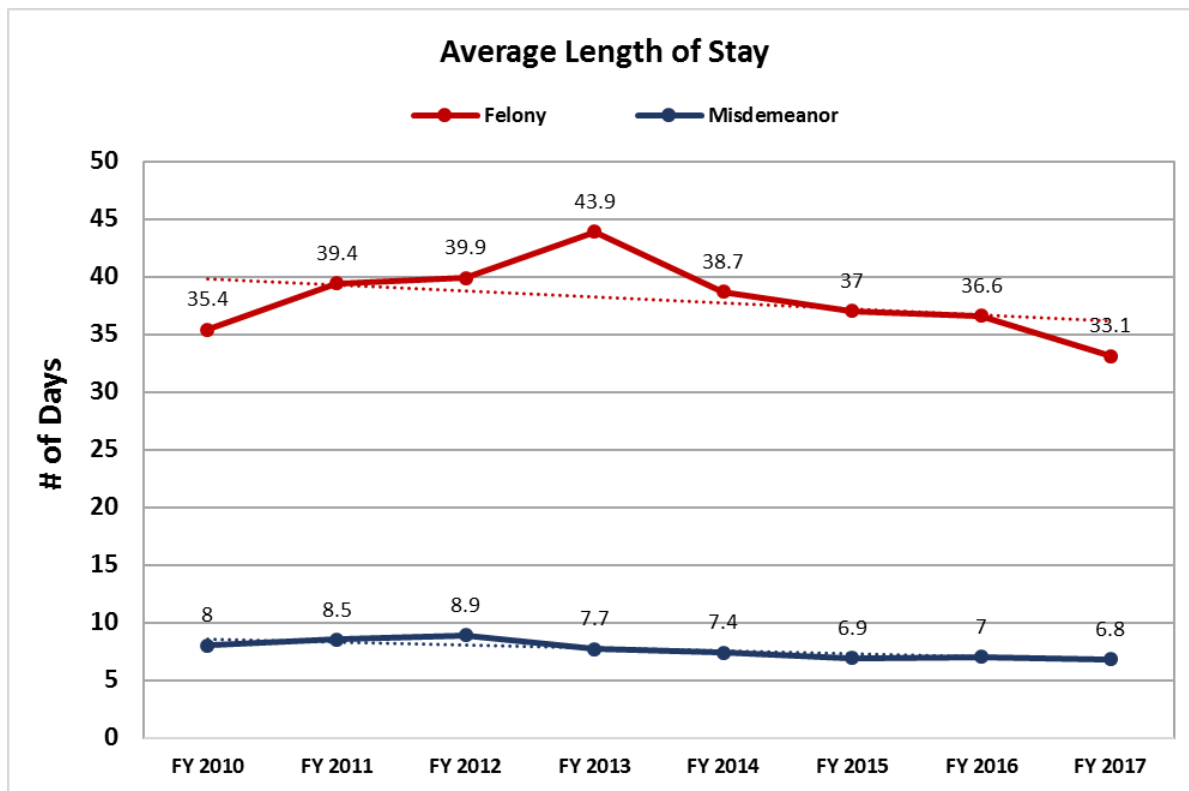
Figure 20 - Average Length of Stay of Local Population by Charge Type for FY 2010-2017. Data from LGAN and excludes bed rentals. Data varies from previous year's annual reports in that it does not include the court filter.

<u>Bed Rentals</u>

The Coconino County Detention Facility began renting beds to outside agencies in August 2000 when the new facility opened. At first, the rentals were mainly to the Federal Bureau of Prisons. Later the rental contracts expanded to include the Arizona Department of Corrections, Fort McDowell Tribe, outside agencies needing juvenile space (juveniles are not mixed with the adult population), US Marshals Office, and the Bureau of Indian Affairs.

The rental numbers each day tend to vary depending on supply and demand of each agency. This has been the trend for rental beds since we began the program. Each negotiated contract is unique to meet individual needs of the client agency while maintaining the requirements of our agency to provide the appropriate services to the inmates, and to provide for the safety and security of our Detention Facility and staff. Bed rentals are an important part of the budget for the Jail District.

CRIMINAL JUSTICE COORDINATING COUNCIL

The criminal justice community recognized the need to try to manage the jail population while maintaining community safety. In March 2005, county, municipal, and state criminal justice agencies, treatment providers, administrative agencies, and concerned citizens formed the Coconino County Criminal Justice Coordinating Council (CJCC). The Council facilitates collaborative resolutions to criminal justice issues faced in our community. The Coconino County Sheriff's Office is an active participant and is dedicated to the mission of the council which is to promote the safety of the citizens of Coconino County, the efficient and just treatment of offenders and to work toward prevention of crime and the reduction of recidivism. To learn more about the Criminal Justice Coordinating Council, visit the county website at http://coconino.az.gov/index.aspx?nid=943.

DETENTION PROGRAMS

Detention facilities are key components of the criminal justice system, public safety and economic vitality of a community. Our detention facility is a community within the greater Flagstaff / Coconino County community. In that sense, our detention facility must provide many of the same services available in any community. Our agency is proud of our proactive approach to inmate programs and services.

Pre-Trial Services

The Sheriff's Office works closely with Pretrial Services which is supervised by Adult Probation and is part of the Court Services Division of Coconino County. Pretrial Services assists the courts in determining who needs to remain in custody and who can be released without undue threat to the community. The Pretrial Services: 1) investigates the status of incarcerated inmates for possible release, 2) provides a report to the court allowing for more informed decisions about release, and 3) supervises persons released from jail ensuring their court appearances and community safety.

Medical Services

The Coconino County Detention Facility provides medical care to the most challenging population in our community. The inmates are often at high risk for health issues, are not likely to seek care when they are not in our custody, and are likely to need care when they are in jail. As a result, many inmates are healthier when they are in jail than when they are not because of the medical services and attention they receive in jail. Our staff of dedicated nurses and health care providers works diligently to offer quality medical care to all inmates.

The Coconino County Detention Facility Medical Unit uses a Public Health Model with an emphasis on promoting wellness in the medically underserved inmate population. A staff of Registered Nurses provides a wide range of medical services including intake assessments, sick call, emergency medical care, vital signs, daily medications, treatments, EKG's and phlebotomy. Every inmate is screened for medical issues upon arrival to the facility. The unit provides comprehensive medical, dental and psychiatric care to all inmates in our custody from booking to release.

Common Medical Conditions

Pain
Cardiac (high BP, COPD, CHF)
Substance withdrawal (alcohol, drugs)
Diabetes
Gastro-intestinal issues
Skin rashes
Acute infection
Seasonal allergies

Number of Nurse Practitioner Response to Sick Calls
1,900 in person visits
4,500 other responses such as reviewing records and medical decisions
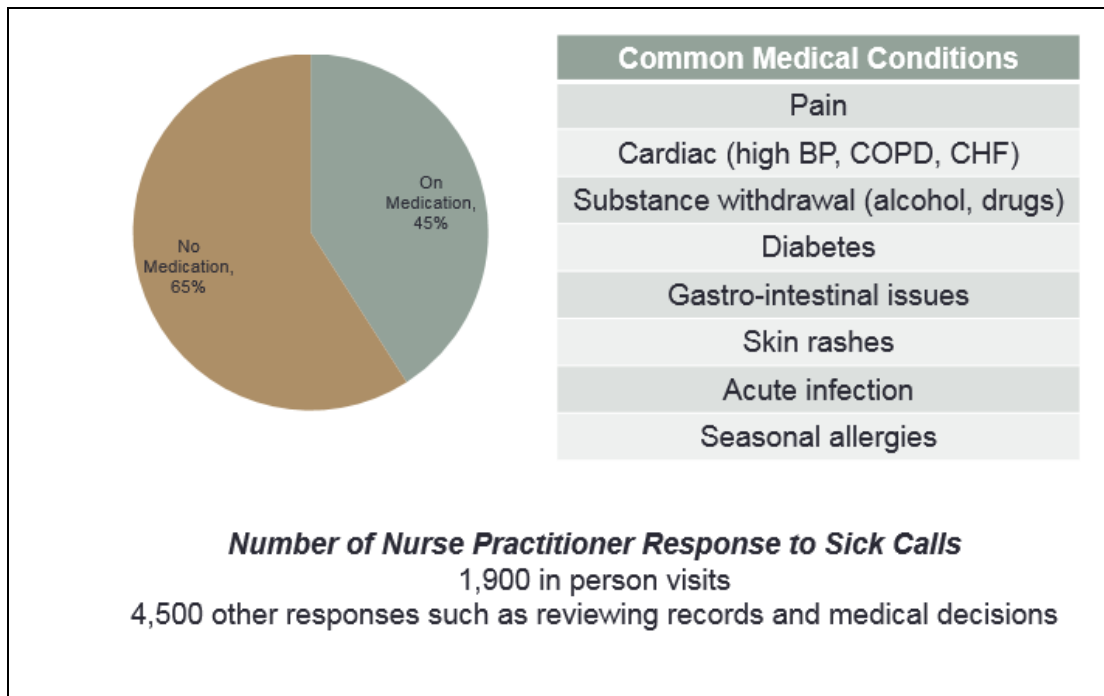
Figure 21 – Summary of inmates receiving medication and a list of common medical conditions for FY 2017

Summary of Medical Unit cost-saving measures:

- creating an internal "float pool" of nurses to decrease the costs of using temporary nursing agency services
- providing many medical services within the facility reducing transports and outside fees
- providing many medical services within the housing units reducing inmate escorts in the facility
- instating an inmate co-pay program ($5 co-pay for medical visit and $5 co-pay for prescription - no inmate is denied necessary care if he/she cannot pay)
- limiting pharmacy costs by providing only the least expensive medication in each class of drug
- increasing communication with the courts and asking for alternatives to holding medically expensive inmates in custody
- taking advantage of medical discounts for timely payment
- increasing communication with arresting officers and the emergency room to decrease the need for unnecessary emergency room care
- using electronic medical records system (CorEMR) to manage inmate health care

Photo 12 – Lisa Hirsch Nurse Supervisor for the Coconino County Detention Facility Medical Unit conducts rounds. Medical staff are important in providing in-house services to inmates (Nurse Hirsch shown in photo)

Arizona Health Care Cost Containment System

Another program which has saved the Jail District and taxpayers significant funds is partnership with the Arizona Health Care Cost Containment System (AHCCCS).

A large percentage of inmates of the detention facility have chronic health conditions or are treated with psychotropic medications. Continuity of care is an important factor for inmates' health conditions while in detention. To facilitate continuity of care, Coconino County Detention Facility coordinates on a daily basis with AHCCCS regarding person's booked or released from our facility to ensure their AHCCCS coverage is reinstated timely upon release. While a person is incarcerated, their AHCCS coverage is suspended, but not terminated. When a person is released, their AHCSS eligibility is re-established within approximately one day. Using the agreement with AHCSS of suspending rather than terminating benefits is a benefit to the community as a whole because it helps stabilize and even reduce overall healthcare costs of this population.

AHCCCS Discounted Medical Billings

The Department of Health and Human Services, Centers for Medicare and Medicaid (CMS), determined that states are eligible for Federal Financial Participation (matching funds) for qualifying inmates when they have "inpatient status" for 24 hours or more at Medical Institutions (hospitals). The County Supervisors Association of Arizona has encouraged AHCCCS to contract with Arizona counties to utilize

the Federal Financial Participation (FFP) to pay for inpatient medical care costs of county inmates. FFP, also known as the federal match, is the portion paid by the federal government to states for their share of expenditures for providing Medicaid services.

Since 2009, an agreement between Coconino County Jail District and AHCCCS has provided a platform to ensure compliance with Federal, State, and CMS regulations, and to adjudicate and pay claims for covered services. With this agreement, when an inmate is hospitalized 24 hours, our Eligibility Coordinator works with the inmate to gather AHCCCS eligibility information and submit a claim to AHCCCS. The Coordinator also notifies the hospital billing department. If AHCCCS status is approved, the Jail District pays 34% of the AHCCCS adjusted bill and AHCCCS pays 66%. If an inmate is not approved for AHCCCS status, the Jail District pays at the current adjusted rate.

From March 2009 through March 2013, there were twenty-eight qualifying inmate hospitalizations. All have been approved for AHCCCS payment. The normal adjusted costs that the Jail District would have paid without this program would have been $451,079. Under the terms of the IGA the Jail District paid $62,975. The savings on the hospital claims is $388,104.

Mental Health Services

Estimates are that approximately 65% of the inmate population at the Coconino County Jail have clinical mental illness. The majority of these have co-occurring disorders, such as mental health and substance abuse.

Mental Health Services are recognized as an important component of the care we provide inmates. We also are dedicated to working with our community partners to develop better community-wide solutions to dealing with mental health issues.

Our facility has a staff member dedicated as a Mental Health Clinician. This clinician advocates for individuals with mental illnesses. The staff coordinates with detention medical staff, the contracted staff psychiatrists, and local agencies that provides mental health services. The mental health clinician also has been instrumental in helping to prevent recidivism by incorporating essential discharge planning prior to the inmate's release from custody.

Inmates can meet with our psychiatrist one-on-one through tele-medicine (i.e., video/computer conferencing). The psychiatrist also makes regular in-person visits to our facility, reviews inmate charts, and speaks with inmates via telephone in emergencies. The psychiatrist prescribes medication off his closed formulary list which has been a cost savings to our facility while maintaining effective treatment for the jail population. This reduces the number of inmates on non-formulary (or psychotropic) medications, improving the mental health of those inmates.

Other mental health services provided to inmates include teaching them effective coping techniques. In some cases, these techniques can be used effectively in place of psychiatric medications that often mask symptoms without addressing underlying problems. These techniques are valuable tools for inmates facing life's challenges both inside and outside of the jail setting.
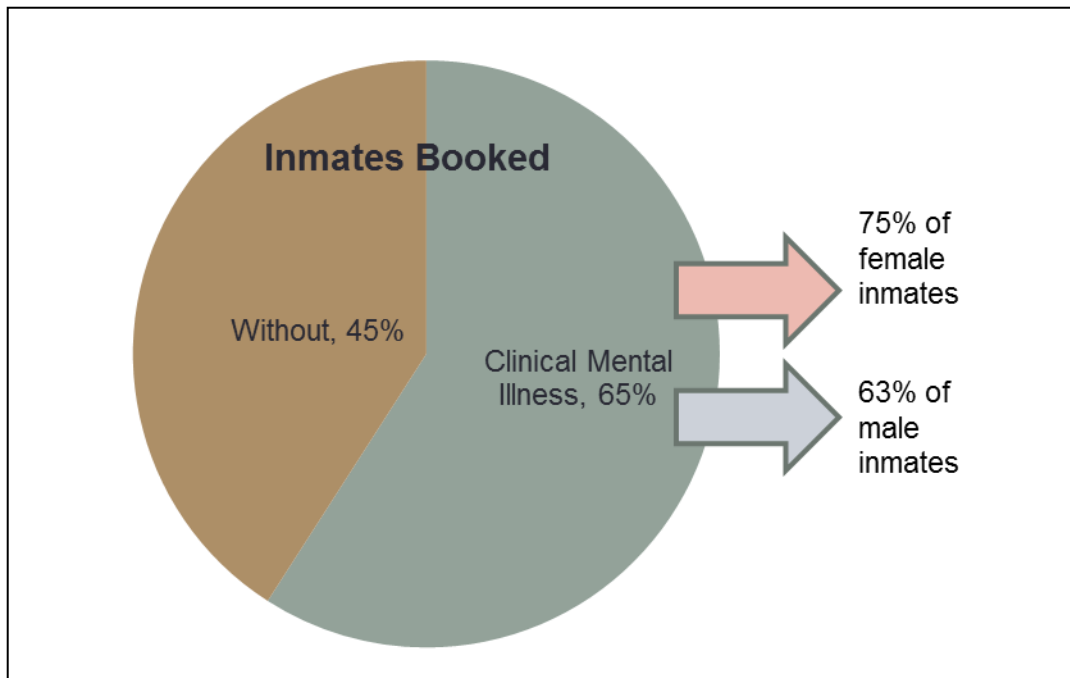
Figure 22 – Estimates of proportion of inmates booked with clinical mental illness in FY 2017

Video Court

The Video Court Room is set up like a simple court room with a video monitor for the judge to appear via video conferencing. All Flagstaff City Court and Flagstaff Justice Court initial appearances are conducted via video court. The video court system also is available for other municipal and justice courts in Coconino County. Detention Officers are always present in the video court room for safety and security during the proceedings. Staff from Pre-Trial Services also are present. If a person will be held in custody after initial appearance, Medical Staff conduct additional assessments following video court to ensure a continuity of medical care.

The video court system provides increased safety and is a cost-savings measure, not only for the Sheriff's Office but also for the Flagstaff Police Department (which accounts for over 50% of the bookings into the jail). Inmates are able to appear before the judge without being transported to court. Reduced transports translate into increased safety for employees and inmates as well as cost-savings in terms of employee time and vehicle costs. The video system reduces the number of inmates needing to be physically transported to court by at least 80%.
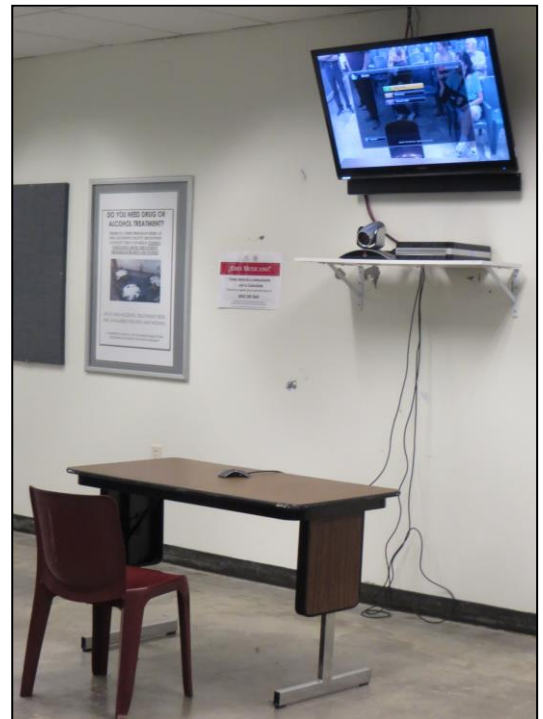
Photo 13 – Video court reduces the need for physical transport and enhances safety

Attorney / Client Visitation

Attorneys may visit with their clients in a specified attorney/client room, in visitation booths, in program rooms, or through a video system. As with the video court system, the attorney/client video system provides increased safety and is a time-savings measure for both attorneys and jail staff.

Civil Rights Attorney Program

A Civil Rights Attorney is retained as a legal resource for inmates to assist them in pursuing issues of civil rights, Habeas Corpus, and conditions of confinement. This attorney is funded through the Inmate Welfare Fund. Inmates request a Civil Rights Attorney by submitting an Inmate Request Form to the Inmate Relations Officer.

Veterans Affairs

To better serve military veterans, we seek to identify them early in the criminal justice process, during initial court interviews. When an inmate is identified as a veteran, the Inmate Relations Officer (IRO) provides the inmate a Veterans Affairs packet. This packet provides information on care and benefit services available to veterans. Inmates also can request veteran's assistance through our Inmate Request Form process.   The IRO notifies a veteran's representative on behalf of the inmate.

Grievances

The Inmate Rule Book provides guidelines for inmates to file grievances. First, the inmate must try to resolve the issue at the lowest supervisory level, such as with the floor officer or supervisor. If not resolved, the inmate may send a request to the Inmate Relations Officer (IRO). If not resolved at that level, the inmate is provided a grievance form to fill out. The grievance form is reviewed by a Detention Lieutenant. If the inmate still is not satisfied with the resolution, he/she may ask for a grievance appeal. The appeal is reviewed by the Detention Commander whose decision is final. In FY 2017, twenty inmate grievances were processed.

Inmate Programs

The Program Coordinator and a Support Services Sergeant work with staff, volunteers and contracted service providers to develop Religious, Substance Abuse Recovery, Education, Native American, Work (such as the women's sewing program), and Recreation programs. Many of the programs are designed to help inmates not only with immediate issues and needs, but also to help them prepare for re-entry into the community. While some of the programs are provided by licensed counselors, there are also over 140 people from the local community who volunteer to help facilitate these programs. Over 60% of these community volunteers/facilitators have commit to volunteering at least once per month. All Programs Facilitators must successfully complete an application and training process. Programs are continuously being reviewed and updated to meet the changing needs of the offender population in custody.

Juvenile Education Services

On occasion, courts deem that a juvenile be held as an adult at the Flagstaff Detention Facility. According to classification, juveniles are kept separate from adult inmates. On average, there are four juveniles in the Flagstaff Detention Facility.

In order to provide education services to these juvenile inmates, the Detention Facility utilizes a part-time teacher employed by the Coconino County Regional Accommodation School District #99. The certified teacher works with both English and Spanish speaking juveniles. The program offers students the opportunity to earn credits toward a High School Diploma. Students also may choose to work toward their GED or work on learning English. The Juvenile Educator currently instructs juvenile inmates four hours each day, Monday through Friday.

Adult Education Services & Special Education Services

We currently offer Life Skills/Workplace readiness classes to inmates. Inmates younger than 22 years of age are interviewed to determine if they are eligible for special education services according to the Child Find Law. Those who qualify are referred to the Coconino County Regional Accommodation School District #99. Partnership with the Literacy Center also helps identify inmates in need of literacy instruction and provide them with basic reading and writing skills.

Library Program

In partnership with the Flagstaff Public Library and City of Flagstaff, the Flagstaff Detention Facility has a library program with two employees and over 6,500 items in inventory. In addition to newspapers, magazines, books by popular authors, self-help books, cartoons, and poetry the library also maintains religious and substance abuse recovery materials. The Page facility also provides some library services

Education & Well Being Programs

In addition to the Juvenile and Adult Education mentioned previously, there are education and self-help programs offered on a rotating basis through the housing units in the jail. Many of the programs such as Anger Management, Parenting Skills, Personal Finance, Creative Writing, Meditation, Art, Yoga, and Job Skills/Coaching rely on volunteers from the community or agreements with educators to facilitate classes.
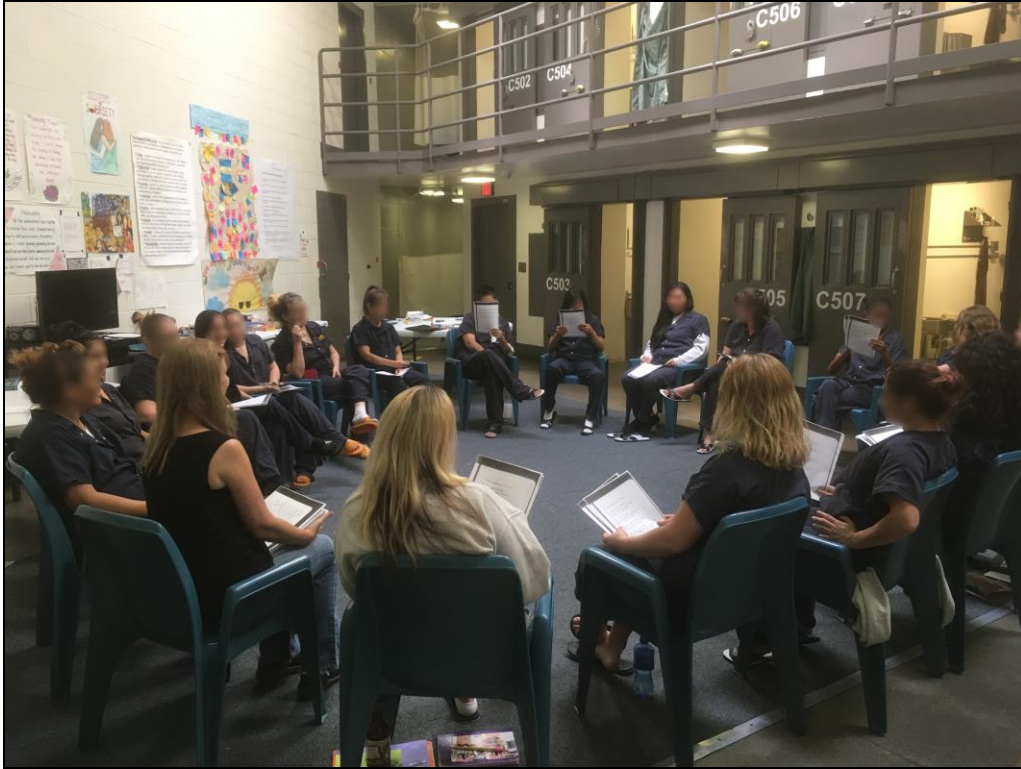
Photo 14 – Inmates participate in educational and well-being programs

Recreation

Recreation yards for each of the holding units are outfitted with exercise stations for pushups, pull-ups, sit-ups, etc. The exercise stations do not have weights or removable parts. Handballs also are provided to inmates for recreational use. The recreation yard for juvenile inmates has basketball hoops.

Substance Abuse Programs

Substance abuse is a major issue for many inmates. The following are examples of the programs available to inmates: Alcoholics Anonymous, Narcotics Anonymous, Cocaine and Crystal Meth Anonymous, and Co-Dependents Anonymous. Many of these meet on a weekly basis. While these programs offer much needed support and services, many inmates are in need of a structured treatment program such as EXODUS which is described later in this report.

Religious Programs

Most inmates are offered the opportunity to attend one religious program and one substance abuse recovery program per week. A lead Chaplain helps coordinate with representatives of different faith and spiritual groups to meet the spiritual needs of inmates. Religious sessions and counseling are offered to inmates in both group and individual settings. Inmates may participate in bible studies and religious

services. Religious literature including bibles and literature from many different religious organizations as well as a large selection of non-denominational books and magazines are made available and delivered to inmates weekly. The kitchen staff also tries to accommodate special religious dietary requirements to the best of their ability.

Native American Programs

Attention has been given to the unique needs of our Native American population which makes up approximately 50% of our inmate population. One of the first special programs at the Sawmill campus was the building of a Sweat Lodge. Implementing the Sweat Lodge program was accomplished with the assistance of Navajo Behavioral Health. A Hogan located on the detention campus also is available for special programs.

Talking Circle is another program available to inmates. The Talking Circle was created and is staffed by contract facilitators from the Navajo Nation and local Native American Community members. It provides an opportunity for inmates to discuss their feelings and thoughts about their current situation in a manner consistent with their spiritual beliefs.

Special Event Programming for Inmates

Occasionally, special events are made available to the inmate population for the purpose of education, recreation and morale. For example, each year inmates are invited to attend a Christmas Caroling program during which groups from the local community and an employee band provide a holiday sing-a-long with the inmates. Arts and Crafts programs also are offered periodically throughout the year.

General Inmate Programs
(includes volunteer, community partners, and contracted providers)

Program	Number of Sessions FY 2017	Number of Attendees FY 2017
Bible Study	970	5,942
Native American Spirituality	100	908
Chaplain (one-on-one)	1,156	6,122
Recovery Programs (NA or AA)	547	5,797
Educational (life skills, literacy, parenting, health, 7 Habits, meditation, yoga, etc.)	623	10,771
TOTAL	**3,396**	**29,540***

An average of 84 volunteers lead programs each month

* Count may include inmate attending multiple classes

Table 15 – Inmate Programs and Attendance for Fiscal Year 2017. Data is from the Detention Program Coordinator.

Inmate Work Programs

Inmate Work Programs provide opportunities for inmates to give back to the community in a positive way and for inmates to receive job skills training. Male inmates meeting certain criteria have the opportunity to work in the kitchen, laundry, around the building (in-house cleaning and in-house painting crews), or as part of an outside labor crew. Qualifying female inmates are invited to participate in a sewing program.

Photo 15 - Blankets, pillows, and arts and crafts made by the Women's Sewing Program are given away to non-profit organizations during semi-annual inmate sewing program blanket giveaway

Work Crews provide additional labor for upkeep, landscaping, and construction throughout Coconino. Work Crews also provide labor for special projects throughout the communities of Flagstaff, Williams, Page, Tusayan, and the Navajo Reservation such as Clean and Beautiful projects, painting and upkeep at the Law Enforcement Administrative Facility, assistance packing boxes at the Northern Arizona Food Bank, wood for warmth, assisting the Forest Service with projects such as flood mitigation and snow play cleanup, graffiti removal in neighborhoods, and many other projects that benefit the community. On average, the Inmate Work Crew completes 1,512 hours of service to community projects

Photo 15 - Work Crew keeps Coconino County clean and beautiful through graffiti abatement

Laundry Services

In-house laundry services are provided through inmate labor and supervised by the Detention Services Officer. The laundry unit washes inmate uniforms, bed linens, towels, and inmate personal whites. Whites, bedding, and towels are laundered once per week. Uniforms are laundered twice per week. Soap and maintenance to the washer and dryer machines are provided through contracted services. Many items are maintained and repaired through the in-house, women's sewing work program. In-house laundry provides cost savings to the facility.

Kitchen Services

The kitchen is managed by five full-time kitchen supervisors and one manager. They are assisted by two shifts of 10 working inmates. The kitchen provides an average of 1,500 meals a day (three meals per day for approximately 500 individuals). Menus are pre-approved by an on-call Registered Dietician. The kitchen also provides meals to meet special medical or religious dietary requirements.

The staff constantly reviews its operations and meals looking for ways to improve efficiency by reducing labor costs, simplifying menus, and seeking competitive contract bidding. This helps offset the increases in food prices and keeps the kitchen competitive with the open market. In FY11, the average cost per meal was $0.84 (a cost of $2.52 to feed each inmate per day). In accordance with state statute, the jail charges non-rental bed inmates $1.00 per day for meals to help recover some expenses of kitchen services. While 100% collection of this fee has not been possible $67,635.53 was collected during FY13 (financial information provided by Detention Kitchen Supervisor).

DETENTION DINING SERVICES

	FY04 FY03/04	FY05 FY04/05	FY06 FY05/06	FY07 FY06/07	FY08 FY07/08	FY09 FY08/09	FY10 FY09/10	FY11 FY10/11	FY12 FY11/12	FY13 FY12/13	FY14 FY13/14	FY15 FY14/15	FY16 FY15/16
Food Cost	$375,194	$401,531	$410,589	$425,000	$407,003	$444,090	$441,842	$431,202	$458,541	$452,438	$455,645	$440,997	$443,554
Meals Served	515,575	529,113	569,682	558,600	525,234	539,844	545,987	539,994	544,698	542,313	524,052	512,584	520,808
Cost per Meal	0.728	0.759	0.721	0.761	0.775	0.823	0.808	0.799	0.842	0.834	0.869	0.860	0.852

Figure 23 – Jail Kitchen Services Costs FY 2004-2016. The left axis shows the total food costs and number of meals served. The right axis shows the cost per meal in cents. Data is from the Kitchen Manager.

Maintenance Services

The Maintenance Team (see also Support Services section of this report) plays an integral role in providing inmates and employees with a safe working facility. Maintenance services include diagnostics, repairs, and upgrades on plumbing, electrical, fire, security, and HVAC throughout the facility. A large part of their workload is for the Detention Facility. Examples of the areas they service include the inmate housing units, recreation areas, visitation areas, laundry, kitchen, intake, sally port, central control, and lobby. They also service the Page Detention Facility. The team is composed of one Facility Manager, one Maintenance Supervisor and three Maintenance Technicians.

Commissary Services

Since 2003, the Detention Facility has contracted with Keefe Commissary Network to provide commissary services to inmates. Commissary items include sundries, snacks, personal hygiene items, socks, underwear, t-shirts, shoes, and stationary items. By using contracted commissary services, the Detention Facility has achieved an efficient commissary service for the inmates, has realized salary savings for managing the commissary, and has realized space savings by using the services of an external warehouse. The Detention Facility receives a commission from these transactions and this is placed in the Inmate Welfare Fund which directly benefits inmates.

Each week, inmates are allowed to fill out a standardized form requesting up to $80 of commissary items. This form is scanned and submitted electronically to the Keefe warehouse in California. By Wednesday, each order has been filled and sent back to Flagstaff for distribution to the inmates. Payment for the commissary items is electronically subtracted from the balance an inmate has on the books.

Indigent hygiene kits are available for inmates who do not have the ability to purchase one. In FY 2017, close to 5,000 indigent kits were provided.

Family members and friends of inmates also can use an online service known as Securepak to purchase and send packages to inmates. Family members and friends also can add money to an inmate's trust account through our vendor Telmate which provides services for phones, visitations, and inmate accounts.

Addressing Substance Abuse

Substance abuse has a major impact on the jail population and community safety. Periodically we conduct surveys to better understand trends in substance abuse and how it relates to our inmate population. The surveys help us develop treatment programs with the goal of providing inmates with skills to make positive life changes. The Coconino County Sheriff's Office believes it has a moral obligation to provide tools to help inmates redirect their lives.

Substances That Have Been Used

	Alcohol	Cocaine	Heroin	Meth	Marajuana	Prescription
2010 (N=190)	75	39	13	49	63	32
2011 (N=205)	85	50	22	49	72	39
2014 (N=67)	97	49	28	48	76	51
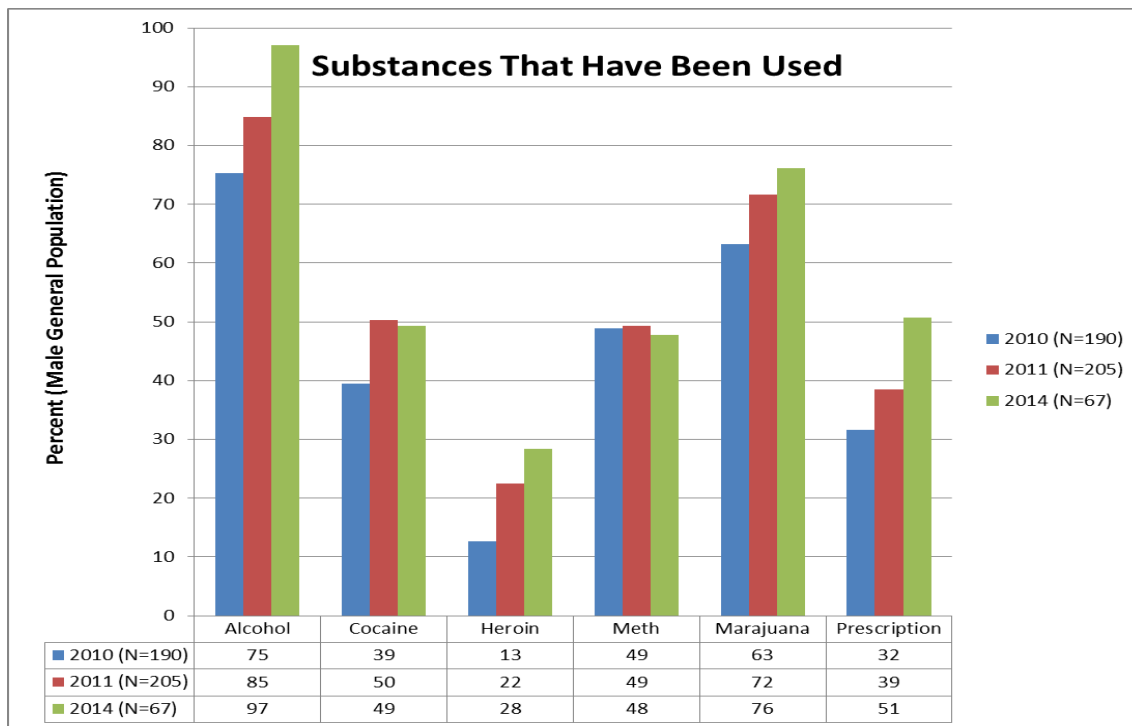
Figure 24 - Summary of Substances used by General Population of male inmates surveyed

Substance Identified as Significant Issue / Greatest Impact

	Alcohol	Cocaine	Heroin	Meth	Marajuana	Prescription
2010 (N=190)	53	13	7	32	21	5
2011 (N=205)	59	13	10	30	17	11
2014 (N=67)	51	6	4	13	18	1
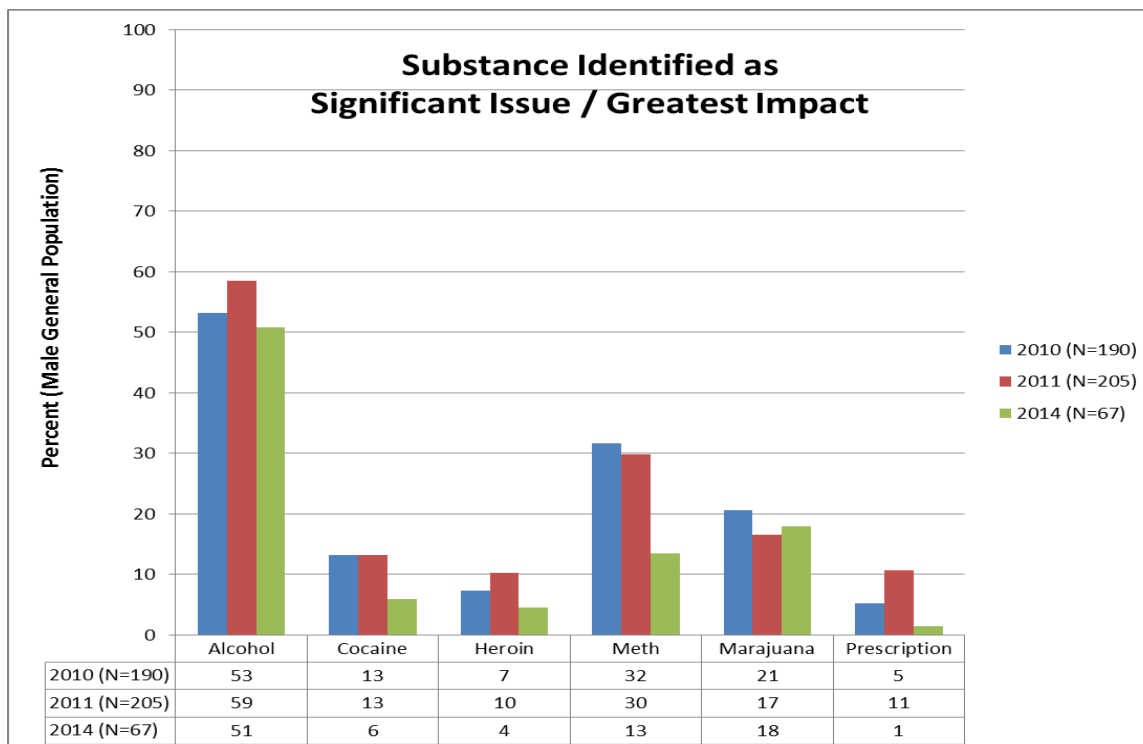
*Figure 25 - Summary of Substances most often abused by General Population of male inmates surveyed*

EXODUS (Substance Abuse Treatment Program)

Exodus is a 90-day in-custody, drug and alcohol treatment program. Approximately 60-70 inmates are in this voluntary program at any given time. There are two men's groups and one women's group.

> ### What Participants Say About Exodus:
>
> "Exodus saved my life. I wanted to change, but I didn't know how. Exodus gave me the tools."
>
> "After completing the program, I have been able to get my family back and live a good sober life."
>
> "I never thought I could be a success, but I am now in my second semester at CCC and working a job I love."
>
> "Using the things I learned in Exodus has given me hope for a better future."

Figure 26– Quotes from Exodus participants

Exodus was established in 2007 as a direct result of the voter passed Jail District Tax extension. While portions of this tax fund the in-custody portion of the program, funding for the out-of-custody and continuum of care portions of the program come primarily from grants and community partnerships. Interns from Northern Arizona University programs in social work and psychology also assist with the program.

The goals of Exodus are:
- ➢ reduce the impact of substance abuse on the community
- ➢ enhance inmates' ability to facilitate change in their lives
- ➢ reduce recidivism and jail crowding
- ➢ provide educational services to inmates and help them maintain a life of recovery from addiction
- ➢ improve transition back to the community

The Exodus program uses a multifaceted approach. It combines programming not only for substance and alcohol treatment but also is integrated with classes such as domestic violence awareness, health and hygiene, parenting skills, job skills, stress management, and well-being programs such as art and yoga. Culturally appropriate approaches such as Sweat Lodge and Talking Circle are also used in programming. Exodus staff also help people transition from detention back into the community by working with the inmate to develop plans for transitional housing, further treatment, and other aftercare needs that support continued sobriety. Grant funding and community partnerships are vital to these transition plans.

Evidence based treatment has demonstrated decreased recidivism rates for inmates receiving treatment compared to those not receiving treatment, as well as cost savings attributed to reduced crime.
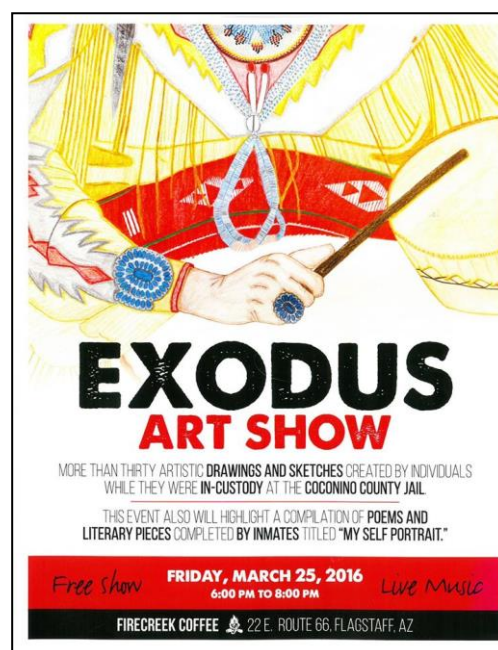
Photo 17 – The first Art Show celebrating the successes of the Exodus program was well received

DETENTION ACADEMY

Since 2004, the Coconino County Sheriff's Office has partnered with Coconino Community College (CCC) and the Arizona Detention Association to conduct the Basic Detention Academy for Detention Officers. The academy provides entry level training to detention officer staff. The 13-credit curriculum consists of six weeks of intense training and is designed to meet Arizona Detention Association standards. Training combines academic, tactical, physical fitness, and team building classes. The 13 credits may be applied toward an Associate degree in the Administration of Justice program at CCC.

Photo 18 – Detention Academy cadets go through rigorous training

DETENTION CUSTOMER SATISFACTION SURVEYS

The Coconino County Sheriff's Office values citizen input and feedback. Customer satisfaction surveys regarding Detention Services are made available online and at the detention facility to anyone who comes to our facility for business (e.g., family and friends of inmates, bail bondsmen, attorneys, and volunteers).

The survey asks for information about the date of the visit and for a rating of the facility and staff in a number of categories such as, cleanliness, professionalism, accuracy of information, use of technological resources to aid in service, and timeliness of service.

Calendar Year	FY09	FY10	FY11	FY12	FY13	FY14	FY15
Percentage of **Volunteers** Rating Excellent to Good Services in Detention	92%	94%	94%	98%	97%	100%	97%
Percentage of **Attorneys** Rating Excellent to Good Services in Detention	80%	77%	No data	75%	81%	84%	No Data
Percentage of **Bail Bondsmen** Rating Excellent to Good Services in Detention	90%	78%	100%	68%	63%	65%	No Data
Percentage of **Citizens** Visiting Detention Facility Rating Excellent to Good Services in Detention	75%	77%	74%	63%	64%	59%	78%

Table 16 - Responses from Detention Customer Satisfaction Surveys

OTHER DETENTION ASSIGNMENTS & SERVICES

The Detention Facility has several officers serving in positions where they handle inmate relations and coordinate with outside entities and stakeholders. Examples of these follow.

Court Office

The Court Office of the Coconino County Detention Facility is made up of one Sergeant, eight Detention Officer II's and one Detention Support Specialist. This unit is primarily responsible for ensuring safe and secure transportation of inmates between the jail and the courts. The unit also transports inmates to medical appointments. Once an inmate has been sentenced to the Arizona Department of Corrections, the Court Office is responsible for transporting him/her to the Department of Corrections (DOC). The Court Office also manages daily transports to and from other facilities throughout the state for persons with warrants outside of Coconino County.

The current Detention Support Specialist in the court office serves as a liaison for bed rentals between the Sheriff's Office and other law enforcement agencies in Arizona. Some of the agencies with which the liaison coordinates include the Bureau of Indian Affairs, Bureau of Prisons, United States Marshals, Arizona Department of Corrections, and Immigration and Customs Enforcement.

Detention Liaison Officer

The Detention Liaison Officer (DLO) communicates and coordinates with the Arizona Gang and Immigration Intelligence Enforcement Mission (GIITEM) task force regarding gang intelligence. This officer interviews and identifies potential gang members and provides gang awareness training to staff.

Detention Services Officer

The DSO (Detention Service Officer) is responsible for numerous tasks, including: janitorial ordering, supplies ordering (i.e. linens, uniforms for in house and the work crews), and management of the working inmates (trustees) and laundry services at the Detention Facility.

Inmate Relations Officer

The Inmate Relations Officer is responsible for processing all inmate written requests. These range from questions regarding medical, health and well-being programs, treatment programs, commissary, money orders, property, release dates, court dates, phone communications, trustee status, and counseling. Requests also include complaints of confinement, inmate rules violations, Civil Rights Attorney requests, and Veterans Affairs contacts.

DUI Processing

The Flagstaff Detention Facility has areas designated for law enforcement officers to process DUI arrests. The area and equipment allow officers to conduct breath analysis (using an intoxilyzer machine) and to take blood draws (process known as phlebotomy) to measure blood alcohol content. The intoxilyzer machines are maintained by the Flagstaff Police Department and the phlebotomy blood draw equipment is maintained by the Coconino County Sheriff's Office.

Critical Incident Stress Management Teams (CISM)

In 2003, the Detention Facility staff was instrumental in developing a Critical Incident Stress Management (CISM) team that now has expanded to include members from Coconino County Sheriff, Flagstaff Police, Search and Rescue, Victim Witness, Flagstaff Child and Family Counseling, Flagstaff Fire, CERT, Arizona DPS, and agency chaplains.

The team is made up of first responders who are trained provide psychological first-aid to other first responders. Having a CISM team of first responders working with their peers provides a safe environment for early discussions and intervention referrals from people who share an understanding of the intricacies of first responder work. Our goal is not to replace on-going professional counseling but to provide psychological first-aid and to help connect people suffering from traumas with appropriate care.

Hostage Negotiation Team

In December 2006, the Detention Facility created a Hostage Negotiation Team. Each team member must complete approximately 240 hours of formal hostage negotiation training. The team works toward an integrated approach with the Patrol and Criminal Investigation negotiators, the Flagstaff Police Department Hostage Negotiation Team, and the Tactical Team (made up of officers from both Flagstaff Police Department and the Coconino County Sheriff's Office). This interagency approach is a concept that expands resource availability.

SUPPORT SERVICES

The Administrative & Support Services Division is led by a Commander and composed of teams in the areas of: Finance, Maintenance & Custodial Services, Systems Security, Warrants, Information Systems, Communications, Administration, and Human Resources. Most of the members of this division are civilian employees.

The Administrative & Support Services Division serves the entire Sheriff's Office, including the Detention Facility, and all of the substations of the Sheriff's Office. In addition, the Coconino County Sheriff's Office provides Information Systems, Warrants, Facilities, and Custodial services to the Flagstaff Police Department through Intergovernmental Agreements.

In addition to the day-to-day functions supporting the agency, the Support Services Division is instrumental in providing logistical support for large scale emergency events. While officers and other emergency responders in the field deal with the emergency at hand, many of our Support Services personnel manage and support activities at the Incident Command Post (which manages the emergency event) or the Emergency Operations Center (which manages the consequences of the emergency).

FINANCE AND BUDGET

Finance and Budget plays a vital role in developing the annual budget for the Sheriff's Office. This involves regular budget analyses and reports. This team also processes and manages purchase orders, accounts payable & receivable, timecards, and travel documents. In addition, they complete financial reports for contracts and grants for the Sheriff's Office.

APPROPRIATED EXPENDITURES	FY 2013	FY 2015	FY 2017
Administration	263,022	296,691	301,172
Volunteers	37,545	87,633	88,405
Criminal Investigations	1,028,859	1,205,271	1,472,175
Flagstaff Patrol	3,224,314	3,333,330	3,680,465
Search & Rescue	152,014	272,666	313,495
Search & Rescue (Construction)	42,618	182,298	20,000
Page Patrol	496,367	513,900	583,914
Williams Patrol	929,075	1,295,130	1,635,153
Support Services-Custodial	84,887	105,475	99,061
Support & Patrol-Admin Salary	404,823	449,490	477,488
Support Services-Warrants	36,767	46,831	51,314
Support Services-Admin	1,192,191	1,215,598	1,357,837
Support Services-IT	77,918	182,910	94,088
TOTAL GENERAL FUND APPROPRIATED EXPENDITURES	$7,970,400	$9,187,223	10,174,567

Debt Service	0	0	0
Flagstaff Jail Operations	9,316,072	13,353,441	10,426,987
Page Jail Operations	911,454	1,001,607	1,301,924
Jail, SO, and SS Admin	571,726	621,358	814,711
Jail Nurses	1,108,787	1,186,563	1,318,517
Flagstaff Jail Medical	598,260	598,260	602,260
Page Jail Medical	108,327	108,327	108,327
BOP Medical		24,600	24,600
Maintenance	582,445	542,340	473,799
Extraditions	31,300	31,300	46,500
Exodus Treatment Program	255,288	372,551	443,563
Repair & Replacement			1,646,367
JAIL DISTRICT APPROPRIATED EXPENDITURES	**$13,483,659**	**$17,840,347**	**17,207,555**
JAIL DISTRICT APPROPRIATED REVENUES	**$16,371,134**	**$16,843,168**	**$19,110,350**

Table 17 –Appropriated Budget for Sheriff's Office and Jail District, Fiscal Years 2013-2017

Additional revenue comes from Grants and Cooperative Agreements, Jail Enhancement Funds, Inmate Welfare Funds, and Jail Sales Tax. Jail Sales tax revenues are available only for use toward the Jail District Budget. Jail Enhancement and Inmate Welfare Funds must be used within the guidelines of those programs.

GRANTS

Grants are managed by an Administrative Manager and Finance Manager. They work with staff throughout the agency in the application and reporting processes. Grants are funded by Federal, State, and Local funding sources. Some grants are cooperative efforts with other public safety and public service agencies.

	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Grant Funding Requested	$ 1,775,409	$ 670,102	$ 1,958,513	$ 1,380,296	$ 2,944,520
Grant Funding Received	$ 955,465	$ 352,955	$ 508,082	$ 177,585	$ 689,566

Table 18 - Summary of Grant Funding requests FY 2013-2017. Information is from Grants Project Manager tracking form.

SYSTEMS SECURITY / CUSTODIAN OF RECORDS

The Systems Security Manager is assigned to be a liaison between the Coconino County Sheriff's Office and the Arizona Department of Public Safety. Per Arizona Revised Statute 41-1750, the Arizona Department of Public Safety is named as the state repository and mandates policy and procedure for criminal history information and the Arizona and National Criminal Justice Information Systems.

The Systems Security Manager serves as the contact for record validations, quality control matters, Criminal Justice Information Systems security matters, agency personnel training in criminal justice systems, criminal justice system access/equipment, Uniform Crime Reports (UCR), and audits of internal operations and policy concerning the Criminal Justice Information Systems. The Systems Security Manager also works with the Arizona Criminal Justice Commission (ACJC) to coordinate and monitor issues ranging from drugs, gangs, victim compensation, and records exchange for criminal justice agencies in Arizona. Our Systems Security Manager also serves as our official Custodian of Records and coordinates with the Arizona State Library and Archives.

Data summarized by county and agency can be located on the Arizona Department of Public Safety website: **https://www.azdps.gov/about/reports/crime**. Please note that data for the entire county would include summaries from municipal police agencies, whereas data reported for Coconino County Sheriff's Office (agency specific data) only reflects crimes in the un-incorporated areas, excluding Native American jurisdiction.

Calendar Year	2012	2013	2014	2015	2016
Murder	2	1	3	2	3
Rape	5	22	17	19	15
Robbery	10	3	3	2	4
Aggravated Assault	53	83	68	115	77
Burglary	177	136	147	128	113
Larceny	306	269	300	297	288
Motor Vehicle	18	16	12	21	18
Arson	24	28	39	10	20

Table 19 – Part I Uniform Crime Report Index Crimes. Data compiled by Systems Security Manger is available in Crime in Arizona Reports by the Arizona Department of Public Safety

WARRANTS

The Warrants Section is responsible for maintaining, entering, confirming and clearing all warrants issued by Flagstaff City Court; Justice Courts of Fredonia, Flagstaff, Williams, and Page; six divisions of Coconino County Superior Court, and Coconino Juvenile Court.

In compliance with ACJIS regulations all warrants that are entered by the Sheriff's Office are "packed," meaning that all the warrants for one individual are consolidated onto one entry into ACJIS. This is mandated by ACJIS to improve records efficiency and lower the time needed on ACJIS returns to officers in the field. As part of the management of Warrants information, warrants staff coordinate out of state extraditions on warrant arrests.

The Warrants Section incorporates business flow that complies with the statewide electronic database for warrants known as eWarrants as well as National Instant Criminal Background Check System (N.I.C.S.).

Warrants Clerks also enter Orders of Protection and Injunctions into our Records Management System. This includes Temporary Restraining Orders and modifications to Orders of Protection including quashes.

Total Active Warrants as of December 20, 2017: 12,992

Fiscal Year	2012	2013	2014	2015	2016	2017
Total Warrants Entered by Staff	3124	2636	3109	3431	3751	3993
Total Warrants Cleared by Arrest	1443	1225	1282	1450	1600	2066

*Table 21 –Warrants processed by CCSO Warrants staff. * Summary data not available for these years.*

Warrants Process by Issuing Court and Fiscal Year

Count of warr_id

Number of Warrants Processed

|	2011	2012	2013	2014	2015	2016	2017
Williams Justice	100	59	105	118	118	94	122
Williams City	71	40	42	45	31	27	28
Superior Justice						10	4
Superior Division 6	15	24	34	27	24	30	24
Superior Division 5	64	65	52	68	76	65	86
Superior Division 4	25	23	21	12	17	9	12
Superior Division 3	94	96	105	105	128	115	151
Superior Division 2	41	42	66	42	70	73	92
Superior Division 1	111	87	74	98	148	128	166
Page Justice	47	45	43	61	65	52	76
Other			1		3		3
Not Listed		1	1	5	5		3
Juvenile	63	53	80	53	48	54	49
Fredonia Justice	21	18	14	10	19	20	22
Flagstaff Justice	844	705	602	853	1079	954	930
Flagstaff City	1719	1866	1396	1612	1600	2120	2225

Fiscal Year ▾

Figure 27 - Number of Warrants entered by CCSO Warrants Division by Court 2011-2017. The Coconino County Sheriff's Office is responsible for entering and clearing all warrants, with the exception of Williams City Court warrants, in the Arizona Criminal Justice Information System database. Current graph is from ILEADS/RMS queried on "Add Date" of warrant record.

INFORMATION SYSTEMS

Structure

Our agency continues to move forward in developing protocols and technological solutions to provide seamless communication among emergency responders (interoperability), both locally and statewide.

In 2004, an Intergovernmental Agreement (IGA) was signed by Coconino County, the Cities of Flagstaff and Williams, Northern Arizona University, and the Coconino County Jail District in which the Sheriff's Office is contracted to provide network and computer systems services to the Flagstaff Police Department, Williams Police Department, Northern Arizona University Police Department, and the Jail District. These agencies share the same database and data management systems, and it was determined that the most efficient method of supporting the system was to have one team responsible for network and software support. This helps ensure integrity of the network and software. Through this agreement, the Sheriff's Office Information Systems (IS) Team supports approximately 500 users, and approximately $3 million has been invested into this shared system. An agreement also covers Sheriff's Office Information Systems support to the Flagstaff Fire Department for mobile data computers and interface to Firehouse.

The Information Systems Team is comprised of nine positions: one Information Systems Division Manager, one Communications Manager, one Systems Administrator, four Systems Specialists (for Computer Aided Dispatch, GIS/Map Systems Specialist, Records Management System, Jail Management Systems, Firehouse Database Systems), one Administrative Specialist for Data Integrity, and two Technical Specialists.

Photo 19 – Larry Zamora, Director of Sheriff's Office Information Systems (IS). IS personnel are vital to supporting public safety operations for Coconino County Sheriff's Office and our contracted partners.

Network and Communication Systems

The Sheriff's Office meets regularly with its database partners to discuss user and database needs, issues, and solutions.

The Information Systems (IS) Team provides 24/7 technical assistance in the areas of network systems, communication (radio and telephone) systems, application software (including specialized databases for dispatch, detention, and law enforcement records), intranet services, database interfaces, telephone and voice mail systems, information storage, automated information processing, and mobile computing.

They are responsible for managing, maintaining, and upgrading the Intergraph Public Safety (Hexagon Safety and Infrastructure) system which includes Computer Automated Dispatch (CAD), the Records Management System, and the Jail Management System. Staff also support and maintain servers, routers and switches, wiring and cabling, mobile computers, printers, copiers, scanners, wireless access, and backups. An intranet system designed and maintained by our IS staff provides an avenue for sharing access to certain information as well as to process work orders.

The Sheriff's Office IS Team manages voice radio systems that support law enforcement and other public safety operations. Equipment for these systems are located at over 25 sites throughout the County linked together by microwave or leased lines. A digital, 800 MHz trunked radio system allows for increased system capacity and functionality, and for interoperability between various agencies.

Our IS Team also is responsible for several public and law enforcement specific interfaces, including: Citrix, Axon Body cameras, Lexis Nexis Community Crime Maps, CopLink, Looking Glass Analytics, eCitation, IPAGE, CopLogic, CorEMR, LE Web, and Offender Watch. They are responsible for maintaining uploads of data court systems and connectivity with Arizona criminal justice information systems. Other vendors they work with regularly include those providing services to our Detention Facility such as Keefe Commissary and Telmate. Video conferencing has been a part of our business practice for several years and recently was extended to inmate visitations. They also support the IS needs of the County Emergency Operations Center (EOC) housed at the Flagstaff Law Enforcement Administrative Facility. EOC support involves not only the immediate support during an event, but also technical and hardware coordination with vendors.

Criminal Justice Integration

The Information Systems Team is instrumental in Criminal Justice Integration projects. The goal is for efficient and effective data sharing among law enforcement agencies and their criminal justice agency partners. The processes established in Coconino County have been recognized locally and statewide as a model for the integration of criminal justice data.

FACILITIES (MAINTENANCE & CUSTODIAL)

One of the major goals of Facilities is ensuring a safe, secure and clean environment for employees as well as visitors. The Maintenance and Custodial Teams provide facilities maintenance and custodial services to the Law Enforcement Administrative Facility (LEAF), which houses the Sheriff's Office and the Flagstaff Police Department, the Flagstaff Detention Facility and Search and Rescue Facility. The Maintenance Team also serves the Page Administrative and Detention Facility. The Custodial Team of four staff services 49,000 square feet daily, and our Maintenance Team of four staff services 197,000 square feet, which includes the Page facility.

We are proud of our custodial and maintenance staff which keeps our facilities in top condition through their proactive and regular services to the building and equipment. They are actively involved in moving us forward to become more "green" and environmentally conscious and seeking financially responsible solutions for the facility.

ADMINISTRATIVE PERSONNEL

There are several levels of administrative personnel ranging from administrative specialists to managers. Some of the duties of administrative personnel include: answering phones and directing calls; greeting and assisting lobby customers; maintaining meeting agendas and notes; composing correspondence and editing documents; maintaining and managing records systems; managing office supplies; maintaining agency manuals, documents, forms and memos; sorting mail; submitting billings and receiving payments; maintaining calendars and scheduling events; making travel and meeting arrangements; creating flyers, brochures, certificates and presentations; transcribing dictations; processing civil documents; conducting criminal history backgrounds; entering and analyzing data; preparing monthly and annual internal and external reports; assisting with investigatory data analysis; researching, writing and managing grants; researching and maintaining data integrity; assisting with resource management and logistics during emergency events; managing web pages and social media; assisting with media relations and releases; participating on internal and external committees and boards; and administering special programs and projects.

HUMAN RESOURCES

The Human Resources Manager provides assistance with recruitment, employee relations, benefits, training, risk management, and other human resource administration needs for the approximately 260 employees of the Sheriff's Office, including the Detention Facility. Our Human Resources Manager interacts closely with the County Human Resources Department. See also the Personnel section of this report for information on employee demographics.

Photo 20 – Example of recruitment advertisement

RECORDS SERVICES

During the co-location of the Flagstaff Police Department and the Coconino County Sheriff's Office, the agencies entered into an Intergovernmental Agreements to share Records Service. In this agreement, the Coconino County Sheriff's Office and Detention Facility contract with the Flagstaff Police Department for Records Services. Requests for copies of reports or other records should be directed to the Flagstaff Police Department at 911 E. Sawmill Road, Flagstaff, AZ. If the request is for Sheriff's Office information other than an incident report, arrest record, or background check, the Police Department will forward it to the Sheriff's Office Custodian of Records.

DISPATCH SERVICES

As part of an Intergovernmental Agreement, the Coconino County Sheriff's Office and Detention Facility contract with the Flagstaff Police Department for Dispatch Services. This regional dispatch center is the first point of contact with the public who are calling for police, fire, and/or medical emergencies in Coconino County.

Because the Flagstaff Police Department and the Coconino County Sheriff's Office share the same Intergraph Public Safety databases for Computer Aided Dispatch and the Records Management System, we are able to report many of the dispatch related statistics pertinent to the Sheriff's Office (see the Patrol section of this report). Requests for other dispatch information should be directed to the Flagstaff Police Department at 911 E. Sawmill Road, Flagstaff, AZ.

COMMUNITY PROGRAMS

The Community Programs Planner is assigned to assist the Sheriff's Office with media and public relations, manages the Coconino County Community Emergency Response Teams (CERT), and co-manages the Northern Arizona Law Enforcement Citizens Academy with the Flagstaff Police Department. The Planner also manages our Patrol Volunteer and Reserve Deputy programs. The Planner works with other Sheriff's Office staff to conduct public outreach and education.

PUBLIC AND MEDIA OUTREACH

Each year our agency distributes on the order of 125 media releases. These include reports on major incidents such as arrests, burglaries, and accidents; holiday summaries; search and rescue events; missing person flyers; upcoming community trainings; and public safety reminders/bulletins. We also post this information on our website **http://www.coconino.az.gov/Sheriff**.

Other outreach includes posting information on our Facebook and Twitter pages:
Department Facebook: **https://www.facebook.com/CoconinoSheriff**
Cold Case Facebook: **https://www.facebook.com/CoconinoSheriffColdCases**
Department Twitter: **https://twitter.com/CoconinoSheriff**

CITIZENS ACADEMY

The Coconino County Sheriff's Office continues to partner with the Flagstaff Police Department and the Arizona Department of Public Safety to sponsor the Northern Arizona Law Enforcement Citizens Academy. The program (13 classes) is intended to create a partnership of trust and shared responsibility between law abiding community members and law enforcement. The Academy combines classroom presentations with field trips for a truly unique experience. Examples of topics covered include: investigations of felony crimes; field trip to the Arizona Department of Public Safety Crime Laboratory; presentation on narcotics enforcement; presentation on DUI awareness, enforcement and prevention; field trip to the Coconino County Medical Examiner's Office for a presentation on death investigations; presentation on the organization and functions of detention and correctional facilities, including field trips to a county jail and a state prison; presentation and demonstration of techniques used by Coconino County Sheriff's Search and Rescue; and hands-on firearm safety demonstration.

Academies are normally held each spring and fall. Approximately 80 citizens complete the program each year. Since its inception, we estimate over 1,000 Northern Arizona community members have completed this academy. For information on the next scheduled Citizens Academy, contact the Flagstaff Police Department Community Relations Division at (928) 556-2300.

Photo 21 – Advertisement for Northern Arizona Law Enforcement Citizens Police Academy

VOLUNTEER PROGRAMS

Volunteering with the Sheriff's Office is a great way to serve the community. The Sheriff's Office Volunteer Program began in the early 1990's. Since that time, volunteers have worked in administration, records, detention, and patrol. One of our goals is to expand our volunteer programs.

There are many opportunities to volunteer:

- Volunteers for Search and Rescue and the Mounted Unit – see Patrol Division section of this report

- Cold Case Squad – see Criminal Investigations section of this report

- Volunteer Facilitators for Detention Programs – see Detention Facility section of this report

- Reserve Deputy – this requires current Arizona Peace Officer Standards and Training board certification

- Patrol Volunteer – civilian position requiring background and polygraph and which assists in community policing efforts

- Community Emergency Response Team – see below

For more information on volunteering, contact: Jon Paxton, Community Programs Planner (928) 226-5089; Jim Bret, Detention Services Programs Coordinator (928) 226-5211.

COMMUNITY EMERGENCY RESPONSE TEAMS (CERT)

Community Emergency Response Team (CERT) is a part of the federal government's Citizen Corps program. The goal of CERT is to have citizens participate in making their communities better prepared for dealing with different types of disasters. People who go through CERT training have a better understanding of the potential threats to their home, workplace and community and can take the right steps to lessen the effects of these hazards on themselves, their homes or workplace. In addition to helping individuals become better prepared in the event of a disaster, CERT members receive training on providing support to family, neighbors, or co-workers in the event of a large disaster which may temporarily overwhelm emergency responders. The Sheriff's Office partners with Coconino County Emergency Management and area fire departments to sponsor Community Emergency Response Teams (CERT) classes. received Homeland Security Grant funds to teach CERT classes.
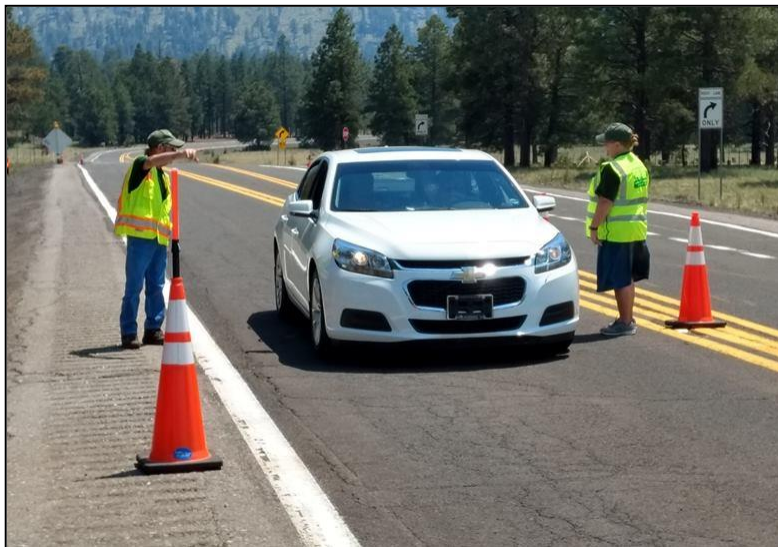
To date, the Sheriff's Office has trained over 1,000 CERT members throughout Coconino County. CERT Teams are located in the communities of Page, Pinewood, Forests Lakes, Blue Ridge, Parks, Page, Tuba City, Leupp, Tonalea, Supai, Red Lake, Kaibab Estates, Sherwood Forest, Tusayan and Williams to name a few. Teams also have been trained for the Flagstaff Sunnyside neighborhood, the Coconino Rural Environment Corps (CREC), Northern Arizona University, and several other local organizations.

Photo 22 - CERT members staff a closed highway during the 2017 Boundary Fire

CERT trainings are usually held on evenings over an eight-week period or over several weekends. The total program is about 20 hours long. CERT Volunteers do not undergo a background or criminal history check unless they serve on a call-out that requires this type of clearance. They first must consent and agree to the background check.

Approximately 80 CERT members meet monthly in Flagstaff and Page for in-service training. During the year several of these CERT members support the Sheriff's Office by assisting with: community notifications regarding evacuations; administrative needs for Search and Rescue, road blocks and traffic control; emergency call centers and emergency operation centers; and public education and awareness at fairs. In these situations, CERT Volunteers are accompanied by and supervised by the Volunteer Coordinator or on-duty Sheriff's Office personnel. Each assignment is handled as a separate volunteer agreement with the county, and CERT Volunteers must fully complete the County Volunteer Service Agreement before each assignment.

NEIGHBORHOOD WATCH / COMMUNITY MEETINGS

Neighborhood Block Watches can significantly help reduce crime and fear of crime through community policing, available crime-prevention services, and neighborhood/residential education. Neighbors are encouraged to know their neighbors and communicate with them. Neighbors are encouraged to assist one another particularly in times of need.

While the original focus and ongoing success of Neighborhood Watch is to help prevent and reduce residential burglaries and break-ins, it also is of value in identifying problems and assisting with solutions for factors that adversely affect community quality of life. Some of these factors may include chronic speeding, flawed road design or signage, local drug houses, gang activity and a wide variety of other topics. Community Deputies and the Community Programs Planner serve as facilitators at meetings and invite other agencies and departments to participate.

Two of the largest and most active Neighborhood Watch Groups are the Doney Park group in which 40-45 residents meet monthly and the Munds Park group in which 55-60 residents meet quarterly. Monthly, quarterly, and seasonal community meetings are held in several other residential areas as well.

SITUATIONAL AWARENESS / ACTIVE SHOOTER CLASSES

The Coconino County Sheriff's Office has provided this class to several hundred members of the public and all Coconino County employees.

The purpose of this three-hour class is to help citizens understand what they can do to improve their safety during a crisis. The first half of the class focuses on how to increase your everyday safety through Situational Awareness. The second half of the class teaches a three-step plan known as "Avoid, Deny and Defend" which can be applied to crises such as Active Shooter events. The class includes some video and audio recordings of actual and simulated crises that some may find disturbing. Because of the possibly disturbing audio and video content, attendance is restricted to persons 18 years of age or older.

Here are some comments from citizens who have completed the course:

"It was very informative & well-presented leaving me with a positive attitude about our local Sheriff/Police Department's intentions to not only protect residents but also stimulate their awareness of their surroundings and create plans to avoid and or prepare to protect themselves."
"I liked the emphasis on being AWARE in every situation. It makes us THINK."

"Very informative and thought provoking without being intimidating. Instructors were personable and approachable. Very good content and suggestions for daily life."

"Instructors were very engaging, enthusiastic and knowledgeable. They also encouraged questions."

"The class was very well done. It brought awareness to a new level for me. Made me want to talk to my grandchildren about being more conscious about their surroundings."

"I liked the practical ideas that were presented."

"…It was a good start to mentally role play in the face of an immediate threat. I really appreciate the time and efforts the Sheriff's Office has put into making us more "aware" of what is going on around us."

"Thank you … for the insight to put this training together and for doing such a good job organizing and presenting the training to the public."

Photo 23 – Staff provide Situational Awareness and Response to Active Shooter training to community members

OTHER COMMUNITY PARTNERSHIPS

Members of our agency serve on numerous boards and committees related to public safety and quality of life issues in our community. It is impossible to list all of these partnerships, but a sampling of these includes: the Coconino County Local Emergency Planning Committee, Ponderosa Fire Advisory Council, Williams Fire Advisory Council, Metro Street Crimes Task Force Board, Northern Arizona Law Enforcement Toy Drive, Law Enforcement Torch Run for Special Olympics, Coconino County Criminal Justice Coordinating Council and its subcommittees, Citizens Against Substance Abuse, Pediatric Injury Group, and Victim Witness Board.

APPENDIX A –

SEARCH AND RESCUE
2015 & 2016 REPORTS

ANNUAL REPORT - 2015

Coconino County Sheriffs Office

SUMMARY

	TOTAL	DURATION
INCIDENTS	88	640hrs 48m
EXERCISES	405	2,485hrs 15m
EVENTS	389	3,669hrs 15m
TOTAL ACTIVITIES	882	6,795hrs 18m
ACTIVE MEMBERS	129	18,485hrs 37m

PERSONNEL

	INCIDENTS	EXERCISES	EVENTS	DURATION	TOTAL
Bart	28	37	75	1,072hrs 45m	140
Larry	25	11	279	1,033hrs 3m	315
Cindy	13	155	13	895hrs 30m	181
Al	20	59	36	788hrs 0m	115
Aaron	65	41	17	785hrs 3m	123
Laurin	14	120	21	728hrs 15m	155
Bob	26	55	54	697hrs 12m	135
Randy	46	47	53	530hrs 16m	146
Deborah	2	95	4	497hrs 45m	101
Lisa	27	50	49	487hrs 5m	126
Liz	14	20	61	436hrs 28m	95
Joel	31	35	21	434hrs 27m	87
Deb	16	20	45	433hrs 45m	81
Diane	5	117	5	422hrs 0m	127
Ken	25	30	20	355hrs 21m	75
Justin	26	27	24	274hrs 16m	77
Art	32	9	13	273hrs 15m	54
Ryan	22	29	12	270hrs 8m	63
Perry	24	23	11	266hrs 53m	58
Dennis	28	16	16	249hrs 20m	60
Randy	8	21	39	247hrs 39m	68
Jim	6	2	76	240hrs 0m	84
Scott	13	28	7	224hrs 46m	48
Ethan	14	19	7	221hrs 46m	40
Rodney	0	47	7	219hrs 30m	54
Ryan	15	22	8	215hrs 13m	45
Nicholas	14	30	12	200hrs 10m	56

Flint	19	5	6	175hrs 15m	30
Eric	9	19	14	174hrs 44m	42
Val	9	6	17	168hrs 59m	32
Robert	9	22	12	166hrs 1m	43
Brian	17	5	2	154hrs 30m	24
Reeny	3	17	2	148hrs 45m	22
Phillip	5	17	13	144hrs 14m	35
Shawn	6	13	8	122hrs 13m	27
Mendy	3	19	17	119hrs 45m	39
Rex	18	0	4	117hrs 3m	22
Howard	1	15	15	114hrs 15m	31
Marty	2	9	13	112hrs 45m	24
Michael P.	9	5	5	110hrs 45m	19
Geri	3	9	12	101hrs 45m	24
Dave	3	2	17	101hrs 45m	22
Lucy	7	12	7	99hrs 45m	26
Raena	7	5	13	95hrs 30m	25
Patrick	4	13	1	94hrs 35m	18
Joshua	5	11	4	93hrs 15m	20
Ann	6	5	12	90hrs 15m	23
Kim	2	4	13	88hrs 45m	19
John	1	5	9	87hrs 45m	15
Colleen	5	9	1	87hrs 45m	15
Robert	3	4	12	87hrs 45m	19
Paul	4	8	29	87hrs 30m	41
Katherine	6	7	0	87hrs 15m	13
Susan	7	2	6	85hrs 59m	15
David	2	10	3	85hrs 45m	15
Larry	6	4	8	84hrs 15m	18
Sueanne	5	12	8	83hrs 49m	25
James	6	1	2	83hrs 41m	9
Sandy	1	7	12	83hrs 15m	20
Jason	5	9	1	80hrs 57m	15
Savannah	6	2	8	79hrs 0m	16
Thomas	3	8	4	76hrs 30m	15
James	3	3	11	74hrs 0m	17
Ann	2	3	13	72hrs 15m	18
Buddy	3	2	14	70hrs 15m	19
Brian	8	4	5	70hrs 0m	17
Alexander	1	7	2	68hrs 15m	10
Brett	3	0	0	68hrs 0m	3
Mitch	2	10	6	65hrs 45m	18

Andrew	1	8	2	65hrs 30m	11
Bob	0	4	13	65hrs 15m	17
Aspen	0	2	13	65hrs 0m	15
Brandon	0	10	4	61hrs 12m	14
Kirby	0	13	6	60hrs 45m	19
Ashley	1	7	1	60hrs 30m	9
Kevin	2	6	0	57hrs 30m	8
Robert	1	6	6	54hrs 45m	13
Timothy	1	7	1	53hrs 15m	9
Breanna	0	7	1	53hrs 15m	8
Michael	3	7	13	53hrs 0m	23
David	3	1	4	52hrs 15m	8
Dane	1	7	0	52hrs 0m	8
Luis	1	6	1	48hrs 0m	8
David	0	6	0	48hrs 0m	6
Karver	1	6	2	47hrs 0m	9
Frederick	2	5	0	45hrs 45m	7
Chris	1	0	6	43hrs 15m	7
Joel	1	5	1	42hrs 30m	7
Miriam	0	6	1	39hrs 45m	7
Mark	0	7	0	37hrs 0m	7
Mark	4	3	5	36hrs 15m	12
Ryan	3	3	2	36hrs 10m	8
Misty	0	4	2	33hrs 30m	6
Andrew	0	4	1	32hrs 0m	5
Donald	3	2	1	30hrs 15m	6
Gerrit	6	0	0	29hrs 17m	6
Dave	2	1	2	28hrs 30m	5
Dominic	2	4	0	28hrs 15m	6
Cassandra	1	4	0	27hrs 15m	5
Katherine	0	4	0	26hrs 15m	4
Darrin	0	3	1	25hrs 45m	4
Jim	0	1	10	25hrs 0m	11
Rebekah	1	2	3	24hrs 45m	6
Victoria	2	3	2	23hrs 0m	7
Michael	1	1	4	19hrs 45m	6
Kristina	1	2	0	17hrs 30m	3
Jed	1	0	1	17hrs 0m	2
Jennifer	2	0	0	17hrs 0m	2
Tracy	0	1	3	16hrs 45m	4
Peter	1	1	6	16hrs 45m	8
Norman	0	2	3	16hrs 30m	5

Lisa	0	1	7	12hrs 30m	8
Valerie	0	1	4	12hrs 0m	5
Pats	0	0	5	11hrs 45m	5
Tony	0	1	1	9hrs 45m	2
Jim	2	0	0	8hrs 52m	2
Scott	1	0	2	8hrs 45m	3
Katherine	0	1	2	3hrs 30m	3
Timothy	0	1	1	3hrs 15m	2
Bill	0	1	0	3hrs 0m	1
Joseph	1	0	0	2hrs 45m	1
Beau	0	1	0	2hrs 15m	1
Janel	0	1	1	1hr 45m	2
Junji	1	0	0	1hr 45m	1
Jaquelyn	0	0	1	1hr 30m	1
Allison	0	0	1	1hr 15m	1
Orlando	0	0	1	1hr 15m	1
Sheila	0	0	1	1hr 15m	1
Brooke	0	0	1	1hr 15m	1
Ben	0	0	0	0hrs 0m	0
Joshua	0	0	0	0hrs 0m	0
Bob	0	0	0	0hrs 0m	0
Scott	0	0	0	0hrs 0m	0
Patrick	0	0	0	0hrs 0m	0
Nathan	0	0	0	0hrs 0m	0
Tom	0	0	0	0hrs 0m	0
Lance	0	0	0	0hrs 0m	0
David	0	0	0	0hrs 0m	0
Linda	0	0	0	0hrs 0m	0
Edward	0	0	0	0hrs 0m	0
Joe	0	0	0	0hrs 0m	0
Bryan	0	0	0	0hrs 0m	0
Chuck	0	0	0	0hrs 0m	0
Jana	0	0	0	0hrs 0m	0
Michael	0	0	0	0hrs 0m	0
Jacob	0	0	0	0hrs 0m	0
Larry	0	0	0	0hrs 0m	0
Amanda	0	0	0	0hrs 0m	0
Dylan	0	0	0	0hrs 0m	0
Kara	0	0	0	0hrs 0m	0
Micah	0	0	0	0hrs 0m	0
Taylor	0	0	0	0hrs 0m	0
Dennis	0	0	0	0hrs 0m	0

▮▮ Mike	0	0	0	0hrs 0m	0
▮▮ Kyle	0	0	0	0hrs 0m	0
▮▮ Drew	0	0	0	0hrs 0m	0
▮▮ Steve	0	0	0	0hrs 0m	0
▮▮ Mark	0	0	0	0hrs 0m	0
▮▮ Bill	0	0	0	0hrs 0m	0
▮▮ Jonathan	0	0	0	0hrs 0m	0
▮▮ Kristi	0	0	0	0hrs 0m	0
▮▮ Marisa	0	0	0	0hrs 0m	0
▮▮ Ben	0	0	0	0hrs 0m	0
▮▮ Mark	0	0	0	0hrs 0m	0
▮▮ Brian	0	0	0	0hrs 0m	0
▮▮ Hans	0	0	0	0hrs 0m	0
▮▮ Hayley	0	0	0	0hrs 0m	0

TAGS

	INCIDENTS	EXERCISES	EVENTS	DURATION	TOTAL
EVENT					
ADMINISTRATIVE	0	0	94	2,475hrs 30m	94
Angel Thunder	0	0	0	-	0
BUILDING MAINTENANCE	0	0	1	1hr 30m	1
EQUIPMENT MAINTENANCE	0	0	224	853hrs 15m	224
LOGISTICAL	0	0	9	58hrs 30m	9
MOUNTED PSAR	0	0	0	-	0
MRST 2015/16 Alpine Meeting Dec - Feb	0	0	1	2hrs 0m	1
MRST 2016 Team Meeting Mar - Nov	0	0	0	-	0
MRST 2016/17 Alpine Meeting Dec - Feb	0	0	0	-	0
OTHER	0	0	21	142hrs 0m	21
Public Education/PSAR	0	0	17	98hrs 30m	17
TEAM MEETING	0	1	24	43hrs 0m	25
EXERCISE					
TRAINING - K9	0	240	1	984hrs 0m	241
MRST 2015/16 Alpine Training Dec - Feb	0	0	0	-	0
MRST 2016 Training Mar - Nov	0	0	0	-	0
MRST 2016/17 Alpine Training Dec - Feb	0	0	0	-	0
TRAINING - MOUNTAIN BIKE	0	0	0	-	0
TRAINING - MOUNTED	0	2	0	16hrs 0m	2
TRAINING OTHER	0	55	1	830hrs 45m	56
TRAINING-RECOVERY	0	0	0	-	0
TRAINING-RESCUE	0	67	0	376hrs 15m	67
TRAINING-SEARCH	0	25	0	239hrs 0m	25
Training-UAS	0	10	0	28hrs 15m	10

INCIDENT TYPES					
DISASTER FLOOD	0	0	0	-	0
DISASTER SEVERE FLOOD	0	0	0	-	0
DISASTER WILDFIRE	0	0	0	-	0
DISASTER WINTER WEATHER	0	0	0	-	0
DISASTER-OTHER	0	0	0	-	0
DISASTER-WEATHER OTHER	0	0	0	-	0
LAW ENFORCEMENT EVIDENCE	5	0	0	24hrs 0m	5
LAW ENFORCEMENT OTHER	0	0	0	-	0
PLB/ELT	1	0	0	2hrs 50m	1
RECOVERY LAND	8	0	0	38hrs 18m	8
RECOVERY WATER	1	0	0	49hrs 0m	1
RESCUE AVALANCHE	0	0	0	-	0
RESCUE HELICOPTER	8	0	0	64hrs 3m	8
RESCUE MEDICAL	18	0	0	64hrs 29m	18
RESCUE TECHNICAL	5	0	0	18hrs 1m	5
RESCUE WATER	0	0	0	-	0
RESCUE-STRANDED ELEMENTS	7	0	0	51hrs 59m	7
SEARCH-AIR	0	0	0	-	0
SEARCH-LAND	37	0	0	339hrs 38m	37
SEARCH-WATER	2	0	0	64hrs 30m	2
SEND	0	0	0	-	0
TYPE OF HELICOPTER RESCUE					
AIR DROP	0	0	0	-	0
LANDED AT SCENE	8	0	0	19hrs 21m	8
LONG LINE	3	0	0	19hrs 32m	3
ONE SKID OR TOE IN	0	0	0	-	0
SHORT HAUL	9	0	0	69hrs 3m	9
VICTIM'S					
AIRCRAFT	0	0	0	-	0
AUTISTIC	0	0	0	-	0
BASE JUMPER	0	0	0	-	0
CANYONEER	1	0	0	19hrs 8m	1
CHILD	3	0	0	148hrs 15m	3
CLIMBER	4	0	0	28hrs 6m	4
CROSS COUNTRY SKIER	0	0	0	-	0
DEMENTIA	1	0	0	8hrs 15m	1
DESPONDENT	7	0	0	48hrs 20m	7
DOWNHILL SKIER	0	0	0	-	0
Elderly	0	0	0	-	0
EQUESTRIAN	0	0	0	-	0
HIKER	47	0	0	163hrs 27m	47

HUNTER	5	0	0	37hrs 30m	5
MOUNTAIN BIKER	1	0	0	7hrs 3m	1
OTHER	4	0	0	39hrs 31m	4
PINION NUT PICKER	0	0	0	-	0
SKIER	1	0	0	6hrs 40m	1
SNOW MACHINE	0	0	0	-	0
SNOW SHOER	0	0	0	-	0
SNOWBOARDER	1	0	0	6hrs 15m	1
VEHICLE	5	0	0	27hrs 3m	5
WATER	3	0	0	85hrs 45m	3

RESOURCES

	INCIDENTS	EXERCISES	EVENTS	DURATION	TOTAL
UNBUNDLED					
BIA LAW ENFORCEMENT	1	0	0	-1035m	1
HAVASUPAI RANGERS	1	0	0	2hrs 5m	1
Untitled	0	0	0	-	0
AIR SUPPORT					
AZ AIR NATIONAL GUARD	0	0	0	-	0
AZ DPS AIR RESCUE	35	0	0	344hrs 58m	35
CCSO UAV	0	0	0	-	0
CLASSIC LIFEGUARD	0	0	0	-	0
GRAND CANYON NPS HELICOPTER	2	0	0	5hrs 50m	2
GUARDIAN AIR	0	0	0	-	0
USAF AIR RESCUE WING	2	0	0	138hrs 53m	2
USAF PREDATOR DRONE	0	0	0	-	0
YAVAPAI COUNTY SHERIFF'S HELICOPTER	1	0	0	6hrs 30m	1
EMERGENCY SERVICES					
ARIZONA SNOWBOWL SECURITY/MAINT	0	0	0	-	0
ARIZONA SNOWBOWL SKI PATROL	1	0	0	6hrs 15m	1
AZ Game and Fish	2	0	0	19hrs 30m	2
BLM	0	0	0	-	0
BLUE RIDGE FIRE DEPT	0	0	0	-	0
CIVIL AIR PATROL	1	0	0	119hrs 45m	1
FBI	1	0	0	119hrs 45m	1
FLAGSTAFF FIRE DEPARTMENT	6	0	0	14hrs 45m	6
FLAGSTAFF POLICE DEPARTMENT	0	0	0	-	0
FOREST LAKES FIRE DEPT	2	0	0	11hrs 7m	2
GILA COUNTY SHERIFF'S OFFICE	1	0	0	24hrs 0m	1
GLEN CANYON NRA	0	0	0	-	0
GRAND CANYON NATIONAL PARK-NPS	4	0	0	154hrs 0m	4
GUARDIAN MEDICAL TRANSPORT	11	0	0	33hrs 4m	11

HEBER/OVERGAARD FIRE	0	0	0	-	0
HIGHLANDS FIRE DISTRICT	0	0	0	-	0
KANE COUNTY SHERIFF'S OFFICE SAR	1	0	0	119hrs 45m	1
LIFELINE AMBULANCE	1	0	0	7hrs 5m	1
MARICOPA MOUNTAIN RESCUE	1	0	0	119hrs 45m	1
MOHAVE COUNTY SHERIFF'S OFFICE-SAR	1	0	0	21hrs 15m	1
NAVAJO COUNTY SHERIFF'S OFFICE	0	0	0	-	0
NCMEC	1	0	0	119hrs 45m	1
NPS	1	0	0	4hrs 30m	1
PAGE FIRE DEPARTMENT	0	0	0	-	0
PIMA COUNTY SHERIFF'S OFFICE-SAR	1	0	0	119hrs 45m	1
PINE-STRAWBERRY FIRE DISTRICT	1	0	0	5hrs 0m	1
PINEWOOD FIRE DISTRICT	0	0	0	-	0
PONDEROSA FIRE DISTRICT	1	0	0	7hrs 5m	1
SEDONA FIRE DISTRICT	6	0	0	39hrs 3m	6
SEDONA POLICE DEPARTMENT	0	0	0	-	0
SUMMIT FIRE DISTRICT	3	0	0	10hrs 15m	3
Tusayan Fire Department	0	0	0	-	0
USFS A-S	1	0	0	6hrs 15m	1
USFS-COCONINO	3	0	0	13hrs 32m	3
USFS-KAIBAB	3	0	0	125hrs 15m	3
WASHINGTON COUNTY, UT SHERIFF SAR	1	0	0	119hrs 45m	1
WILLIAMS FIRE DEPARTMENT	1	0	0	4hrs 30m	1
YAVAPAI COUNTY RESCUE	0	0	0	-	0
YAVAPAI COUNTY SHERIFF'S OFFICE SAR	3	0	0	148hrs 0m	3
YAVAPAI COUNTY SHERIFF'S SAR	0	0	0	-	0
ZION NATIONAL PARK-NPS	1	0	0	119hrs 45m	1
SPECIALIZED					
APS SNOWCAT	0	0	0	-	0
CCSO SNOWCAT	0	0	0	-	0

Signed: Date:

ANNUAL REPORT - 2016

Coconino County Sheriffs Office

SUMMARY

	TOTAL	DURATION
INCIDENTS	90	1,175hrs 6m
EXERCISES	400	2,139hrs 15m
EVENTS	366	1,240hrs 30m
TOTAL ACTIVITIES	856	4,554hrs 51m
ACTIVE MEMBERS	111	15,744hrs 10m

PERSONNEL

	INCIDENTS	EXERCISES	EVENTS	DURATION	TOTAL
Bart	45	30	89	1,161hrs 45m	164
Cindy	15	163	14	831hrs 45m	192
Aaron	79	21	24	627hrs 48m	124
Larry	30	8	178	622hrs 15m	216
Al	35	38	45	600hrs 0m	118
Lisa	41	28	51	542hrs 0m	120
Perry	36	10	60	448hrs 15m	106
Deborah	6	81	5	447hrs 15m	92
Bob	20	15	76	442hrs 30m	111
Liz	10	16	50	427hrs 15m	76
Justin	23	27	44	399hrs 15m	94
Randy	33	24	49	356hrs 45m	106
Diane	8	121	11	338hrs 45m	140
Joel	32	22	27	324hrs 45m	81
Ken	26	21	25	290hrs 40m	72
Deb	14	11	24	229hrs 30m	49
Jim	5	7	54	212hrs 30m	66
Dennis	28	12	17	211hrs 15m	57
Mendy	4	58	16	194hrs 15m	78
Bob	12	16	16	193hrs 30m	44
Val	14	2	24	189hrs 13m	40
David	4	20	18	188hrs 30m	42
Phillip	9	17	18	172hrs 45m	44
Andrew	7	20	16	172hrs 45m	43
Kieran	5	21	12	172hrs 30m	38
Kevin	16	19	8	169hrs 30m	43
Rex	30	0	7	166hrs 53m	37

Name		A	B	C	Hours	D
Randy		6	3	33	160hrs 30m	42
Rodney		3	43	10	160hrs 0m	56
Thomas		8	7	28	154hrs 30m	43
Reeny		4	20	3	148hrs 40m	27
Flint		19	4	6	148hrs 25m	29
Eric		6	13	16	138hrs 30m	35
Robert		12	10	7	137hrs 30m	29
Shawn		11	9	11	137hrs 30m	31
Raena		8	10	21	134hrs 30m	39
Brian		12	2	7	128hrs 45m	21
Ryan		7	9	3	127hrs 0m	19
Ann		4	2	21	127hrs 0m	27
Jim		7	11	6	124hrs 0m	24
Ryan		16	9	2	123hrs 0m	27
Ryan		9	12	7	119hrs 45m	28
Ethan		12	3	9	114hrs 15m	24
Brett		4	2	3	107hrs 45m	9
Mary Ann		2	8	6	106hrs 30m	16
Jim		8	4	8	99hrs 45m	20
Ann		1	6	22	96hrs 45m	29
Mark		0	8	4	94hrs 45m	12
Marty		2	2	17	92hrs 15m	21
Savannah		6	4	14	92hrs 15m	24
Paul		2	5	17	84hrs 30m	24
Robert		4	5	16	84hrs 15m	25
Scott		7	9	6	84hrs 0m	22
Bob		3	4	19	84hrs 0m	26
Laurin		1	27	2	83hrs 15m	30
Jason		11	2	3	83hrs 14m	16
David		4	2	9	83hrs 0m	15
Larry		4	4	14	82hrs 0m	22
Sueanne		5	6	10	79hrs 30m	21
Victoria		5	3	6	78hrs 0m	14
James		3	6	18	78hrs 0m	27
Art		7	3	5	77hrs 30m	15
Robert		4	5	9	76hrs 45m	18
John		2	0	12	75hrs 30m	14
Jansen		6	7	3	75hrs 15m	16
Edwin		4	7	7	70hrs 45m	18
Michael		3	5	4	67hrs 55m	12
Jed		3	2	1	67hrs 45m	6
Buddy		0	4	12	67hrs 30m	16

Mark	5	4	10	65hrs 0m	19
Lisa	0	2	17	64hrs 45m	19
Kyle	1	7	3	64hrs 30m	11
Kevin	5	15	3	64hrs 30m	23
Tristan	1	7	1	63hrs 30m	9
Michael P.	6	2	10	63hrs 30m	18
Geri	0	2	23	61hrs 45m	25
Colleen	5	7	8	61hrs 30m	20
Dane	2	2	2	61hrs 15m	6
Kim	2	2	13	48hrs 45m	17
Dave	3	1	13	46hrs 30m	17
Gerrit	4	1	1	46hrs 15m	6
Patrick	2	5	2	45hrs 15m	9
Mark	2	9	4	41hrs 45m	15
Howard	0	1	16	37hrs 45m	17
Ken	3	2	6	37hrs 0m	11
Nicholas	2	3	1	37hrs 0m	6
Joshua	6	2	5	33hrs 30m	13
Neil	2	2	1	29hrs 0m	5
Katherine	2	2	5	26hrs 0m	9
Ashley	2	1	5	21hrs 45m	8
Misty	2	2	4	21hrs 15m	8
Nathan	3	1	0	21hrs 7m	4
Steve	2	2	3	19hrs 15m	7
Dominic	2	2	0	18hrs 30m	4
Jim	1	0	2	15hrs 30m	3
Susan	0	1	9	14hrs 45m	10
Alexander	0	1	3	14hrs 30m	4
Kirby	1	0	4	13hrs 45m	5
Joel	0	3	1	13hrs 30m	4
Miriam	0	2	1	12hrs 15m	3
Cassandra	0	0	3	11hrs 45m	3
Luis	0	1	3	10hrs 0m	4
Robert	0	0	3	8hrs 45m	3
Jennifer	3	0	0	7hrs 45m	3
Breanna	0	2	0	7hrs 15m	2
Michael	0	0	4	7hrs 0m	4
Aspen	0	1	2	5hrs 15m	3
Bob	0	1	0	3hrs 30m	1
Janel	0	0	2	3hrs 0m	2
Montgomery	0	0	1	2hrs 30m	1
Karver	0	0	1	1hr 45m	1

James	0	0	0	0hrs 0m	0
Ben	0	0	0	0hrs 0m	0
Joshua	0	0	0	0hrs 0m	0
Scott	0	0	0	0hrs 0m	0
Timothy	0	0	0	0hrs 0m	0
Darrin	0	0	0	0hrs 0m	0
Tom	0	0	0	0hrs 0m	0
David	0	0	0	0hrs 0m	0
Paul	0	0	0	0hrs 0m	0
Jana	0	0	0	0hrs 0m	0
Frederick	0	0	0	0hrs 0m	0
Chris	0	0	0	0hrs 0m	0
Dave	0	0	0	0hrs 0m	0
Jacob	0	0	0	0hrs 0m	0
Larry	0	0	0	0hrs 0m	0
Brian	0	0	0	0hrs 0m	0
Katherine	0	0	0	0hrs 0m	0
Taylor	0	0	0	0hrs 0m	0
Orlando	0	0	0	0hrs 0m	0
Dennis	0	0	0	0hrs 0m	0
Timothy	0	0	0	0hrs 0m	0
Mike	0	0	0	0hrs 0m	0
Tracy	0	0	0	0hrs 0m	0
Sandy	0	0	0	0hrs 0m	0
Bill	0	0	0	0hrs 0m	0
Patrick	0	0	0	0hrs 0m	0
Kristina	0	0	0	0hrs 0m	0
Thom	0	0	0	0hrs 0m	0
Donald	0	0	0	0hrs 0m	0
Bill	0	0	0	0hrs 0m	0
Kristi	0	0	0	0hrs 0m	0
Peter	0	0	0	0hrs 0m	0
Junji	0	0	0	0hrs 0m	0
Joseph	0	0	0	0hrs 0m	0
Pats	0	0	0	0hrs 0m	0
Katherine	0	0	0	0hrs 0m	0
Ben	0	0	0	0hrs 0m	0
Mark	0	0	0	0hrs 0m	0
Brian	0	0	0	0hrs 0m	0
David	0	0	0	0hrs 0m	0
Hans	0	0	0	0hrs 0m	0
Hayley	0	0	0	0hrs 0m	0

Brooke	0	0	0	0hrs 0m	0
Jaquelyn	0	0	0	0hrs 0m	0
Mitch	0	0	0	0hrs 0m	0
Lucy	0	0	0	0hrs 0m	0

TAGS

	INCIDENTS	EXERCISES	EVENTS	DURATION	TOTAL
EVENT					
ADMINISTRATIVE	0	0	67	165hrs 0m	67
Angel Thunder	0	0	11	19hrs 30m	11
BUILDING MAINTENANCE	0	0	11	62hrs 45m	11
EQUIPMENT MAINTENANCE	0	0	163	543hrs 30m	163
LOGISTICAL	0	0	3	7hrs 15m	3
MOUNTED PSAR	0	0	2	18hrs 0m	2
MRST 2015/16 Alpine Meeting Dec - Feb	0	0	2	5hrs 0m	2
MRST 2016 Team Meeting Mar - Nov	0	0	9	21hrs 0m	9
MRST 2016/17 Alpine Meeting Dec - Feb	0	0	1	2hrs 0m	1
OTHER	0	0	27	166hrs 30m	27
Public Education/PSAR	0	0	47	205hrs 45m	47
TEAM MEETING	0	0	28	60hrs 15m	28
EXERCISE					
TRAINING - K9	0	306	2	1,238hrs 0m	308
MRST 2015/16 Alpine Training Dec - Feb	0	2	0	13hrs 30m	2
MRST 2016 Training Mar - Nov	0	9	0	74hrs 30m	9
MRST 2016/17 Alpine Training Dec - Feb	0	1	0	7hrs 0m	1
TRAINING - MOUNTAIN BIKE	0	1	0	3hrs 30m	1
TRAINING - MOUNTED	0	4	0	37hrs 30m	4
TRAINING OTHER	0	25	0	361hrs 15m	25
TRAINING-RECOVERY	0	0	0	-	0
TRAINING-RESCUE	0	41	0	227hrs 45m	41
TRAINING-SEARCH	0	17	0	122hrs 30m	17
Training-UAS	0	1	0	78hrs 30m	1
INCIDENT TYPES					
DISASTER FLOOD	1	0	0	4hrs 30m	1
DISASTER SEVERE FLOOD	0	0	0	-	0
DISASTER WILDFIRE	1	0	0	50hrs 0m	1
DISASTER WINTER WEATHER	0	0	0	-	0
DISASTER-OTHER	1	0	0	8hrs 0m	1
DISASTER-WEATHER OTHER	0	0	0	-	0
LAW ENFORCEMENT EVIDENCE	3	0	0	23hrs 15m	3
LAW ENFORCEMENT OTHER	2	0	0	15hrs 15m	2
PLB/ELT	1	0	0	5hrs 22m	1

RECOVERY LAND	5	0	0	149hrs 0m	5
RECOVERY WATER	0	0	0	-	0
RESCUE AVALANCHE	0	0	0	-	0
RESCUE HELICOPTER	5	0	0	23hrs 54m	5
RESCUE MEDICAL	24	0	0	87hrs 36m	24
RESCUE TECHNICAL	3	0	0	14hrs 3m	3
RESCUE WATER	0	0	0	-	0
RESCUE-STRANDED ELEMENTS	4	0	0	24hrs 28m	4
SEARCH-AIR	0	0	0	-	0
SEARCH-LAND	46	0	0	804hrs 18m	46
SEARCH-WATER	0	0	0	-	0
SEND	1	0	0	2hrs 15m	1
TYPE OF HELICOPTER RESCUE					
AIR DROP	0	0	0	-	0
LANDED AT SCENE	7	0	0	44hrs 45m	7
LONG LINE	3	0	0	183hrs 30m	3
ONE SKID OR TOE IN	3	0	0	148hrs 15m	3
SHORT HAUL	5	0	0	23hrs 54m	5
VICTIM'S					
AIRCRAFT	2	0	0	3hrs 19m	2
AUTISTIC	0	0	0	-	0
BASE JUMPER	1	0	0	128hrs 45m	1
CANYONEER	1	0	0	2hrs 15m	1
CHILD	4	0	0	9hrs 17m	4
CLIMBER	1	0	0	4hrs 45m	1
CROSS COUNTRY SKIER	0	0	0	-	0
DEMENTIA	1	0	0	335hrs 50m	1
DESPONDENT	4	0	0	58hrs 16m	4
DOWNHILL SKIER	0	0	0	-	0
Elderly	0	0	0	-	0
EQUESTRIAN	0	0	0	-	0
HIKER	44	0	0	387hrs 20m	44
HUNTER	3	0	0	9hrs 18m	3
MOUNTAIN BIKER	3	0	0	8hrs 6m	3
OTHER	9	0	0	47hrs 31m	9
PINION NUT PICKER	0	0	0	-	0
SKIER	0	0	0	-	0
SNOW MACHINE	0	0	0	-	0
SNOW SHOER	1	0	0	15hrs 30m	1
SNOWBOARDER	0	0	0	-	0
VEHICLE	11	0	0	78hrs 46m	11
WATER	0	0	0	-	0

RESOURCES

	INCIDENTS	EXERCISES	EVENTS	DURATION	TOTAL
UNBUNDLED					
BIA LAW ENFORCEMENT	0	0	0	-	0
HAVASUPAI RANGERS	0	0	0	-	0
Untitled	0	0	0	-	0
AIR SUPPORT					
AZ AIR NATIONAL GUARD	1	0	0	335hrs 50m	1
AZ DPS AIR RESCUE	32	0	0	709hrs 5m	32
CCSO UAV	0	0	0	-	0
CLASSIC LIFEGUARD	0	0	0	-	0
GRAND CANYON NPS HELICOPTER	0	0	0	-	0
GUARDIAN AIR	0	0	0	-	0
USAF AIR RESCUE WING	0	0	0	-	0
USAF PREDATOR DRONE	0	0	0	-	0
YAVAPAI COUNTY SHERIFF'S HELICOPTER	1	0	0	51hrs 15m	1
EMERGENCY SERVICES					
ARIZONA SNOWBOWL SECURITY/MAINT	2	0	0	18hrs 32m	2
ARIZONA SNOWBOWL SKI PATROL	1	0	0	4hrs 19m	1
AZ Game and Fish	0	0	0	-	0
BLM	3	0	0	39hrs 9m	3
BLUE RIDGE FIRE DEPT	1	0	0	7hrs 50m	1
CIVIL AIR PATROL	1	0	0	335hrs 50m	1
FBI	0	0	0	-	0
FLAGSTAFF FIRE DEPARTMENT	2	0	0	48hrs 3m	2
FLAGSTAFF POLICE DEPARTMENT	0	0	0	-	0
FOREST LAKES FIRE DEPT	2	0	0	8hrs 15m	2
GILA COUNTY SHERIFF'S OFFICE	0	0	0	-	0
GLEN CANYON NRA	1	0	0	16hrs 32m	1
GRAND CANYON NATIONAL PARK-NPS	2	0	0	66hrs 45m	2
GUARDIAN MEDICAL TRANSPORT	11	0	0	46hrs 12m	11
HEBER/OVERGAARD FIRE	0	0	0	-	0
HIGHLANDS FIRE DISTRICT	1	0	0	3hrs 18m	1
KANE COUNTY SHERIFF'S OFFICE SAR	1	0	0	20hrs 0m	1
LIFELINE AMBULANCE	0	0	0	-	0
MARICOPA MOUNTAIN RESCUE	0	0	0	-	0
MOHAVE COUNTY SHERIFF'S OFFICE-SAR	1	0	0	335hrs 50m	1
NAVAJO COUNTY SHERIFF'S OFFICE	4	0	0	343hrs 21m	4
NCMEC	0	0	0	-	0
NPS	1	0	0	2hrs 46m	1
PAGE FIRE DEPARTMENT	0	0	0	-	0
PIMA COUNTY SHERIFF'S OFFICE-SAR	1	0	0	45hrs 0m	1

PINE-STRAWBERRY FIRE DISTRICT	0	0	0	-	0
PINEWOOD FIRE DISTRICT	1	0	0	3hrs 52m	1
PONDEROSA FIRE DISTRICT	0	0	0	-	0
SEDONA FIRE DISTRICT	4	0	0	18hrs 48m	4
SEDONA POLICE DEPARTMENT	0	0	0	-	0
SUMMIT FIRE DISTRICT	4	0	0	11hrs 1m	4
Tusayan Fire Department	0	0	0	-	0
USFS A-S	1	0	0	1hr 30m	1
USFS-COCONINO	1	0	0	45hrs 17m	1
USFS-KAIBAB	0	0	0	-	0
WASHINGTON COUNTY, UT SHERIFF SAR	0	0	0	-	0
WILLIAMS FIRE DEPARTMENT	0	0	0	-	0
YAVAPAI COUNTY RESCUE	0	0	0	-	0
YAVAPAI COUNTY SHERIFF'S OFFICE SAR	3	0	0	391hrs 50m	3
YAVAPAI COUNTY SHERIFF'S SAR	0	0	0	-	0
ZION NATIONAL PARK-NPS	0	0	0	-	0
SPECIALIZED					
APS SNOWCAT	0	0	0	-	0
CCSO SNOWCAT	0	0	0	-	0

Signed: _____ Date: _____